

ARKANSAS DEPARTMENT OF HUMAN SERVICES
DIVISION OF AGING AND ADULT SERVICES

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LITTLE ROCK, ARKANSAS

Policy Type	Subject of Policy	Policy Number
AAA Functions	Title III Direct Services	201.01

Policy Statement

For services funded by Title III of the Older Americans Act, Area Agencies on Aging (AAAs) must, with the exception of ombudsman services, contract with service providers to provide services. DAAS may approve exceptions for the situations listed below:

- 1) Where provision of such services by an Area Agency on Aging is necessary to assure an adequate supply of such services; or
- 2) Where such services are directly related to such Area Agency on Aging's administrative functions; or
- 3) Where such services of comparable quality care can be provided more economically by an Area Agency on Aging.

Purpose

The purpose of this policy is to prohibit the provision of direct services by AAAs without the permission of DAAS.

Scope

This policy applies to all Area Agencies on Aging.

General Authority

Older Americans Act of 1965, as amended § 307 (a) (10)
DAAS Policy and Procedures.

Effective Date 1/01/90

Page 1 of 1

ARKANSAS DEPARTMENT OF HUMAN SVCS-DIVISION OF AGING & ADULT SVCS

SECTION OF MANUAL: II	SUBJECT OF PROCEDURE: Title III Direct Services
PROCEDURE NUMBER: 201.01	CORRESPONDING POLICY: Title III Direct Services
ORIGINATING UNIT: Field Operations	EFFECTIVE DATE: 1/01/90

SCOPE:

The policy applies to all Area Agencies on Aging providing services funded by the Older Americans Act.

DEFINITIONS:

- I. Direct Services - As used in this part, means activity to provide services directly to an older person by the staff of an area agency.
- II. Service Provider - Means an entity that is awarded a contract from an area agency to provide services under the area plan.
- III. Adequate Supply - Means there is sufficient supply of services available to meet the need for services.
- IV. Effectively - Refers to the capacity of the service provider to provide services needed to meet the need in the PSA.
- V. Economically - Refers to the capacity of the service provider to provide the service in the most cost efficient manner.

PROCEDURAL REQUIREMENTS

- I. AAAs must award contracts to service providers for the provision of Title III services. The Ombudsman Program is the only program that is exempt.
 - A. Direct Services shall not be provided by the AAA without permission from DAAS.
 - B. AAAs requesting to provide direct services must meet the following criteria:
 1. AAA must demonstrate that it has actively encouraged direct service providers in the PSA to apply for funding.