



MEDICAID CLIENT VOICE COUNCIL ENGAGE

Volume 4

The Medicaid Client Voice Council seeks to amplify voices and increase feedback from the clients of Medicaid-funded programs.



The Medicaid Client Voice Council was the brainchild of outgoing DHS Secretary Cindy Gillespie. She believed that the agency heard from providers and politicians, but the clients needed to have more input. Gillespie retired in October after leading the Department of Human Services for over six years.

What's BEING SAID

"This is the last meeting that Secretary Cindy Gillespie will be attending before she sets sail into retirement. And we appreciate your initiative in forming this Council. It's a great partnership - a collaboration - that is forming between our agency and the people that we serve."

Jason Pederson, DHS Deputy Chief of Community Engagement



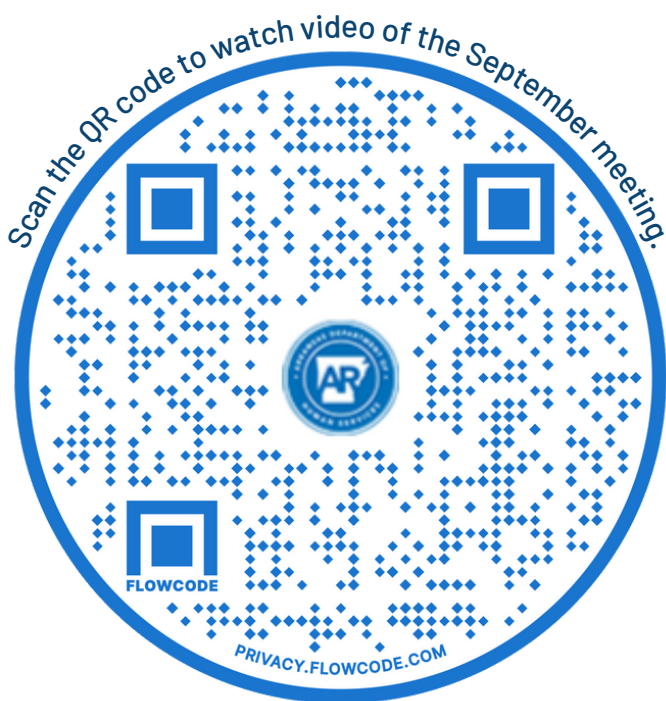
What's HAPPENING



WE'RE EXPANDING



VIEW THE LAST MEETING



The Medicaid Client Voice Council is ready to expand! Applications for membership are available in every DHS county office. You can also apply online: ar.gov/clientvoice. The Council meets every other month and includes members from all four corners of the state. If chosen, you will be expected to serve a two-year term. The Council meets in Little Rock on the third Tuesday of every other month, starting in January, from 11:00 am until 2:00 pm. Members are reimbursed for travel. The Council seeks to improve the quality and delivery of Medicaid services for all Arkansans by learning from the experiences and hearing the ideas of the people DHS serves.

What's AHEAD

Next Council Meeting

Tuesday, November 29th, 11 a.m.-2.p.m.

AFMC Campus



Elizabeth Pitman, Division of Medical Services Director

COST SHARING CHANGES TO SOME MEDICAID-FUNDED HEALTH PLANS EXPECTED THIS SPRING

DHS Medical Services Director Elizabeth Pitman informed the council on changes that will take place in March of 2023 when it comes to cost sharing in several Medicaid programs (ARHOME, Working Disabled, and Transitional Medicaid Adult). Premiums will be eliminated, co-pays will increase slightly, and quarterly limits will be based on federal poverty level percentages.

COUNCIL INPUT

Council member Bradley Ledgerwood suggested at a past meeting that personal attendants or caregivers be allowed to serve a client when he/she is hospitalized. DHS heard his concern, and ARChoices waiver members (almost 10,000 in Arkansas) may soon be able to have a continuation of care when hospitalized if a proposed amendment is approved by the Legislature and by the Center for Medicaid Services.



Meet THE COUNCIL



ALISON CABALLERO
LITTLE ROCK



JERRY WATSON
PINE BLUFF



DEANDRIEA BASS-CARRIGAN
CONWAY



CASANDRA GLOVER
SEARCY



DARONDA WILLIAMS
PRESCOTT



BRADLEY LEDGERWOOD
CASH



AMANDA SANDERS
MOUNTAIN HOME



DEBRA ECKL
LITTLE ROCK



NAYTHAN DYKE
FORT SMITH



REBA SHIPLEY
JONESBORO



KETTY KONISKE
POCAHONTAS



MICHELE LAPPIN
WHITE COUNTY



LAURA CARTWRIGHT
FAYETTEVILLE



FRANK HELLMER
LITTLE ROCK



ERIKA BUENROSTRO
DEQUEEN