

**Division of Medical Services Quality Assurance
Home and Community Based Services (HCBS) Waivers
2013 Annual Report**

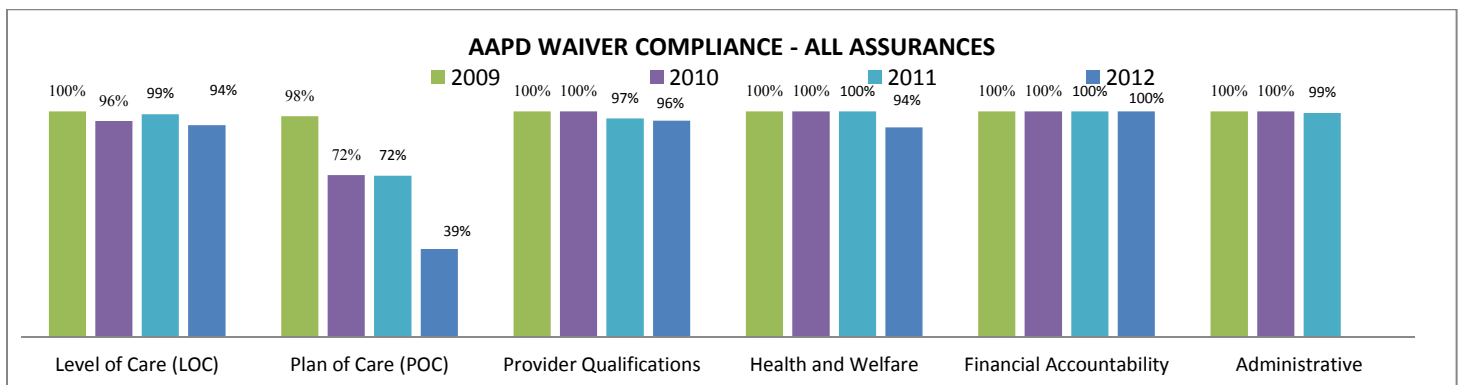
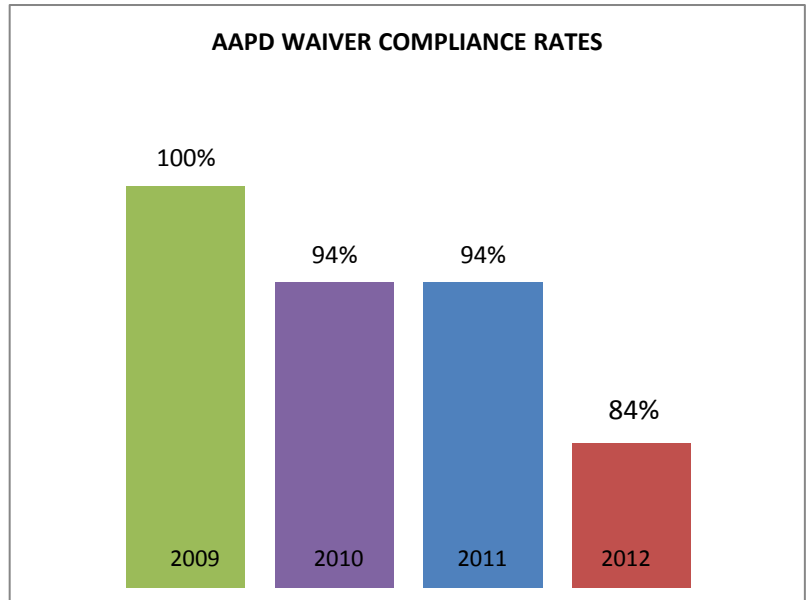
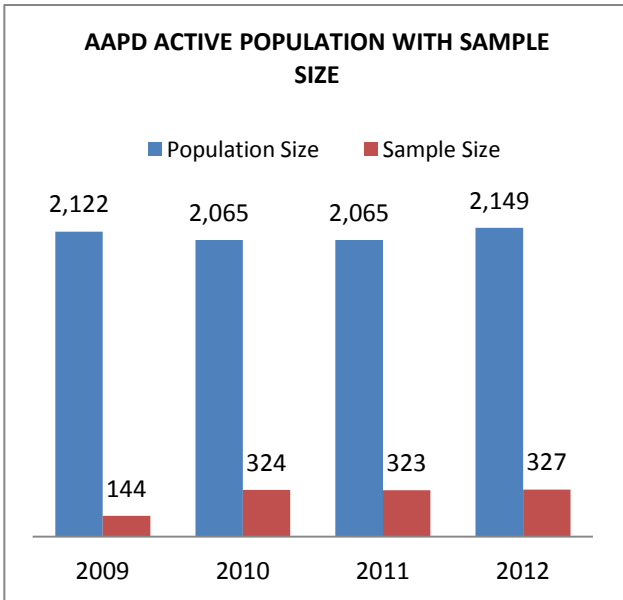
January 14, 2014

Alternatives for Adults with Physical Disabilities

A systematic random sampling of the active case population was drawn. The population size is 2,149 with a sample size of 327. For each assurance (level of care, plan of care, provider qualifications, health and welfare, financial accountability) several measures have been identified to determine if the operating agency is in compliance with the approved waiver document.

