



Division of Provider Services and Quality Assurance

<https://humanservices.arkansas.gov/about-dhs/dpsqa>

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LTC-A-2019-03

MEMORANDUM

TO: Nursing Facilities; ICF/IID 16 Bed & Over; HDCs;
 ICF/IID Under 16 Beds; ALF Level I; ALF Level II;
 RCFs; Adult Day Care; Adult Day Health Care;
 Post-Acute Head Injury Facilities; Interested Parties;
 DHS County Offices

FROM: Craig Cloud, Director, Division of Provider Services & Quality Assurance

DATE: February 4, 2019

RE: Changes in OLTC Leadership

In recent days, the Office of Long Term Care has experienced a change in leadership. Carol Shockley and Frank GoBell are no longer with the Arkansas Department of Human Services, Office of Long Term Care. I appreciate their years of service to the State of Arkansas, the Office of Long Term Care and the long term care industry.

This week, Cecilia Vinson was named the Interim Director of the Office of Long Term Care. Cecilia brings with her 20 years of experience in the industry. The Office of Long Term Care will continue to seek fairness, objectivity, and the highest quality and standards in the survey, monitoring, licensing, certification and oversight of our long term care facilities.

I appreciate your commitment to the residents of our long term care facilities and I look forward to partnering with you as we continue to work together to meet the needs of Arkansans.

Please do not hesitate to reach out to me should you have any questions.

If you need this material in alternative format such as large print, please contact our Americans with Disabilities Act Coordinator at 501-682-8307 (voice) or 501-682-6789 (TDD).