

COVID-19 TEST KITS SCAM

Arkansas SMP is receiving numerous reports of Medicare recipients receiving boxes of COVID-19 test kits delivered at the door without having ordered them.

What You Should Know:

Medicare is paying for these tests! The provider has billed Medicare for this product that you did not order and your doctor did not order, and they are being paid approximately \$94.60 for four boxes with 2 tests in each box. This is fraud, waste and abuse of your tax dollars.

Some Medicare recipients have tried to contact the provider who is listed in the return address on the label, but the phone is no longer in service, there is no answer, or the voice mailbox is full.

How to Respond:

REPORT THIS SCAM by calling the AR SMP. We will need a name, date of birth and Medicare number to report the provider. We will need copies of the labels and copies of any Medicare Summary Notice(s) received showing claims and payments to the provider for the test kits.

- You may also call the provider and tell them you did not order the tests and you want them to send a return label; (the phone number may/may not be in order); or
- You may call 1-800-MEDICARE.
- Review the Medicare Summary Notices (MSNs) to look for charges for the test kits received that were not ordered.
- Call the AR SMP to report this scam/fraud and we will get it reported to Medicare, the U.S. Office of Inspector General, and CMS.

REPORT all scams to the Arkansas SMP — 866-726-2916