The following information provides insight into the programs outlined in Table 2 of the Master Solicitation document, which outlines future topics for CSC expansion. The figures below include approximate figures for the number of people enrolled in/served by the listed programs, as well as the estimated annual call volume when available.

DHS Program	Participation Data
Applied Behavioral Analysis Therapy for Children with Autism	37,000 people served
AR Choices Waiver	8,900 people served
Arkansas Health and Opportunity for Me (ARHOME)	228,000 people served 110,000 calls received
ARKids	*Participation Data Forthcoming*
ARKids B	*Participation Data Forthcoming*
Competency Restoration	600 people served 2,500 calls received
Dental Fee for Service	584,000 people served 2,800 calls received
Durable Medical Equipment	67,000 people served
Early and Periodic Screening Diagnosis and Treatment (EPSDT)	*Participation Data Forthcoming*
Home Health	5,500 people served
Hospital Services	365,000 people served
Independent Choices Waiver	1,400 people served
Inpatient Psychiatric Care for Children and Adults	*Participation Data Forthcoming*
Life 360 Enrollment	115 people served 100 calls received
Living Choices Waiver	1,000 people served
Medical Surgical Procedures	93,000 people served
Occupational, Speech, and Physical Therapies	900 people served
PACE Program	550 people served

Personal Care	21,000 people served
Private Duty Nursing	80 people served
Residential Care Facilities	*Participation Data Forthcoming*
Skilled Nursing Homes	17,000 people served
Substance Abuse	*Participation Data Forthcoming*
Targeted Case Management	8,000 people served