

Provider Portal: Treatment History

ARMedicaid

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Home

Tuesday 08/02/2016 10:30 AM CST

Login

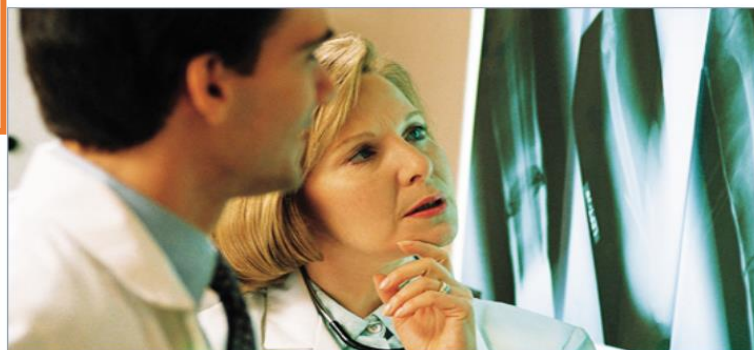
*User ID

Log In

[Forgot User ID?](#)[Register Now](#)[Where do I enter my password?](#)

What can you do in the Provider Portal

Through this secure and easy to use internet portal, healthcare providers can submit claims and inquire on the status of their claims, inquire on a patient's eligibility, upload files containing 837 transactions, and search for another provider. In addition, healthcare providers can use this site to locate claim forms, provider participation materials and other health plan information and resources.



FAQs

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DHS-703 form

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1. Go to the portal landing page and log in using your **User ID** and **password**. If you do not have a User ID and password, click **Register Now** or see the JOB+AID “**Registering on the Portal.**”

If you have already logged in, skip to **step 2**.



2. Click on the **Eligibility** tab.
3. Click **Treatment History** link.

The screenshot shows the ARMedicaid portal interface. At the top, there is a navigation bar with links for Home, Eligibility, Claims, Care Management, Provider Functions, Files Exchange, and Resources. Below this is a breadcrumb trail: Eligibility Verification | Treatment History. The current page title is 'Treatment History'. A status bar shows 'Monday 01/11/2021 10:12 AM CST'. The main content area is titled 'Search Treatment History' and contains three tabs: 'State Medical', 'State Dental', and 'RSPMI'. The 'State Medical' tab is selected and highlighted with a red circle and the number '4'. Below the tabs, there is a text box explaining that red asterisks indicate required fields. The search form includes a 'Beneficiary Information' section with a '*Beneficiary ID' field, and a 'Service Information' section with 'Service From Date', 'To Date', 'Procedure Code Type', and 'Procedure Code' fields. There is also a 'Lifetime' checkbox. 'Search' and 'Reset' buttons are at the bottom of the form.

- There are three options for viewing treatment history. Select **State Medical**, **State Dental** or **RSPMI**.

State Medical: This search feature retrieves paid claim records for a particular beneficiary ID in the timeframe submitted. Enter the **Beneficiary ID**, **Service From Date**, **To Date** and **Procedure Code Type**. All fields are required.

Check **Lifetime** to view treatment history for the procedure identified over the lifetime of the patient. Click **Search**.

NOTE: Enter the Beneficiary's current ID to get the most complete treatment history. If you are unsure if the ID you have is the most current, use Eligibility Verification to get the current ID.



The screenshot shows the AR Medicaid portal interface. At the top, there is a navigation bar with links for Home, Eligibility, Claims, Care Management, Provider Functions, Files Exchange, and Resources. Below this is a breadcrumb trail: Eligibility > Treatment History. The main content area is titled 'Search Treatment History' and contains a form with the following elements:

- Provider Name: PCP PROVIDER
- Role IDs: Provider - In Network - 111111112 (NF)
- Search Treatment History section with tabs for State Medical, State Dental (highlighted), and RSPMI.
- Instructions: "The * (in red) indicates required fields when the ADD button is selected. This search feature retrieves PAID claim records for a particular Beneficiary ID as of the timeframe submitted. Enter the Beneficiary ID, Date of Service, and Procedure Code or Tooth Number, then click Search. Click Reset to clear all fields."
- Beneficiary Information section with a required field for Beneficiary ID.
- Service Information section with instructions: "Either Procedure Code or Tooth Number is required." It includes fields for Procedure Code, Date of Service (with a dropdown set to Past 1 Year), and Tooth#/Letter (with a dropdown set to Any Tooth).
- Search and Reset buttons at the bottom.

- State Dental:** This search feature retrieves paid claim records for a particular beneficiary ID in the timeframe submitted. Enter the **Beneficiary ID** (*required*). Next, enter **Procedure Code** (*optional*), **Date of Service** (*optional*) and **Tooth#/Letter** (*optional*). Click **Search**.



For more information call 1-800-457-4454

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Home | **Eligibility** | **Claims** | **Care Management** | **Provider Functions** | **Files Exchange** | **Resources**

Eligibility Verification | **Treatment History**

[Eligibility](#) > Treatment History Monday 01/11/2021 10:12 AM CST

Provider Name PCP PROVIDER **Role IDs** Provider - In Network - 111111112 (NF ▼)

Search Treatment History ?

State Medical
 State Dental
 RSPMI

The * (in red) indicates required fields when the ADD button is selected.

This search feature retrieves PAID claim records for a particular Beneficiary ID as of the timeframe submitted.

Enter the Beneficiary ID, Date of Service, and Procedure Code or Tooth Number, then click **Search**. Click **Reset** to clear all fields.

Beneficiary Information

*Beneficiary ID

Service Information

Either Procedure Code or Tooth Number is required.

Procedure Code
 *Date of Service

Tooth#/Letter

- RSPMI:** This search feature retrieves RSPMI visits per state fiscal year for current and prior state fiscal year. Enter the **Beneficiary ID**, then click **Search**.

- Once you enter the information, you will receive the results. An example of the results are as follows:

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Search Treatment History

State Medical State Dental RSPMI

The * (in red) indicates required fields when the ADD button is selected.
 This search feature retrieves PAID claim records for a particular Beneficiary ID as of the timeframe submitted.
 Enter the Beneficiary ID, Date of Service, and Procedure Code or Tooth Number, then click **Search**. Click **Reset** to clear all fields.

Beneficiary Information

*Beneficiary ID

Service Information

Either Procedure Code or Tooth Number is required.

Procedure Code *Date of Service Past 1 Year ▼

Tooth# /Letter Any Tooth ▼

Search Reset

Search Results

For Treatment Detail, click on any procedure code. Total Records: 1

Service Date ▼	Procedure Code	Tooth# /Letter	Oral Cavity Area	Tooth Surface
03/03/2020	D0120			

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- If you click on the blue hyperlink under “Procedure Code,” it will give you additional information regarding the history of the results.