

ARKANSAS DEPARTMENT OF HUMAN SVCS-DIVISION OF AGING & ADULT SVCS

SECTION OF MANUAL: II | **SUBJECT OF PROCEDURE: State Direct Svcs**

PROCEDURE NUMBER: 201.02 | **CORRESPONDING POLICY: State Direct Svcs**

ORIGINATING UNIT: Field Operations | **EFFECTIVE DATE: 1/01/90**

SCOPE:

The policy applies to all Area Agencies on Aging providing services funded by DAAS general and special state revenues.

DEFINITIONS:

- I. Direct Services - As used in this part, means activity to provide services directly to an older person by the staff of an area agency.
- II. Service Provider - Means an entity that is awarded a contract from an area agency to provide services under the area plan.
- III. Adequate Supply - Means there is sufficient supply of services available to meet the need for services.
- IV. Effectively - Refers to the capacity of the service provider to provide services needed to meet the need in the PSA.
- V. Economically - Refers to the capacity of the service provider to provide the service in the most cost efficient manner.

PROCEDURAL REQUIREMENTS

- I. AAA's must award contracts to service providers for the provision of services funded with DAAS general and special state revenues. The programs listed below are exempt from this policy:
 - 1. Access/Advocacy Programs including Information and Referral, Case Management Assessments, Outreach, and Ombudsman;
 - 2. Senior Employment Programs;
 - 3. Volunteer Programs.
- A. Direct Services shall not be provided by the AAA without permission from DAAS.