

Dear Medicaid Provider:

Please be aware that beginning on Tuesday, January 12th, 2021, the current daily afternoon call is being repurposed to focus on third-party EVV integration including vendor representation. If you are a provider using a third-party vendor, you will receive an invitation to this meeting in a separate email.

The daily EVV meetings for providers will be as follows:

- Monday – Friday, 9:00 AM to 9:30 AM
 - o EVV Provider Q&A Session open, to all EVV providers. The purpose of this session is for providers to ask questions and share feedback. Participants include DHS and Fiserv to answer questions and provide follow up. You may attend regardless of whether you have chosen to use AuthentiCare or a third-party for your EVV system.

- Wednesday, 2:00 PM to 3:00 PM
 - o EVV Provider Forum, open to all EVV providers. The purpose of this forum is to review specific questions and topic areas. Participants include DHS and Fiserv to answer questions and provide follow up. You may attend regardless of whether you have chosen to use AuthentiCare or a third-party for your EVV system.

- Monday, Tuesday, Thursday, Friday, 2:00 PM to 2:30 PM
 - o EVV Provider and Aggregator Q&A Session, open to EVV providers using a third-party EVV system. The purpose of this session is for providers, third-party vendors, DHS, and Fiserv to discuss integration of third-party EVV systems with AuthentiCare to ensure a smooth transition.

You are encouraged to attend as many of the above meetings as you can. While not mandatory, they provide an opportunity to speak directly with the EVV project team to share any questions, concerns, or feedback.

If you have questions, please contact: evvarkansas@dhs@arkansas.gov.

Thank you.