



FAQ (Kajitok ko ekutkut Kajitok)

Ta ien jidimkij eo an ejmour an loblej im elmen an jelet Medicaid client ro?

Kien eo emoj an kwalok an naan in jidimkij ñan ejmour an loblej ke COVID-19 ekar jino jån March 2020 eo. Jen ien eo, state agency ko emoj aer wonmanlak wot ilo onean ejmour ñan aolep burookraam in jibañ takto, ñan bar armij ro rejanin de kakāāl aer maroñ in tobrak ako jab.

Ñaat eo wawen jermal an Medicaid enij bar jinoe?

Arkansas enij wor an 6 alloñ ko jån jemlok in COVID-19 jidimkij an ejmour an loblej ñan komman bwe Medicaid client ro ren maroñ in tobrak wot ñan onean. Jejjab jella ñaat jermal in enij jinoe. Kien eo emoj an kwalok ñan state enij lelak 60-raan kojella mokta jån an jemlok ien jidimkij eo an ejmour an loblej. Jeban jolok ako kadiklak onean ñan client ro ad ilo aer jab kajitok ñan melele ko emoj kakāāl.

Ta eo client rej kommane kio?

Client rej aikuj:

- Kakāāl jikin jokwe, nomba in telebon, im email ilo aer kurluk Update Arkansas Lain in Jibañ ilo **1-844-872-2660**.
- Client ro remaroñ in tal aunline ñan www.access.arkansas.gov, kommane juon account, im kakāāl melele ko aer im etal ñan opij eo an DHS turuer. (Bukot opij eo epaake eok [ijin](#).)
- Jej aikuj melele ko ñan wawen tobar eok ion file – jikin jokwe, nomba in telebon, im email – bwe client ro ren bok kojella ko rej aurok im remaroñ in tobar ñe jej aikuj melele ko relaplok.
- Lale im enaan mokaj lak ñan kojella ko kin onean.

- Delon ñan email ako kojella ilo text ilo www.access.arkansas.gov im loore kij aunline ilo www.facebook.com/ArkDHS.
- Lale peij in - www.ar.gov/update - nan melele ko im melele elaplak.

Ako ñe client ro enij jako onean eo aer?

Jekonan bwe aolep ro ilo Arkansas ren pad wot im bok onean. Ñe juon uwaan ejjab maroñ in tobrak ñan ejmour jān Medicaid, enij etal:

- Kojella in ñaat Medicaid eo enij bojrak
- Melele kin wawen file juon appeal ñe eo uwaan ej lomnak kelet eo ejjab jimwe
- Juon rōjañ ñan jikin Market im melele ko kin wia jot bar onean ejmour an loblej

Ta kelet ko jot ikijen onean ejmour?

Ro jān Arkansas rejjab maroñ in tobrak ñan onean ejmour jān Medicaid emaroñ in bok jibañ ikijen jāñ ñan kadiklak onean insurance ej make lak ilo HealthCare.gov:

- lumin 60 raan elikin an jako onean ejmour, ak
- Jabdewōt ien ilo ien delon e aolep yiio jān November 1 ñan December 15

Ro jān Arkansas rejjab maroñ in tobrak ñan onean ejmour jān Medicaid emaroñ in bok jibañ ikijen jāñ ñan kadiklak onean insurance ej make lak ilo HealthCare.gov. Joñan jibañ eo ilo jāñ ej pedped ion onean insurance eo ijo ro rekar apply rej jokwe, jote armij rej jokwe ilo mweo mweir, im joñan jāñ eo rej kommane aolep yiio.

Katak elaplok ilo **HealthCare.gov** ak **1-800-318-2596**.

Elmen ao bar maroñ bok melele elaplak?

Arkansas Medicaid enij kōjbarok bwe client ren jella melele ko rekaal ilo www.ar.gov/update, email ko, aunline, im bar jot. Kwe maroñ in kurlok 1-855-372-1084, loe lak www.access.arkansas.gov, ako tobar DHS opij eo an bukon eo (kwe maroñ in loe opij eo an bukon eo [ijin](#)).