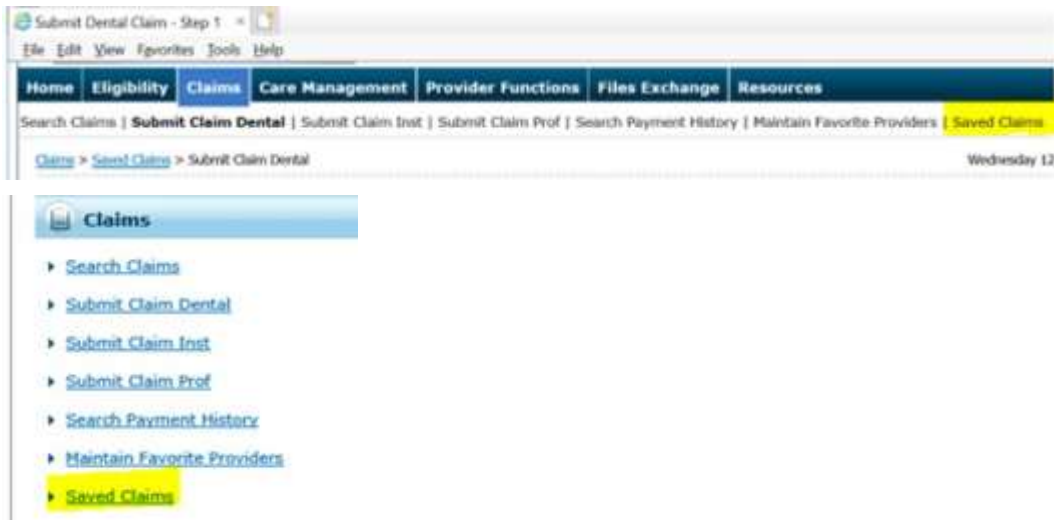


New Portal Functionality

Beginning January 29, providers can save claims as a draft to be completed later using the HealthCare Provider Portal. If interrupted when entering a claim, this new functionality will allow you to save completed work on the claim. Once saved, return anytime to complete work on the claim.

To access this new feature, log on to the portal and go to the Claims tab. A new sub-menu of Saved Claims can be seen.



Your draft claims are listed in the Saved Claims.

| Request ID | Title | Claim Type | Beneficiary ID | Beneficiary Name | Last Saved Date | Action |
|------------|-----------------|------------|----------------|------------------|-----------------------|--|
| 353 | DentalPageThree | Dental | | | 1/15/2020 11:50:24 AM | Edit/View Remove |

When a claim is created, a new button will be available--Finish Later. On any given page in the claim, you must enter all required fields with valid data to save.



A popup window allows you to save the claim with a unique name that is up to 40 characters in length. The name field is alphanumeric and may contain special characters.

The popup window has a title bar "Title" and a text input field labeled "Name" containing the text "Dental_PageThree". Below the input field are "OK" and "Cancel" buttons.

Once saved, your draft claim will remain in the Saved Claims list for 90 days. After 90 days, the claim draft will be automatically removed if the claim is not submitted or updated.

