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## MEMORANDUM (DMS-41)

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To: Outpatient Behavioral Health Agencies  
From: Division of Medical Services (DMS)  
Date: May 6, 2020  
Re: Behavioral Health Well-Check Service

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### **Behavioral Health Well-Check Service**

Behavioral Health Well-Check Service provides assistance and monitoring of the beneficiary in his or her own home. Behavioral Health Well-Check Service allows the provider to ensure that the beneficiary's needs are being met.

Behavioral Health Well-Check Service may be done via telemedicine or by telephone without visual contact. Any necessary therapy service identified by this encounter would then be performed by a licensed professional and subject to existing rules for telemedicine.

In order to provide this service, the provider must have an established professional relationship with the individual prior to April 5, 2020.

The service may be provided on an intermittent basis as needed by the beneficiary.

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**Effective as of April 5, 2020 and until the public emergency ends as declared by the Governor of Arkansas or earlier:**

**H2021, U4, GT – Telemedicine/Telephonic**

**\$15 per encounter**

**1 encounter per day**

**5 encounters per week**

**For beneficiaries ages 18 and above**

**Only reimbursable to provider type 26, R6**

**Individual must have an active TII or TIII Behavioral Health Independent Assessment.**

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To ensure quality and consistency of care to Medicaid beneficiaries, DMS will coordinate with the Office of the Medicaid Inspector General (OMIG) to conduct retrospective reviews and audits of services

provided during the COVID-19 public health emergency. Please keep all records of services as required by Medicaid billing rules.