

## Provider Portal: Search Payment History

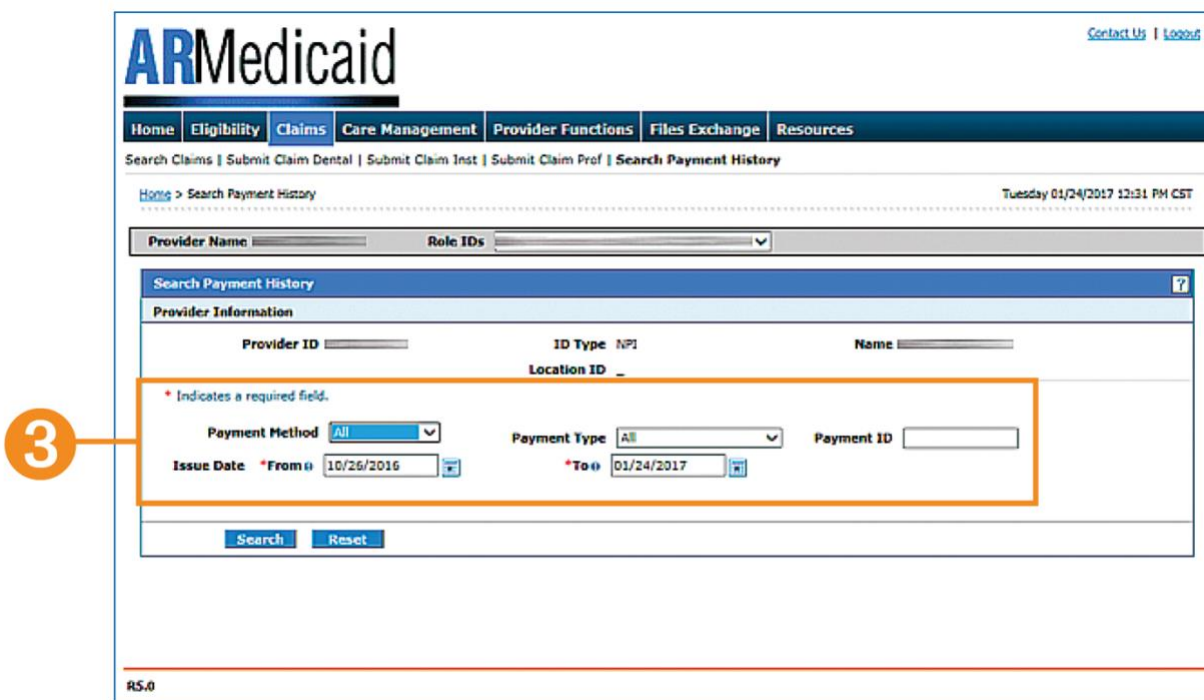
1. Go to the portal landing page and log in using your **User ID** and **Password**. If you do not have a User ID and Password, click **Register Now** or see the JOB+AID “**Registering on the Portal.**”

If you have already logged in, skip to step 2.

2. Click **Search Payment History** on the left side of the page or click the **Claims** tab at the top of the screen.

The screenshot displays the ARMedicaid Provider Portal interface. At the top, a navigation bar includes tabs for Home, Eligibility, Claims, Care Management, Provider Functions, Files Exchange, and Resources. The 'Home' tab is highlighted with a red box and a circled '1'. Below the navigation bar, the user is logged in as 'PCP PROVIDER' with a role ID of 'Provider - In Network - 111111112 (NP)'. The main content area is divided into several sections: 'User Details' (Welcome PCP Provider, My Profile, Manage Accounts), 'Provider' (Name: PCP PROVIDER, Provider ID: 111111112 (NPI), Revalidation Date: 03/01/2022, Characteristics), and 'Provider Services' (Search Payment History, MAPIR). The 'Search Payment History' link is highlighted with a red box and a circled '2'. A central banner reads 'Welcome Health Care Professional!' with an image of a doctor and a patient. To the right, there are links for 'Contact Us' and 'Secure Correspondence', and a section for claim inquiries with the address: Gainwell Technologies, PO BOX 8034, LITTLE ROCK, AR 72203. A footer section contains a feedback link and an 'Authenticare Demo' link.

- Fill in the appropriate search fields. Not all fields are required, including Payment Method, Payment Type or Payment ID. You must enter a **From** and a **To** to set the range for the **Issue Date**. The range cannot be greater than 90 days.



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Home | Eligibility | **Claims** | Care Management | Provider Functions | Files Exchange | Resources

Search Claims | Submit Claim Dental | Submit Claim Inst | Submit Claim Prof | **Search Payment History**

Home > Search Payment History Tuesday 01/24/2017 12:31 PM CST

Provider Name  Role IDs

**Search Payment History** ?

**Provider Information**

Provider ID  ID Type NPI Name   
Location ID

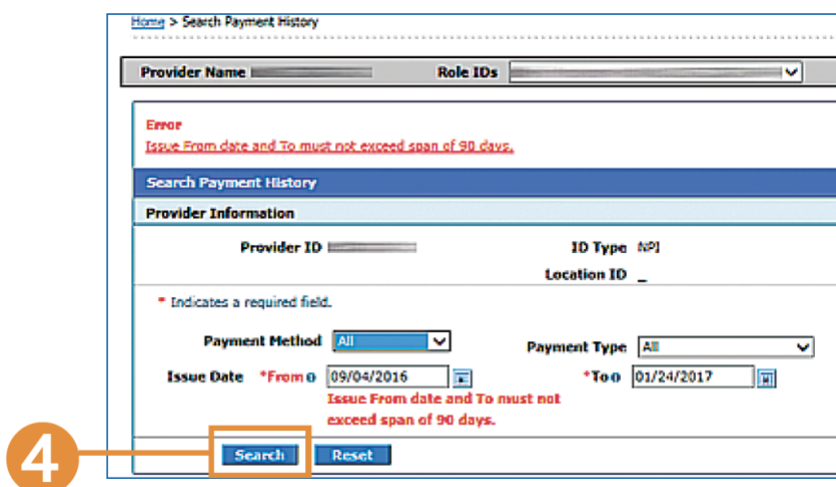
\* Indicates a required field.

Payment Method  Payment Type  Payment ID

Issue Date \*From  \*To

RS.0

- Click **Search**.



Home > Search Payment History

Provider Name  Role IDs

**Error**  
Issue From date and To must not exceed span of 90 days.

**Search Payment History**

**Provider Information**

Provider ID  ID Type NPI Name   
Location ID

\* Indicates a required field.

Payment Method  Payment Type

Issue Date \*From  \*To   
Issue From date and To must not exceed span of 90 days.

- Your search results will appear in the **Search Results** window. You will see these details: **Issue Date, Payment Method, Payment Type, Payment ID, Total Paid Amount** and **RA Copy**. You can click on RA Copy and print a copy of the remittance advice.

Home | Eligibility | **Claims** | Care Management | Provider Functions | Files Exchange | Resources

Search Claims | Submit Claim Dental | Submit Claim Inst | Submit Claim Prof | **Search Payment History**

Home > Search Payment History Tuesday 01/24/2017 12:34 PM CST

Provider Name  Role IDs

**Search Payment History**

**Provider Information**

Provider ID  ID Type: NPI Name   
 Location ID

\* Indicates a required field.

Payment Method: All Payment Type: All Payment ID:   
 Issue Date: \*From: 05/01/2016 \*To: 05/27/2016

Search Reset

**Search Results**

To see payment details, click on the payment ID link.  
 To access a copy of the Remittance Advice, select the "RA" icon. Access to the RA will require Adobe Acrobat Reader.

Total Records: 4

Issue Date	Payment Method	Payment Type	Payment ID	Total Paid Amount	RA Copy (PDF)
05/26/2016	EFT			\$7,191.03	RA
05/19/2016	EFT			\$8,146.05	RA
05/12/2016	EFT			\$9,005.90	RA

Export results...  
 PDF files require Adobe Acrobat Reader.

RS.0

- Click on **Payment ID**.

**Search Results**

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Issue Date	Payment Method	Payment Type	Payment ID	Total Paid Amount	RA Copy (PDF)
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05/12/2016	EFT			\$9,005.90	RA

1 2

7. The **View Payment Details** screen will provide payment summary information.

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Home | Eligibility | **Claims** | Care Management | Provider Functions | Files Exchange | Resources

[Search Claims](#) | [Submit Claim Dental](#) | [Submit Claim Inst](#) | [Submit Claim Prof](#) | [Search Payment History](#)

[Claims](#) > [Search Payment History](#) > View Payment Details Wednesday 01/25/2017 11:42 AM CST

Provider Name  Role IDs

**View Payment Details** [Back to Search Payment History](#) ?

**Provider Information**

Provider ID	ID Type	NPI	Name
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	Location ID	<input type="text"/>	

**Payment Summary for Payment ID issued on 1/1/0001.**

Claim Payments	\$0.00	Total Paid Amount	\$0.00	<a href="#">RA Copy (PDF)</a>
Additions	\$0.00			
Deductions	\$0.00			

There are no Payment Details based on the search criteria selected.