ASSURANCE	% COMPLIANCE
Level of Care (LOC)	94.0%
Plan of Care (POC)	39.0%
Provider Qualifications	96.0%
Health and Welfare	93.0%
Financial Accountability	100%
Average Total Compliance Rate for Chart Reviews	84.0%
Provider Certification	77.0%
Freedom of Choice Reports	83.0%
DAAS Daily Waiver Update Error Report	81.0%
DAAS Daily LTC Update Error Report	87.0%
DAAS LC/AL IM0001 ACES Client Listing Report	69.0%

*Period of Performance January 1, 2012 through December 31, 2012



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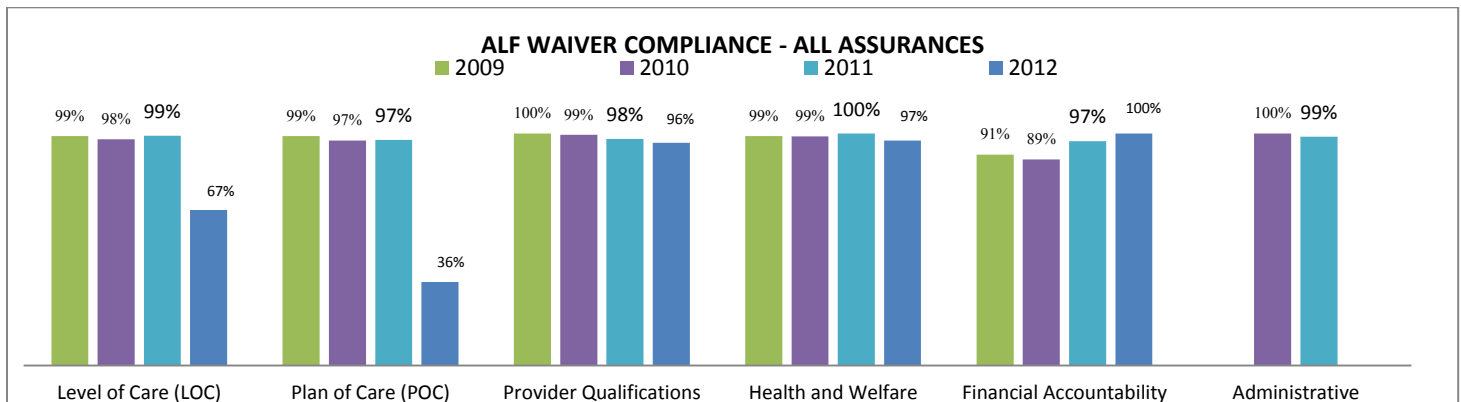
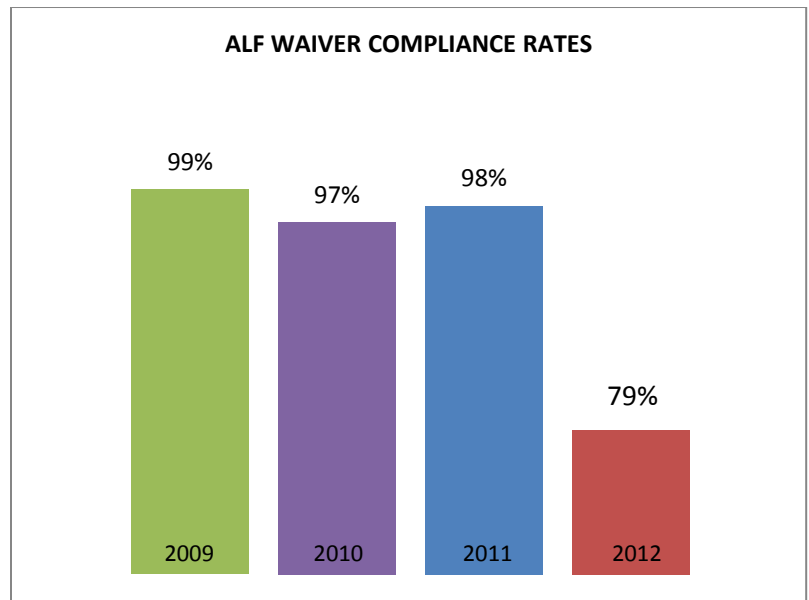
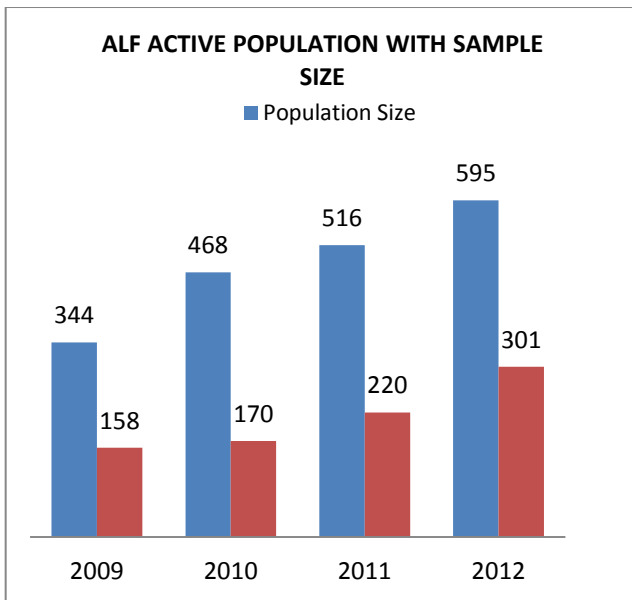
January 14, 2014

