NAVIGATING the DHS WEBSITE

Helpful Information for Providers

The Division of Medical Services (DMS) webpage (located on the DHS website) has a variety of information that can be used to assist Providers with Medicaid questions and claims filing.

You can access the Division of Medical Services webpage via the following link: https://humanservices.arkansas.gov/divisions-shared-services/medical-services/

The most beneficial tab for you as a Medicaid Provider is “Helpful Information For Providers.”

The left side of the webpage contains more than 20 links to useful topics on the DHS website such as:

- Forms and Documents
- Frequently Asked Questions
- Procedure Code Tables
- Provider Enrollment

The right side of the webpage outlines more specific subject matters that include, but are not limited to the following:

- How to Access the Provider Portal
- COVID Information for Providers
- Fee Schedules
- Provider Manuals
- Provider Training Information
- What’s New for Arkansas Medicaid Providers
- Manual Updates
- Official Notices
- RA Messages

For more Training Tools and Resources, please visit the Provider Training Information webpage on the DHS website.