

Dear Medicaid Provider:

Please find information below regarding billing claims through the MMIS vs. an EVV system, and date of service vs. date of claim submission. This information refers to the following services covered by EVV:

- Attendant Care - S5125U2
 - Personal Care 21 and Over - T1019U3
 - Personal Care 21 and Under - T1019
 - Respite - S5150
1. Dates of service prior to 1/1/2021 are not subject to EVV requirements and must be submitted directly to the MMIS through an existing process (MMIS Portal, clearinghouse, etc.)
 2. Dates of Service starting 1/1/2021 and prior to the MMIS billing cutoff date of 8/1/2021 can be submitted:
 - a. Directly to the MMIS through an existing process (MMIS Portal, clearinghouse, etc.)
 - b. Through AuthentiCare directly or through a third-party EVV vendor
 3. Dates of Service on or after 8/1/2021 MUST be submitted through AuthentiCare - whether directly or via a third-party EVV system.

If you have questions or concerns, please contact Arkansas DHS:

- Phone: 1-833-916-1093 (Monday through Friday, 8:00 am to 4:30 pm CST)
- Email: Evarkansas@dhs.Arkansas.gov

Thank you.