

Dear Medicaid Provider:

Please read the information below in full, as it relates to the Federal Electronic Visit Verification (EVV) mandate, the MMIS cutoff date, and consequences of non-compliance.

The MMIS will no longer be available to bill for services for the following service codes beginning December 1, 2022. Your agency must be fully onboarded with EVV and submitting all visits for the following service codes through an EVV system ahead of December 1, 2022.

- Attendant Care - S5125U2
- Personal Care 21 and Over - T1019U3
- Personal Care 21 and Under - T1019
- Respite - S5150

A phased in approach will start on November 1, 2022. Any visits for the services above must be submitted through an EVV system, or your payment for these claims will be suspended for up to one week. Payment will be delayed. This will occur for any visits submitted through the MMIS between November 1, 2022, and November 30, 2022. To avoid claim suspension and payment delays, you must submit these visits through an EVV system—either AuthentiCare or a chosen third-party EVV system that aggregates with AuthentiCare.

If you have questions, please see the contact information table found at the bottom of this webpage.

Thank you.