Living Choices/Assisted Living (ALF)

A systematic random sampling of the active case population was drawn. The population size is 595 with a sample size of 301. For each assurance (level of care, plan of care, provider qualifications, health and welfare, financial accountability) several measures have been identified to determine if the operating agency is in compliance with the approved waiver document.

ASSURANCE	% COMPLIANCE
Level of Care (LOC)	67.0%
Plan of Care (POC)	36.0%
Provider Qualifications	96.0%
Health and Welfare	97.0%
Financial Accountability	100%
Average Total Compliance Rate for Chart Reviews	79.0%
Provider Certification	97.0%
DAAS Daily Waiver Update Error Report	81.0%
DAAS Daily LTC Update Error Report	87.0%
DAAS LC/AL IM0001 ACES Client Listing Report	69.0%

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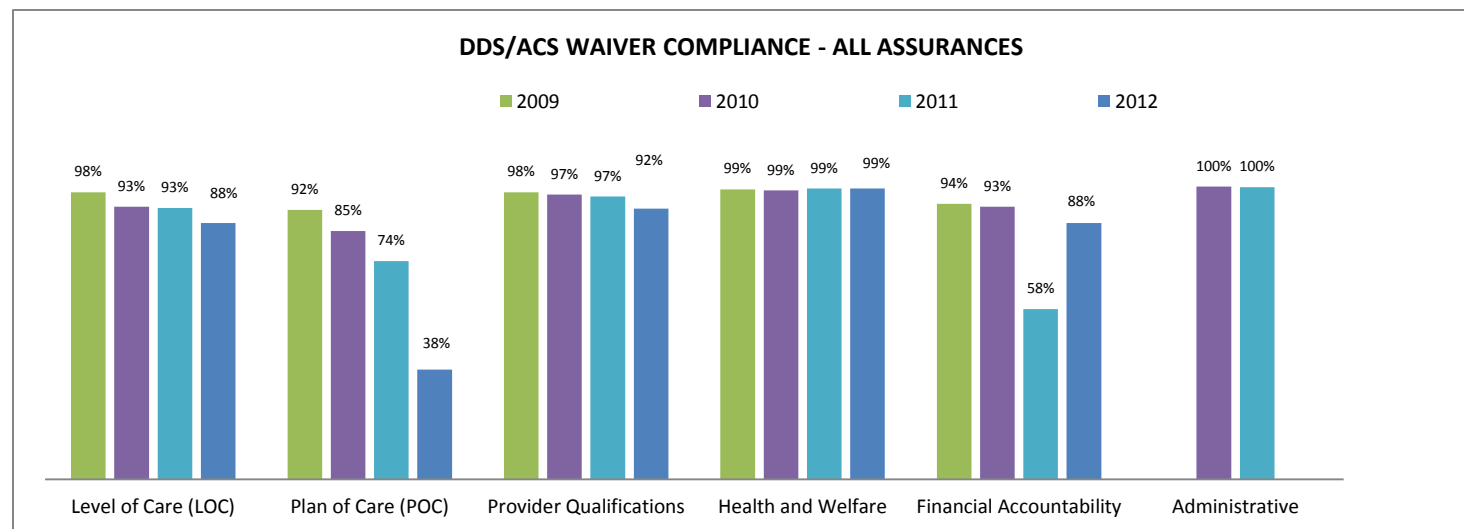
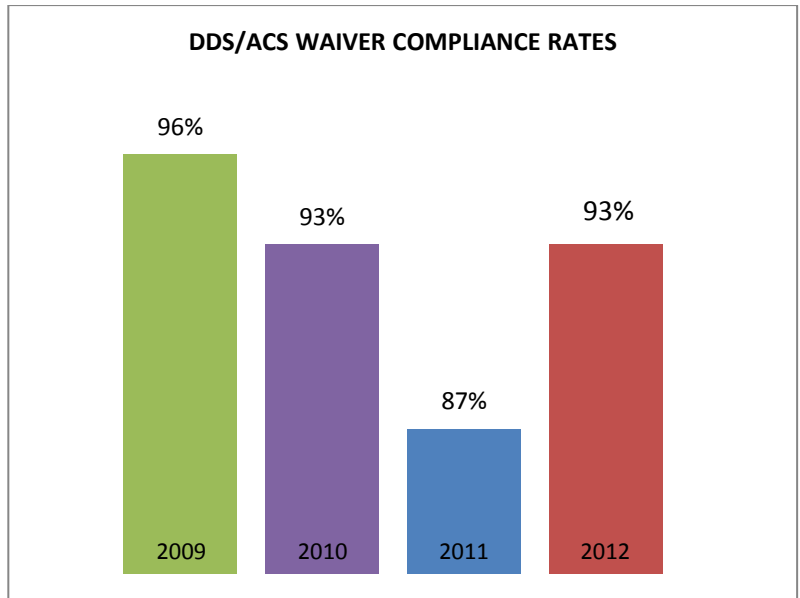
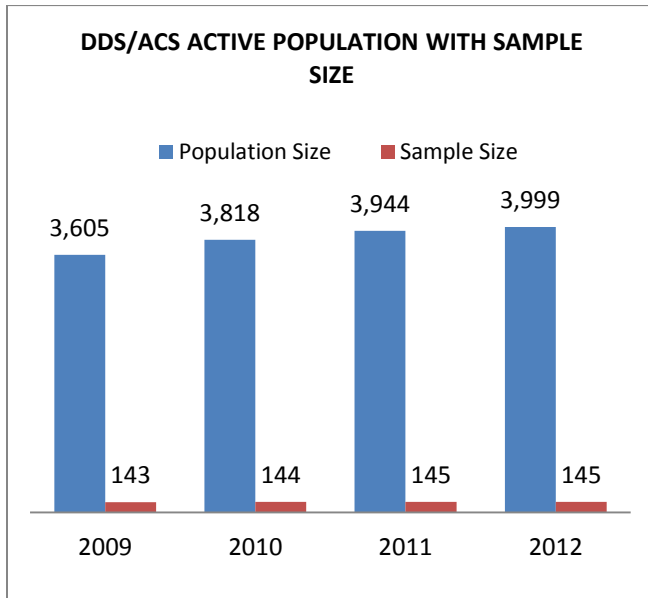
January 14, 2014

Developmental Disabilities Services – Alternative Community Services Waiver (DDS/ACS)

A systematic random sampling of the active case population was drawn. The population size is 3999 with a sample size of 145. For each assurance (level of care, plan of care, provider qualifications, health and welfare, financial accountability) several measures have been identified to determine if the operating agency is in compliance with the approved waiver document.

ASSURANCE	% COMPLIANCE
Level of Care (LOC)	88.0%
Plan of Care (POC)	38.0%
Provider Qualifications	92.0%
Health and Welfare	99.0%
Financial Accountability	88.0%
Average Total Compliance Rate for Chart Reviews	81.0%
Provider Certification	93.0%

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ElderChoices (EC)

A systematic random sampling of the active case population was drawn. The population size is 5,794 with a sample size of 361. For each assurance (level of care, plan of care, provider qualifications, health and welfare, financial accountability) several measures have been identified to determine if the operating agency is in compliance with the approved waiver document.

ASSURANCE	% COMPLIANCE
Level of Care (LOC)	91.0%
Plan of Care (POC)	51.0%
Provider Qualifications	92.0%
Health and Welfare	100%
Financial Accountability	98.0%
Average Total Compliance Rate for Chart Reviews	86.0%
Provider Certification	54.0%
Freedom of Choice Reports	88.0%
DAAS Daily Waiver Update Error Report	81.0%
DAAS Daily LTC Update Error Report	87.0%
DAAS LC/AL IM0001 ACES Client Listing Report	69.0%

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