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## MEMORANDUM (DMS-35)

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To: Medicaid Providers  
From: Division of Medical Services (DMS)  
Date: April 24, 2020  
Re: Prior Authorization Relaxations

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In response to the COVID-19 outbreak in Arkansas and consistent with CMS guidance, DMS is suspending the following rules to temporarily lift the requirement for Prior Authorization (PA) on these specific services:

- 1) Prosthetics Provider Manual §§ 220.000 et seq. & 242.110, as it relates to insulin pumps and supplies, and oxygen.
- 2) Prosthetics Provider Manual §§ 220.000 et seq., & 242.150, as it relates to formula.
- 3) Prosthetics Provider Manual §§ 220.000 et seq., 212.209—210, & 242.153, as it relates to Mic-key tubes and supplies.
- 4) Prosthetics Provider Manual §§ 220.000 et seq., & 242.170, as it relates to Apnea Monitors.
- 5) Prosthetics Provider Manual §§ 220.000 et seq., & 242.130, as it relates to incontinence supplies.
- 6) Hyperalimentation Provider Manual §§ 220.000 et seq., for all hyperalimentation services.
- 7) Physician/Independent Lab/CRNA/Radiation Therapy Center Provider Manual § 292.950, as it relates to viscosupplementation services.

**These suspensions policy will go into effect on April 24, 2020 and will be retroactively applied to dates of service for April 16, 2020, and will last until the Governor ends the public health emergency in Arkansas.**

Additionally, DMS is suspending the Hospital Provider Manual §§ 212.500 et seq., as it relates to MUMP review for hospital stays greater than four (4) days. MUMP reviews will not be required during the public health emergency.

- 8) Hospital Provider Manual §§ 212.500 et seq., as it relates to MUMP review for hospital stays greater than 4 days.

**This suspension will go into effect on April 28, 2020, and last until the Governor ends the public health emergency in Arkansas.**

**To ensure quality and consistency of care to Medicaid beneficiaries, DMS will coordinate with the Office of the Medicaid Inspector General (OMIG) to conduct retrospective reviews and audits of these services during this time. Please keep all records of services as required by Medicaid rules.**