### PERSONAL EMERGENCY RESPONSE SYSTEM



# Electronic Communication



Being there to secure and initiate needed responses in the event of a physical, emotional or environmental emergency.



Your PERS beneficiary should meet high-risk criteria that "paints" a picture of medical vulnerability, functional impairment and social isolation. 213.400



#### Responsibility of all PERS providers

Make sure ARChoices beneficiaries have PERS verified on their PCSP

Providers must contact each beneficiary every month to test the system. Logs must be maintained of each test date and every outcome.

Beneficiary calls must be logged and maintained in their individual records. The log has to reflect the nature of the call, the date, the time and the response(s) initiated with outcomes documented.



### APPROVED EQUIPMENT

Meets all Underwriter Laboratories Safety Standards

Installed in a beneficiary's home by a qualified individual that can provide effective training for the client.

CERTIFICATION REQUIREMENTS

### Providers are <u>OBLIGATED</u> to screen all employees and contractors to determine if any of them are excluded from participation in Federal health care programs.

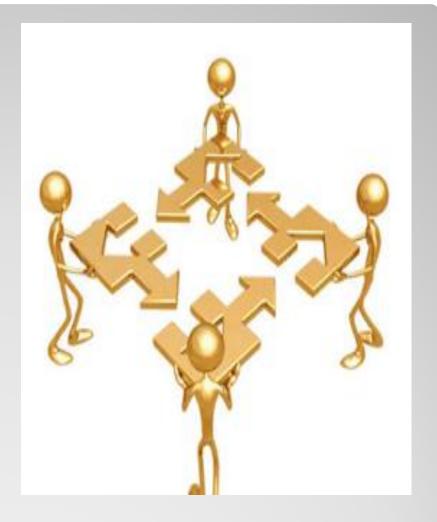
- Providers can search the LEIE website maintained by the United States
  Health and Human Services Office of Inspector General which contains the
  names of any excluded individual or entity.
  (<a href="http://www.oig.hhs.gov/fraud/exclusions.asp">http://www.oig.hhs.gov/fraud/exclusions.asp</a>). The United States General
  Services Administration maintains a list of excluded providers at
  <a href="https://www.epls.gov/">https://www.epls.gov/</a>.
- Providers can find a Department of Human Services excluded list on the Arkansas Department of Human Services website at: <a href="https://ardhs.sharepointsite.net/ExcludedProvidersList/Excluded%20ProvidersModels">https://ardhs.sharepointsite.net/ExcludedProvidersList/Excluded%20Providerem</a> <a href="mailto:reversite">r%20List.html.</a> This list contains the names of any excluded individuals or entities.
- 3. If providers discover any exclusion information other than what is provided on the websites, providers should report that information to Provider Enrollment.

#### CHECK MONTHLY TO CAPTURE ADDED NAMES AND ENTITIES

### **Operating Protocols**

Insure a response system that receives and responds to specified operating protocol.

Establish a response system for each beneficiary and ensure responders receive necessary instruction and training.



#### **RECERTIFY ANNUALLY**



Individual guidance should be a **priority** within the PERS response criteria.

#### **Providers Responsibility:**

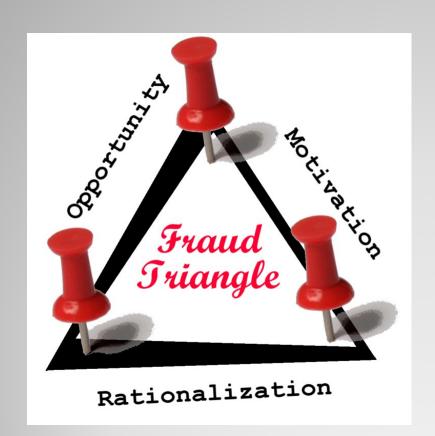
to ensure that responders are able to "see" the individual before laying eyes on them.



#### Medicaid 142.200

Each provider must accept payment from Medicaid as payment in full for covered services, make no additional charges and accept no additional payment from the beneficiary for these services.

## Unintentional fraud by a Medicaid provider is still <u>FRAUD</u>



"...Engaging in conduct that defrauds or abuses the Medicaid Program, ...."

#### **Remember:**

Do not offer or solicit any program or equipment that you as a provider will be required to seek additional funds from the client and/or family member of a Medicaid client beyond what Medicaid reimburses.