1. Navigate to the Healthcare Portal.

2. Enter your User ID and click Log In.

3. Answer the Challenge Question.

4. Click Forgot Password Link.

5. Answer the Challenge Question on the Forgot Password screen.

6. Once you answer the Challenge Question, you will receive a message stating an email has been sent with your account information to the address on record.

7. The email will contain a temporary password which will allow you to reset your password.

*Note: If unable to reset password, call Gainwell Technologies at 1-800-457-4454 option 1.*

*For more Training Tools and Resources, please visit the Arkansas Medicaid Training Webpage.*