


Division of Provider Services and Quality Assurance

State Licensure and CHOW



Enterprise Licensing Solution (ELS) Provider Training

ELS Log In and Getting Started

- Login with Username and Password
 - If you have issues logging in, click the [Click here] next to **Forgot your Password**
- Under Long Term Care Licensing, click Get Started (this button will change to Manage once you begin an application).



Manage Applications

My Applications/Start New Application

- Click Get Started in the Manage Applications tile.
 - The My Applications page is for any applications you begin or have completed previously.
 - No facility currently has an application so there is nothing here.
- Click Start New Application
- Select the Facility type that you are listed as:
 - This is a dropdown menu with all multiple facility options
- This is the walkthrough of a Nursing Facility (NF)

Manage Facilities and New Applications

- Click Get Started on the Manage Facilities
 - Once you have an application approved by OLTC, you'll be able to manage the facility
- Click View to view the Facility information
 - You can review all your information here and add any additional information and upload documentation.

Related Links and Change of Ownership (CHOW)

- Click Related Links
- Click Submit Change of Information Request
 - Click Owner Information
 - Click Add New
 - You can enter Information of the Previous Operator, Information of New Operator

[Back to Applications](#)New Application:
Nursing Facilities (NF)

Facility Information

*Mandatory field

- Facility Details
- Facility Address and Contact Information
- Management Information
- Licensure Information
- Ownership of Business
- Officers/Members
- Board of Directors
- Ownership of Building
- Change of Operational Control
- Owner Information
- Service Information
- Inspections
- Additional Information
- Documentation
- Review
- Payment Summary
- Sign & Submit

* Facility Name	
<input type="text"/>	
* Facility IRS Number	DBA Name
<input type="text"/>	<input type="text"/>
Related Facilities	Proposed Open Date
<input type="radio"/> Yes <input type="radio"/> No	<input type="text" value="MM/DD/YYYY"/>
Medicaid Provider Number	* Vendor #
<input type="text"/>	<input type="text"/>
* Previously Licensed in Arkansas	<input type="checkbox"/> Licensed but No Residents
<input type="radio"/> Yes <input type="radio"/> No	

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New Application:
Nursing Facilities (NF)

Facility Address and Contact Information

*Mandatory field

- Facility Details
- Facility Address and Contact Information**
- Management Information
- Licensure Information
- Ownership of Business
- Officers/Members
- Board of Directors
- Ownership of Building
- Change of Operational Control
- Owner Information
- Service Information
- Inspections
- Additional Information
- Documentation
- Review
- Payment Summary
- Sign & Submit

***Address**

Address 2

***City** ***State**

***Zip Code** **County**

***Out of State**
 Yes No **Out of State County**

***Phone** **Phone Ext**

Directions to Facility

Fax **Other(Phone)**

***Facility Email Address** **Facility Website**

***Facility Contact First Name** ***Facility Contact Last Name**

***Facility Contact Title** ***Facility Contact Email Address**

Additional Services Provided

Mailing Address

*Mandatory field

Same as Physical Address?

***Address**

Address 2

***City** ***State** ***Zip Code**

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New Application:
Nursing Facilities (NF)

Management Information *Mandatory field

- Facility Details
- Facility Address and Contact Information
- Licensure Information
- Ownership of Business
- Officers/Members
- Board of Directors
- Management Information**
- Ownership of Building
- Change of Operational Control
- Owner Information
- Service Information
- Inspections
- Additional Information
- Documentation
- Review
- Payment Summary
- Sign & Submit

***Is Facility managed by a Management Company?**
 Yes No

Management Company IRS Number

Contact First Name Contact Last Name

Address

Address 2

City State Zip Code

Phone

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New Application:
Skilled Nursing Facilities/Nursing Facilities

Licensure Information

*Mandatory field

- ✓ Facility/Provider Information
- ✓ Facility Address and Contact Information
- ✓ Management Information
- Licensure Information
- ✓ Ownership of Business
- ✓ Officers/Members
- ✓ Board of Directors
- ✓ Ownership of Building
- ✓ Change of Operational Control
- ✓ Owner Information
- ✓ Service Information
- ✓ Inspections
- ✓ Additional Information
- ✓ Documentation

