

## **Important Update for EVV for Home Health Providers**

Beginning on Jan. 1, 2024, a federal requirement began for Home Health providers to use electronic means to verify when they are in a beneficiary's home to provide care. This is known as Electronic Visit Verification, or EVV, and it has already been implemented in Arkansas for providers of Personal Care Services.

The Arkansas Department of Human Services (DHS) Division of Medical Services (DMS) is committed to ensuring that this transition for Home Health providers is smooth and that the necessary supports are in place. We plan to continue working closely with these providers to prepare for this shift and are not yet setting a date for when Arkansas Medicaid Home Health claims will be required to be validated by EVV. While this will mean a minimal penalty from the Centers for Medicare and Medicaid Services (CMS) for not meeting the Jan. 1 target, it will provide a longer timeline to ensure an effective transition into a successful program. We anticipate announcing further details in the first quarter of 2024 and will give providers a 60-day notice when the date to switch into EVV is set.

Additional information about this program is available at the link below, and providers with questions or concerns are invited to email [evvarkansas@dhs.arkansas.gov](mailto:evvarkansas@dhs.arkansas.gov). We look forward to implementing this program in a way that effectively and fairly serves providers and our beneficiaries.

<https://humanservices.arkansas.gov/divisions-shared-services/medical-services/evv-info/>