



ARKANSAS
DEPARTMENT OF
**HUMAN
SERVICES**

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MEMORANDUM

TO: Community and Employment Supports Waiver, Community Support System, and
Outpatient Behavioral Health Services Providers
FROM: Melissa Weatherton
DATE: March 24, 2023
SUBJECT: Electronic Visit Verification (EVV) Requirements

There have been numerous inquiries from providers regarding the applicability of certain aspects of the 21st Century Cures Act (Cures Act) to their programs, specifically as it pertains to the electronic visit verification (EVV) requirements mandated pursuant to the Cures Act. This memorandum is intended to clarify that the mandatory EVV enrollment requirement is not applicable to services performed by the following Medicaid enrolled providers:

- Community and Employment Supports (CES) Waiver Providers
- Community Support System Providers (CSSP)
- Outpatient Behavioral Health Services Providers

The EVV requirements are applicable to providers of “home health services,” which is defined in 42 CFR 440.70. The above listed provider types do not perform services that meet the definition of a home health service, and, therefore, are not subject to the EVV rules and regulations.

Please keep in mind, if you enrolled as one of the above providers types, but are also enrolled as a provider type that does provide services meeting the definition of “home health services,” such as enrolled Home Health, Personal Care, or Attendant Care providers, then you are still required to enroll and meet EVV requirements for those services. Please do not hesitate to email any additional questions to EVVarkansas@dhs.arkansas.gov.