

Dear Medicaid Provider:

This is a follow-up message to a communication sent on December 18, 2023 reminding provider agencies that Personal Care hours must be exhausted before Attendant Care hours can be billed. Please be aware of the following information related to Electronic Visit Verification (EVV).

Inactivation of the MMIS audit

A change will be made to MMIS effective December 29, 2023 to inactivate the audit that was denying claims for Attendant Care before Personal Care hours were exhausted. The policy has not changed - Attendant Care services cannot be billed until 256 units of Personal Care have been paid in the same calendar month.

In the event the audit is reactivated, prior notice will be communicated to ensure providers are properly prepared.