Division of Developmental Disabilities Services
Strategic Plan 2024-2025

Vision
All Arkansans, regardless of their age, ability, or where they live, have access to a comprehensive and coordinated public health care system that provides services at the right time and right place to meet their needs. In addition, all Arkansans have the choice of where they want to receive care, including both home and community and institutional settings.

Mission
The Division of Developmental Disabilities Services empowers individuals with intellectual and/or developmental disabilities and delays to maximize their own quality of life and independence.

Objectives

Strategic Objective 1
Promote beneficiary independence and integration in the community.

Action Plan
- Engage in new Enabling Technology Pilot through March 2025 which builds training, education, and access to assistive technology for beneficiaries with functional or cognitive challenges in order to meet person-centered goals and increase autonomy in daily life. After pilot evaluation, assist in efforts to incorporate enabling technology as a waiver service in the Community and Employment Supports (CES) 1915c waiver.
- Create an alternative to traditional day habilitation programs by partnering with a qualified institution of higher education in Arkansas to support an inclusive post-secondary education (IPSE) Pilot for young adults with intellectual disabilities. This self-determination-based pilot will target beneficiaries transitioning from high school who are looking for supports to help in their daily living, specifically vocational goals and connection to community. After pilot evaluation, assist in efforts to incorporate the IPSE program as a waiver service in the CES 1915c waiver.

Strategic Objective 2
Improve care coordination for children that receive developmental disabilities (DD) services through the Medicaid State Plan.

Action Plan
• Educate and engage primary care providers (PCP) to be more actively involved in the evaluation referrals and treatment prescriptions.
• Implement a billable, developmental screening procedure code for PCPs in MMIS.
• Revise or establish new manuals for specific Medicaid State Plan DD services for children:
  • Early Intervention Day Treatment (EIDT) manual
  • Occupational Therapy, Physical Therapy, and Speech-language Pathology Services manual
  • Applied Behavior Analysis (ABA) Therapy Services manual
• Revise or establish needed forms for specific Medicaid State Plan DD services for children:
  • EIDT evaluation referral and treatment prescription forms (Forms DMS-642 ER, YTP, and STP)
  • ABA therapy evaluation referral and treatment prescription forms (Forms DMS-641 ER and TP)
  • Occupational Therapy, Physical Therapy, and Speech-language Pathology Services evaluation referral and treatment prescription forms (Forms DMS-640 ER and TP)

**Strategic Objective 3**

Bolster the efficiency and effectiveness of Medicaid Autism services by improving the operational design of the available services.

**Action Plan**

• Conduct Autism services rate review to evaluate any needed changes.
• Review and update Autism Waiver application and submit renewal for CMS approval
  • Update Autism Waiver manual
• Establish an Applied Behavior Analysis (ABA) Therapy Services Manual
  • Establish new ABA therapy specific evaluation referral and treatment prescription forms

**Strategic Objective 4**

Continue to focus on process improvements and employee retention at the Human Development Centers.

**Action Plan**

• Continue to implement and utilize Electronic Health Records and incorporate modules that would assist with goals outlined in the Behavioral Consultation Report.
• Continue to support and improve employee recruitment and retention efforts that are underway.
• Continue to improve safety and physical structures across all 5 HDC campuses.