



SCAM ALERT

July 2021

Is This Really Medicare?

Ignore Calls from “Medicare”

Have you received an unsolicited robocall from someone claiming to be “from Medicare”?

If you do, just HANG UP, it’s a scam!

What You Should Know:

- You may receive a prerecorded message that prompts you to press “1” to speak to a representative about ‘free genetic testing’.
- When speaking to the representative, they inform you that you are eligible for free genetic testing to screen you for cancer and other diseases that Medicare will pay for.
- What they are ultimately trying to get from you is your Medicare number so they can send you the FAKE, ‘free’ test kit and bill Medicare fraudulently.
- You may not ever receive the test kit.

TIPS:

- Medicare will never call you to offer genetic screening or testing.
- With your Medicare number, the scammer can fraudulently bill Medicare for services, products and supplies you never received.
- You may be denied legitimate services or supplies you may need at a later time.

How to Respond:

- Do not respond to texts or emails, and hang up on anyone calling, claiming to be with Medicare offering free treatments, genetic test kits or other supplies.
- Do not give your Medicare number to anyone who contacts you unsolicited asking for your Medicare number or ANY OTHER personal information.
- Always review your Medicare Summary Notice to look for charges for services or items you never received, or from providers you do not know.
- Medicare will never call you to offer genetic screening or testing.
- **BEFORE** you give any personal information, call AR SMP to verify if these calls are legitimate—AR SMP—866-726-2916.

REPORT all scams to the Arkansas SMP—866-726-2916



The Arkansas SMP (Senior Medicare Patrol) is a grant program administered by the Department of Human Services Division of Aging & Adult Services. This publication was paid for by a grant from the Administration for Community Living, Administration on Aging (AoA). Points expressed herein do not necessarily reflect official AoA policy.