Permit Approval Number	<input type="text"/>	Date of Issue	<input type="text" value="MM/DD/YYYY"/>
*Total number of Beds/Slots requested	<input type="text"/>	Classification Types (To be documented during Change of Information or Renewal application process)	
<small>Complete this field.</small>		<input type="checkbox"/> Change of Ownership	
		<input type="checkbox"/> Decrease in Bed Capacity	
		<input type="checkbox"/> Increase in Bed Capacity	
		<input type="checkbox"/> Replacement	
		<input type="checkbox"/> Not Applicable	
<input type="checkbox"/> Letter Requesting Bed Change Received		Increased/Decreased Beds to	<input type="text"/>
Explain increase in licensed bed request	<input type="text"/>		
Medicaid Bed	<input type="text"/>	Medicare Bed	<input type="text"/>
Medicaid/MedicareBed	<input type="text"/>	Private Beds	<input type="text"/>
Home Style Beds	<input type="text"/>	Alzheimer Beds	<input type="text"/>

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New Application:
Nursing Facilities (NF)

Ownership of Business

*Mandatory field

- ✔ Facility Details
- ✔ Facility Address and Contact Information
- ✔ Licensure Information
- ➔ Ownership of Business
- 🔒 Officers/Members
- 🔒 Board of Directors
- 🔒 Ownership of Building
- 🔒 Change of Operational Control
- 🔒 Owner Information
- 🔒 Service Information
- 🔒 Inspections
- 🔒 Additional Information
- 🔒 Bed Information
- 🔒 Documentation
- 🔒 Review
- 🔒 Payment Summary
- 🔒 Sign & Submit

*Business Ownership Types Select an Option	Name of Non-Profit Association
Name of Church Affiliation	*% of Ownership
*Code	*Fiscal Year MM/DD/YYYY
*Fiscal Intermediary	*Tax Code
*Start Date MM/DD/YYYY	End Date MM/DD/YYYY

Cancel Save

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New Application:
Nursing Facilities (NF)

🔍 Officers/Members

*Mandatory Field

- ✔ Facility Details
- ✔ Facility Address and Contact Information
- ✔ Licensure Information
- ✔ Ownership of Business
- 🔵 Officers/Members
- 🔒 Board of Directors
- 🔒 Ownership of Building
- 🔒 Change of Operational Control
- 🔒 Owner Information
- 🔒 Service Information
- 🔒 Inspections
- 🔒 Additional Information
- 🔒 Bed Information
- 🔒 Documentation
- 🔒 Review
- 🔒 Payment Summary
- 🔒 Sign & Submit


List of all individuals who serve as officers/members of the Facility with position held and percentage of ownership, if applicable

*First Name	Middle Name
<input type="text"/>	<input type="text"/>
*Last Name	*Cell
<input type="text"/>	<input type="text"/>
*Email	% of Ownership
<input type="text"/>	<input type="text"/>
*Start Date	End Date
<input type="text" value="MM/DD/YYYY"/>	<input type="text" value="MM/DD/YYYY"/>

Cancel Save

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Division of Provider Services & Quality Assurance | Office of Long Term Care
🔔 🔍

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New Application:
Nursing Facilities (NF)

- [Facility Details](#)
- [Facility Address and Contact Information](#)
- [Licensure Information](#)
- [Ownership of Business](#)
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- [Board of Directors](#)
- [Ownership of Building](#)
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Board of Directors *Mandatory field

List members of Governing Body or Board of Directors, as applicable below

*First Name	Middle Name
<input type="text"/>	<input type="text"/>
*Last Name	*Email
<input type="text"/>	<input type="text"/>
*Start Date MM/DD/YYYY	End Date MM/DD/YYYY
<input type="text"/>	<input type="text"/>
*Business Fiscal Year End Date MM/DD/YYYY	*FY End Date Used for Medicaid Cost Reports MM/DD/YYYY
<input type="text"/>	<input type="text"/>
*Phone <input type="text"/>	

