

ARKANSAS DEPARTMENT OF HUMAN SERVICES  
DIVISION OF AGING AND ADULT SERVICES

Policy 211

Transportation

Effective: 04/01/99

Policy Statement:

Area agencies on aging (AAAs) shall provide for transportation services throughout the area to meet the common need for transportation of service participants. Transportation services must include transportation program development and must include, but not be limited to, transportation management provisions for required insurance coverage, driver requirements and responsibilities, maintenance and safety, vehicle operation limitations, driver training and sub-contractor assessments.

Purpose:

To implement requirements of the Older Americans Act and the state of Arkansas regarding the provision of transportation services to older individuals with greatest economic or social need, with particular attention to low-income minority individuals.

Scope:

Applies to all area agencies on aging and subcontractors providing transportation services in Arkansas.

General Authority:

Older Americans Act of 1965, as amended  
Arkansas Code 27-23-101 et. seq.  
Arkansas Code 27-22-103 et. seq.

Definitions:

Transportation - Transporting a client from one location to another by public or private vehicle so the client has access to needed service, care, or assistance.

Commercial Motor Vehicle (CMV) - A vehicle used in commerce and designed to carry sixteen (16) passengers including the driver, or having a Gross Vehicle Weight Rating (GVWR) of 26,001 or more pounds, or used to carry hazardous materials. Commercial Motor Vehicles for passenger transportation fall into two categories: