

Dear Medicaid Provider:

Please review the information below in full, as it relates to the recent Attendant Care rate change. *This information only applies to claims entered directly into the MMIS — it does not apply to any claims submitted through AuthentiCare or an alternate EVV system.* We are evaluating the best method to handle EVV claims, and additional communication will be forthcoming.

The MMIS will adjust Attendant Care claims back to January 1, 2021, and will bypass the timely filing edit. The claims will be adjusted regardless of what was billed by the provider, up to the maximum for the new rate. **No action is required from you as a provider.** These adjustments will occur automatically. If you have already manually adjusted your claims up to the maximum for the new rate, the system will recognize that and will not adjust again.

The planned adjustment schedule is as follows:

- April 18, 2022; January 2021 claims processed
- April 19, 2022; February 2021 claims processed
- April 20, 2022; March 2021 claims processed
- April 21 and 22, 2022; mass adjustment verification
- April 22, 2022; financial cycle runs

Key reminders:

- The above information applies only to claims entered directly into the MMIS. This information does not apply to any claims submitted through AuthentiCare or an alternate EVV system.
- We are continuing to evaluate the best method for handling EVV claims.
- For the MMIS adjustment described above, no action is required.

If you have questions, please contact Sharon Donovan at [Sharon.Donovan@dhs.arkansas.gov](mailto:Sharon.Donovan@dhs.arkansas.gov).

Thank you.