Name and Address of Hospital, if facility is Hospital-based

Is this a Hospital-based Organization?
 Yes No

Name of Hospital

Address of Hospital

City State Zip Code

Provide the name of multi-facility organization if facility is owned or leased by a multi-facility organization

Is this a Multi-Facility Organization?
 Yes No

Management Company Contact Person

Management Company IRS Number Phone

Management Company Address

City State Zip Code

If the facility vendor payment address is different from the mailing address or the physical location of the facility, please provide the information below:

Facility Vendor Payment
 Yes No

Company Name

Company Address

City State Zip Code

Are there any directors, officers, agents, or managing employees of the institution, agency, or organization who:

*Have ever been convicted Medicare or Medicaid fraud or a felony?
 Yes No

*Have ever been convicted of fraud, embezzlement, fraudulent conversion, misappropriation of property, or a felony?
 Yes No

*Had a final administrative judgment on any Class A or B long-term care violations within the last two (2) years?
 Yes No

*If buyer has had a license revoked within the last three (3) years?
 Yes No

Each facility must provide all services and specific items defined in the Department of Human Services Medical Assistance Program Manual of Cost Reimbursement Rules for Long Term Care Facilities, or any additions thereto or subsequent manuals. Receipt of Medicaid per diem reimbursement rates is considered payment in full for services and items included in the manual.

*Does your facility provide ventilators for ventilator dependent individuals?
 Yes No

*Does your facility provide an Alzheimer's wing?
 Yes No



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New Application:
Nursing Facilities (NF)

Ownership of Building

*Mandatory field

- Facility Details
- Facility Address and Contact Information
- Licensure Information
- Ownership of Business
- Officers/Members
- Board of Directors
- Ownership of Building**
- Change of Operational Control
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***Building Ownership Type** **Lease Company Name**

Select an Option

Lease Company Address

City **State** **Zip Code**

AR

Landlord Name

Landlord Address

City **State** **Zip Code**

AR

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New Application:
Nursing Facilities (NF)

Change of Operational Control

*Mandatory field

- Facility Details
- Facility Address and Contact Information
- Licensure Information
- Ownership of Business
- Officers/Members
- Board of Directors
- Ownership of Building
- Change of Operational Control**
- Owner Information
- Service Information
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Operational Control Effective Date		Stock Purchase Effective Date	
<input type="text" value="MM/DD/YYYY"/>		<input type="text" value="MM/DD/YYYY"/>	
Name of Previous Facility Owner(s)			
<input type="text"/>			
Seller's Facility TIN Number		Seller's Facility MMIS Number	
<input type="text"/>		<input type="text"/>	
Seller's Facility License Number		Seller Contact First Name	
<input type="text"/>		<input type="text"/>	
Seller Contact Last Name		City	
<input type="text"/>		<input type="text"/>	
State	Zip Code	Phone	
<input type="text" value="AR"/>	<input type="text"/>	<input type="text"/>	

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New Application:
Nursing Facilities (NF)

Owner Information

*Mandatory field

- [Facility Details](#)
- [Facility Address and Contact Information](#)
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- [Ownership of Business](#)
- [Officers/Members](#)
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Identifying Information of New Owner(s)

Buyer's Facility IRS (TIN Number)

Address

Buyer's Facility MMIS Number City

State Zip Code Contact First Name

Contact Last Name Phone

Name of Party who has accepted liabilities of former owner(s):

Name of Party who has accepted assets of former owner(s):

Name of Party who will assume responsibility for Medical Claims, adjustments, and outstanding balances resulting from dates of service prior to the effective date of the Change of Ownership or Stock Purchase

Information of Previous Operator

Name of Facility Doing Business As

Name/Title

Information of New Operator

Doing Business As Name of Facility

Name/Title

Cancel Save

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New Application:
Nursing Facilities (NF)

Management Information

*Mandatory field

- Facility Details
- Facility Address and Contact Information
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- Ownership of Business
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- Management Information**
- Ownership of Building
- Change of Operational Control
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***Is Facility managed by a Management Company?**
 Yes No

Management Company IRS Number

Contact First Name Contact Last Name

Address

Address 2

City State Zip Code

Phone

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New Application:
Nursing Facilities (NF)

📄 Service Information

*Mandatory field

- ✔ Facility Details
- ✔ Facility Address and Contact Information
- ✔ Licensure Information
- ✔ Ownership of Business
- ✔ Officers/Members
- ✔ Board of Directors
- ✔ Ownership of Building
- ✔ Change of Operational Control
- ✔ Owner Information
- Service Information
- 🔒 Inspections
- 🔒 Additional Information
- 🔒 Bed Information
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*** Food Service**

Select an Option ▼

Services Offered

Meals Provided Evening Care

Transportation

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New Application:
Nursing Facilities (NF)

Inspection

*Mandatory field

- Facility Details
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- Inspections**
- Additional Information
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- Payment Summary
- Sign & Submit

Fire Inspection Date	<input type="text" value="MM/DD/YYYY"/>	<input type="checkbox"/> N/A
Health Inspection Date	<input type="text" value="MM/DD/YYYY"/>	<input type="checkbox"/> N/A
Water Inspection Date	<input type="text" value="MM/DD/YYYY"/>	<input type="checkbox"/> N/A
Boiler Inspection Date	<input type="text" value="MM/DD/YYYY"/>	<input type="checkbox"/> N/A

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New Application:
Nursing Facilities (NF)

Additional Information

*Mandatory field

- ✓ Facility Details
- ✓ Facility Address and Contact Information
- ✓ Licensure Information
- ✓ Ownership of Business
- ✓ Officers/Members
- ✓ Board of Directors
- ✓ Ownership of Building
- ✓ Change of Operational Control
- ✓ Owner Information
- ✓ Service Information
- ✓ Inspections
- **Additional Information**
- 🔒 Bed Information
- 🔒 Documentation
- 🔒 Review
- 🔒 Payment Summary
- 🔒 Sign & Submit

* Administrator License Number	* Administrator Start Date
<input type="text"/>	<input type="text" value="MM/DD/YYYY"/>
Administrator End Date	Life Safety Code 1
<input type="text" value="MM/DD/YYYY"/>	<input type="text"/>
Life Safety Code 2	Life Safety Code 3
<input type="text"/>	<input type="text"/>
Life Safety Code 4	* Federal Provider Number/Medicare Number
<input type="text"/>	<input type="text"/>
* State License Number	* Certification
<input type="text"/>	<input type="text"/>

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New Application:
Nursing Facilities (NF)

Documentation *Mandatory field

- Facility Details
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The following documents (based on facility type if applicable) can be uploaded prior to submitting the application. Select the "New Attachment" button to add a document. The following document types are allowed: png, jpeg, excel, pdf, doc, docx.

- W-9 Form
- Registered Fictitious Name Filing
- Disclosure Statement
- DMS 726 Document
- Copy of Certificates Filed
- Criminal Records of Checklist
- Articles of Filing
- DON's Current RN License
- IRS EIN Verification Letter
- Blank Admission Agreement
- Copy of Signed Management Contact
- Administrative Service (and Other) Agreement(s)
- Copy of Adjudication (Refer to Section V)
- Resident Services Contract (blank copy of Facility Admission Agreement)
- Signed copy of the lease or purchase agreement between the two parties
- Signed Change in Operational Control Document
- Notarized Certification and Verification

Documents Uploaded:

[+ Add Attachments](#)

Document File Name	Document File Type
Uploaded documents to be displayed here.	

