

DHS and ASP Working With You



The Arkansas Division of Children and Family Services of the Department of Human Services (DHS) investigates some types of alleged child abuse and neglect reported to the Arkansas Child Abuse Hotline. The Arkansas State Police (ASP) Crimes Against Children Division partners with DHS to investigate some of these alleged child abuse and neglect reports too. Investigations can be scary, confusing, and even intrusive. However, DHS and ASP are involved to keep children safe.

DHS also works to make families stronger. During a DHS and ASP investigation, DHS can also work with families to help with issues that

might have caused someone to call the Child Abuse Hotline.

DHS offers many services. Some services are provided to families by DHS staff. Other services are provided by community agencies. Here are some services DHS can offer or refer families to:

- Anger management classes
- Counseling
- Child care
- Drug assessment and treatment
- Information about community resources like food banks and clothing closets
- Intensive family services
- Parenting classes
- Referrals to DHS services like the Supplemental Nutrition Assistance Program (SNAP)
 and AR Kids health insurance

If you want to learn more about DHS services, ask your investigator to notify DHS. DHS will visit with you to see what services you and your family may qualify for and if they are available in your county.

Depending on what the investigator finds at the end of the investigation, DHS might open a case for you then even if you did not ask DHS to contact you about services during the investigation. When a DHS case is opened, you might have to go to court, and you will have to take part in services like the ones listed above if you did not already choose to participate in them earlier.

We know this is hard, but ASP and DHS are here to help. Please tell your investigator listed below if you want to learn more about DHS services.

Investigator Name and Phone Number:

