

Files Exchange Job Aid For Health Care Innovation (HCI)

1. Log in to the portal using

<https://portal.mmis.arkansas.gov/armedicaid/provider/Home/tabid/135/Default.aspx>

Arkansas Provider Portal.

Go to the portal landing page and log in using your **User ID** and **password**. If you do not have a User ID and password, click **Register Now**, or see the JOB+AID “**Registering on the Portal**.”

If you have already logged in, skip to step 2.



The screenshot shows the ARMedicaid Provider Portal login page. At the top, there is a navigation bar with the ARMedicaid logo on the left and links for 'Contact Us', 'Login', 'Español', and 'Other' on the right. Below the navigation bar is a 'Home' button. The main content area is divided into two columns. The left column contains a 'Login' section with a 'User ID' input field, a 'Log In' button, and links for 'Forgot User ID?', 'Register Now', and 'Where do I enter my password?'. Below the login section is a 'Protect Your Privacy!' section with text about logging off and closing browser windows. Further down is a section asking 'Would you like to enroll as a Provider or a Trading Partner?' with links for 'Provider' and 'Trading Partner'. At the bottom of the left column is a link for 'Looking for a Doctor or Hospital near you?'. The right column features a heading 'What can you do in the Provider Portal' followed by a paragraph describing the portal's capabilities. Below the text is a large image of two healthcare professionals, a man and a woman, looking at a computer screen. At the bottom of the right column are three buttons: 'FAQs', 'Links and Tools', and 'Learn More About'. Below these buttons are two links: 'Help us provide better service to you! Click here to give us your feedback.' and 'Website Requirements'.



2. Click on the Files Exchange tab.

Home Eligibility Claims Care Management **Files Exchange** Resources

Home Tuesday 01/11/2022 09:40 AM CST

Provider Name PCP PROVIDER Role IDs Provider - In Network - 111111112 (NP)

Welcome Health Care Professional!

User Details
Welcome PCP Provider
My Profile
Manage Accounts

Provider
Name PCP PROVIDER
Provider ID 111111112 (NPI)
Revalidation Date 03/01/2022
Characteristics

Provider Services
Search Payment History
MAPIR

Contact Us
Secure Correspondence
All Claim Inquiries should be submitted to the following Address:
Claims
Gainwell Technologies
PO BOX 8034
LITTLE ROCK, AR 72203

We are committed to make it easier for physicians and other providers to perform their business. In addition to providing the ability to verify member eligibility and submit claims, our secure site provides access to benefits, answers to frequently asked questions, and the ability to search for providers.

Help us provide better service to you! Click here to give us your feedback
Authenticare Demo - For Personal Care Providers required to participate in Electronic Visit Verification

3. To access Health Care Innovation (HCI)

Click on the link below.

ARMedicaid

Home Eligibility Claims Care Management **Files Exchange** Resources

Provider Downloads | Health Care Innovation - Document Retrieval System

Files Exchange Wednesday 09/02/2020 11:10 AM CST

Provider Name Role IDs

Files Exchange
Provider Downloads
Health Care Innovation - Document Retrieval System



ARMedicaid

HEALTHCARE PORTAL

JOB+AID

4. Click Document Type in the drop-down box.

ARMedicaid [Contact Us](#) | [Logout](#)

Home | Eligibility | Claims | Care Management | Provider Functions | **Files Exchange** | Resources

Provider Downloads | Health Care Innovation – Document Retrieval System

[Files Exchange](#) > Health Care Innovation – Document Retrieval System Friday 09/25/2020 09:40 AM CST

Provider Name Role IDs

Health Care Innovation – Document Retrieval System ?

Select document type from the drop-down box to display report list.

Document Type

- BEHAVIORAL HEALTH FINANCIAL PROFILE FOR TIER 1 BENEFICIARIES
- EPISODES OF CARE - COLON/TONSIL PERFORMANCE PAP REPORT
- EPISODES OF CARE - COLON/TONSIL RECONCILIATION PAP REPORT
- EPISODES OF CARE - INFORMATIONAL PAP REPORT
- EPISODES OF CARE - PERFORMANCE PAP REPORT
- EPISODES OF CARE - RECONCILIATION PAP REPORT

[Click here for information and assistance.](#)

5. Select the appropriate report you wish to view/print.

See examples below:

ARMedicaid [Contact Us](#) | [Logout](#)

Home | Eligibility | Claims | Care Management | Provider Functions | **Files Exchange** | Resources

Provider Downloads | Health Care Innovation – Document Retrieval System

[Files Exchange](#) > Health Care Innovation – Document Retrieval System Friday 09/25/2020 09:41 AM CST

Provider Name Role IDs

Health Care Innovation – Document Retrieval System ?

Select document type from the drop-down box to display report list.

Document Type: BEHAVIORAL HEALTH FINANCIAL PROFILE FOR TIER 1 BENEFICIARIES ▼

Retrieved Documents

Click the Document Type to open one of the documents listed below.

Document Date	Document Type	File Type	File Size
09/04/2020	BEHAVIORAL HEALTH FINANCIAL PROFILE FOR TIER 1 BENEFICIARIES	DOC	133 KB
09/04/2020	BEHAVIORAL HEALTH FINANCIAL PROFILE FOR TIER 1 BENEFICIARIES	DOCX	377 KB
09/04/2020	BEHAVIORAL HEALTH FINANCIAL PROFILE FOR TIER 1 BENEFICIARIES	PDF	2502 KB
09/04/2020	BEHAVIORAL HEALTH FINANCIAL PROFILE FOR TIER 1 BENEFICIARIES	PPT	101 KB
09/04/2020	BEHAVIORAL HEALTH FINANCIAL PROFILE FOR TIER 1 BENEFICIARIES	PPTX	33 KB
09/04/2020	BEHAVIORAL HEALTH FINANCIAL PROFILE FOR TIER 1 BENEFICIARIES	TXT	0 KB
09/04/2020	BEHAVIORAL HEALTH FINANCIAL PROFILE FOR TIER 1 BENEFICIARIES	XLXS	19 KB
09/04/2020	BEHAVIORAL HEALTH FINANCIAL PROFILE FOR TIER 1 BENEFICIARIES	XLSM	19 KB
09/04/2020	BEHAVIORAL HEALTH FINANCIAL PROFILE FOR TIER 1 BENEFICIARIES	ZIP	0 KB

Number of Documents Listed 9

[Click here for information and assistance.](#)



For more information call 1-800-457-4454





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HEALTHCARE PORTAL

JOB+AID

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[Home](#) [Eligibility](#) [Claims](#) [Care Management](#) [Provider Functions](#) [Files Exchange](#) [Resources](#)

Provider Downloads | **Health Care Innovation – Document Retrieval System**

[Files Exchange](#) > Health Care Innovation – Document Retrieval System

Friday 09/25/2020 09:47 AM CST

Provider Name Role IDs

Health Care Innovation – Document Retrieval System

Select document type from the drop-down box to display report list.

Document Type

Retrieved Documents

Click the **Document Type** to open one of the documents listed below.

Document Date	Document Type	File Type	File Size
09/04/2020	EPISODES OF CARE - INFORMATIONAL PAP REPORT	DOC	133 KB
09/04/2020	EPISODES OF CARE - INFORMATIONAL PAP REPORT	DOCX	377 KB
09/04/2020	EPISODES OF CARE - INFORMATIONAL PAP REPORT	PDF	2502 KB
09/04/2020	EPISODES OF CARE - INFORMATIONAL PAP REPORT	PPT	101 KB
09/04/2020	EPISODES OF CARE - INFORMATIONAL PAP REPORT	PPTX	33 KB
09/04/2020	EPISODES OF CARE - INFORMATIONAL PAP REPORT	TXT	0 KB
09/04/2020	EPISODES OF CARE - INFORMATIONAL PAP REPORT	XLSX	19 KB
09/04/2020	EPISODES OF CARE - INFORMATIONAL PAP REPORT	XLSM	19 KB
09/04/2020	EPISODES OF CARE - INFORMATIONAL PAP REPORT	ZIP	0 KB

Number of Documents Listed 9

[Click here](#) for information and assistance.

Note: These reports were formerly housed on the AHIN system. Reports will be available quarterly.



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For more information call 1-800-457-4454