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Nursing Facilities (NF)

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- [🔒 Payment Summary](#)
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📄 Review

Facility Details	Edit Details ▾
Facility Address and Contact Information	Edit Details ▾
Licensure Information	Edit Details ▾
Ownership of Business	Edit Details ▾
Officers/Members	Edit Details ▾
Board of Directors	Edit Details ▾
Ownership of Building	Edit Details ▾
Change of Operational Control	Edit Details ▾
Owner Information	Edit Details ▾
Service Information	Edit Details ▾
Inspections	Edit Details ▾
Additional Information	Edit Details ▾
Bed Information	Edit Details ▾
Documentation	Edit Details ▾

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New Application:
Nursing Facilities (NF)

Payment Summary

*Mandatory field

- [✓ Facility Details](#)
- [✓ Facility Address and Contact Information](#)
- [✓ Licensure Information](#)
- [✓ Ownership of Business](#)
- [✓ Officers/Members](#)
- [✓ Board of Directors](#)
- [✓ Ownership of Building](#)
- [✓ Change of Operational Control](#)
- [✓ Owner Information](#)
- [✓ Service Information](#)
- [✓ Inspections](#)
- [✓ Additional Information](#)
- [✓ Bed Information](#)
- [✓ Documentation](#)
- [✓ Review](#)
- [➤ Payment Summary](#)
- [🔒 Sign & Submit](#)

Transaction Description	Transaction Amount	Status
Initial Application	\$	PENDING
Payment Due	\$	

Final Amount: \$

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✓ Facility Address and Contact Information

✓ Management Information

Payment Due

\$100.00



1 Payment Type 2 Customer Info 3 Payment 4 Submit Payment

Transaction Detail

SKU	Description	Unit Price	Quantity	Amount
P-0000007604	Initial Application	\$100.00	1	\$100.00
Total				\$100.00

Transaction Summary

Initial Application	\$100.00
Pay now through Arkansas.gov	\$100.00

Need Help?

Select Payment Method and Continue to proceed with payment.

Payment

Payment Type

Payment Type *

Select One ▾

Next >

Customer Information

Payment Information

Cancel



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- 1 Payment Type
- 2 Customer Info
- 3 Payment
- 4 Submit Payment

Transaction Detail

SKU	Description	Unit Price	Quantity	Amount
P-0000007604	Initial Application	\$100.00	1	\$100.00
Total				\$100.00

Payment

Payment Type ✓

Credit/Debit Card

Customer Information

Complete all required fields [*]

Country *

United States

First Name *

Last Name *

Company Name

Address *

Transaction Summary

Initial Application	\$100.00
Service Fee	\$4.00
\$104.00	

Need Help?

Please complete the Customer Information Section.



Customer Information ✓

[Edit](#)

Address
Jane Brown
1234 Dover Lane
Jonesboro, AR 72401

Phone Number
8702342345





Country
United States

Email Address
abc@email.com

Payment Information

Complete all required fields [*]

Credit Card Number *

Credit Card Type
   

Expiration Month *

Expiration Year *

Security Code *

Name on Credit Card *

[Next >](#)

[Cancel](#)

Transaction Summary

Initial Application	\$100.00
Service Fee	\$4.00
Total	\$104.00

Need Help?

You have selected to pay by credit card. Complete Customer Billing Information and enter Credit Card Information.



ID	Description	Amount	Quantity	Total
P-0000007804	Initial Application	\$100.00	1	\$100.00
Total				\$100.00

Transaction Summary

Initial Application	\$100.00
Service Fee	\$4.00
\$104.00	

Payment

Payment Type ✓
Credit/Debit Card

Customer Information ✓ [Edit](#)

Address Jane Brown 1234 Dover Lane Jonesboro, AR 72401	Phone Number 8702342345
Country United States	Email Address abc@email.com

Payment Information ✓ [Edit](#)

Credit Card Visa ****1111 Exp. 08/2028	Name on Credit Card Jane Brown
---	--

[Cancel](#) [Submit Payment](#)

Need Help?

Review payment information. You may edit Billing and Payment Method here if needed. When complete, select Make Payment.

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Skilled Nursing Facilities/Nursing Facilities

Payment Summary

*Mandatory field

 Facility/Provider Information Facility Address and Contact Information Management Information Licensure Information Ownership of Business Officers/Members Board of Directors Ownership of Building Change of Operational Control Owner Information Service Information Inspections Additional Information Documentation Review Payment Summary

Payment Successfully Received

Facility Number
00047564Transaction Number
64917148Transaction Date/Time
8/8/2022, 12:04:29 PMTotal Fee Amount
\$104.00[Print Receipt](#) [Previous](#)[Continue](#)