

Electronic Visit Verification (EVV) Mandate for Home Health Services

Greetings,

Please read the information below in full, as it relates to the Federal Electronic Visit Verification (EVV) mandate for Home Health services.

Home Health agencies that bill Arkansas Medicaid for the following services/procedure codes must be prepared to submit EVV visit data beginning March 31, 2025.

| Provider Type | Procedure Code Description |
|---------------|--|
| 14 | T1021/TD: Home Health RN Visit, Per Visit |
| 14 | T1021/TE: Home Health LPN Visit, Per Visit |
| 14 | T1021: Home Health Aide Visit |
| 14 | S9131: Home Health Physical Therapy by a Qualified Licensed Physical Therapist |

If you have not done so already, please visit the Sandata Provider Self-Registration Portal and complete registration as soon as possible. Prior to March 31, 2025, providers must register in the portal to identify selected EVV system, complete training, access system credentials, and begin entering visit data.

Provider Self-Registration Portal

Please be advised that the March 31, 2025, go-live date is considered a “soft launch”, and claims submitted without the collection of EVV visit data will continue to be paid without EVV visit data until the MMIS cut-off date, which is when any claims for the above services/procedure codes submitted via the MMIS will not be paid.

The MMIS cut-off date will be at least 60 days after the March 31, 2025 “soft launch” date and will be communicated as EVV implementation progresses. After the MMIS cut-off date, claims for the above services/procedure codes without EVV data will be denied.

If you have questions, concerns, or other inquiries, please contact evvarkansas@dhs.arkansas.gov.

Additionally, please ensure you have reviewed the information on the EVV webpage, located here: [EVV Home Health - Arkansas Department of Human Services](#).

For technical help in using the EVV system, please contact Customer Support through Submit a Request on [Sandata On-Demand](#).

Thank you.

For additional information, please contact your [AFMC MMIS Outreach Specialist](#).

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