

ANNUAL WELLNESS VISIT PHONE QUESTIONNAIRE

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The SMP has been hearing reports about Annual Wellness Visit questionnaire calls.

These are not legitimate. If you get a call like this, hang up.

What You Should Know:

Each year Medicare recipients are entitled to an Annual Wellness Visit with their primary care physician (PCP). This is NOT A PHYSICAL EXAM. It is a consultation with your PCP as a preventative service Medicare covers at 100%. You pay nothing for the annual “wellness” visit, if your provider accepts Medicare.

There is no annual wellness visit questionnaire over the phone! However, during your annual wellness visit with your medical provider, you may be asked to fill out a questionnaire called a “Health Risk Assessment” as part of your visit while in the office.

If during that same visit your provider performs additional tests or services that Medicare does not cover under this preventive benefit, you may have to pay a coinsurance, and Part B deductible may apply.

What you Should Do:

- ⇒ STOP! There is no phone questionnaire for your annual wellness visit. This is an attempt to steal your medical identity.
- ⇒ Call your doctor’s office and see if they called you.
- ⇒ If you have given out your Medicare number or even ‘confirmed’ your number or any other personal information over the phone to a potential scammer, report it to the AR SMP at 866-726-2916.
- ⇒ Protect your Medicare information.

REPORT all scams to the Arkansas SMP — 866-726-2916