

## Sample Evaluator Team Bios:

### Evaluators:

**Mischa Martin** – Ms. Martin is the Director of DCFS, a role she has held since 2016. The division she oversees is responsible for the safety of more than 10,000 children in the State, employing approximately 1150 staff members in multiple locations and across numerous programs. The CCWIS sought through this RFP will be used by nearly all of these staff members as the main technology supporting their roles. Ms. Martin has held other critical roles in DHS since joining the State, including Attorney Supervisor, Deputy Counsel of County Legal Operations, and Assistant Director of Developmental Disabilities Compliance & Monitoring. She holds a Bachelors, JD, and MPA, all from the University of Arkansas. Ms. Martin served as an evaluator for RFP #710-20-0041.

**Miranda Raines** – Ms. Raines is the Assistant Director of Administrative Services with DCFS who has served as the project lead for the CCWIS project, bringing both her extensive field experience and central office administration experience. Ms. Raines will remain engaged with the CCWIS project after the vendor is selected, managing the initiative for the division. She has over 18 years' experience serving in various roles with DCFS and holds a Bachelors from Arkansas Tech University and a Masters from Oklahoma City University. Ms. Raines served as an evaluator for RFP #710-20-0041.

**Tracy Holloway** – Ms. Holloway is a Family Service Worker Supervisor overseeing field operations for Randolph County, a role she has held since 2016. She previously held a similar role in Clay County from 2014 through 2016. Prior to these management roles, Ms. Holloway for a Family Service Worker in Greene County, and held similar roles for the State of Missouri's Children's Division. She is the only proposed evaluator for this RFP currently serving in the field, and field users comprise the majority of future CCWIS users.

**Jack Anderson** – Mr. Anderson is a Senior IT Engineer with DHS, a role he has held since 2019. In that role he has helped support the implementation of new systems analogous to the CCWIS contemplated by this RFP, including but not limited to the rollout of ARIES. Prior to joining DHS, Mr. Anderson served with DIS for 8 years, prior to which he had almost 20 years of private sector experience with a focus on technology implementation. He holds a Bachelors from Oklahoma State University.

**Nellena Garrison** – Ms. Garrison is an Information Systems Manager with OIT, having served DCFS in this capacity since 2011 and in other roles since 2000. In her current role, Ms. Garrison manages CHRIS – the legacy system which will ultimately be replaced by CCWIS. Ms. Garrison will play a critical role in the migration from CHRIS to CCWIS, and will continue to provide essential support and oversight for the CCWIS system thereafter. She holds a Bachelors from the University of Central Arkansas. Ms. Garrison served as an evaluator for RFP #710-20-0041.

**Anna Imbeau** – Ms. Imbeau is Deputy Counsel with the Office of Chief Counsel of the Arkansas Department of Human Services. Ms. Imbeau has been an attorney with DHS in different capacities since 2010. In these roles Ms. Imbeau has consistently provided counsel to, and representation for, DCFS. Is certified as a Child Welfare Law Specialist by the National Association of Counsel for Children (NACC) and accredited by the American Bar Association. She holds a Bachelors from the University of Arkansas and a JD from Suffolk University Law school. Ms. Imbeau served as an evaluator for RFP #710-20-0041.

**Gary Glisson** – Mr. Glisson oversees the Child Abuse and Neglect reporting Hotline, administered by the Crimes Against Children Division of the Arkansas State Police, a role he has held (in addition to various investigator roles) since 1999. The Hotline, and CACD investigators, will be users of CCWIS. The Hotline staff in particular are planned to be the first users to migrate from CHRIS to CCWIS. In addition to his work with CACD, Mr. Glisson also served at DCFS for six years. He holds a Bachelors from Middle Tennessee State University and Masters from the New Orleans Theological Seminary and Henderson State University. Mr. Glisson served as an evaluator for RFP #710-20-0041.

**Alternates:**

**Robin Wilson** – Ms. Wilson is a Project Specialist with MidSouth, the community service unit of the UALR School of Social Work, a role she has held since 2007. In this role, and roles before it, Ms. Wilson has over 20 years of experience developing and administering numerous training courses for DCFS, including but not limited to CHRIS training, giving her a unique and valuable perspective about the future users of the CCWIS. Ms. Wilson is also the Coordinator of the Arkansas Conference on Child Abuse and Neglect. Ms. Wilson holds a Bachelors and Masters from the University of Arkansas at Little Rock. Ms. Wilson was an evaluator for RFP #710-20-0041.