



Division of Medical Services  
P.O. Box 1437, Slot S401  
Little Rock, AR 72203-1437  
P: 501.682.8292  
F: 501.682.1197  
HUMANSERVICES.ARKANSAS.GOV

## MEMORANDUM DMS-39

---

**To: Rural Health Clinics**  
**From: Division of Medical Services (DMS)**  
**Date: April 30, 2020**  
**Re: RHC – Telemedicine Billing Guidance**

---

In response to the COVID-19 outbreak in Arkansas and consistent with CMS guidance, DMS opened the virtual check-in CPT (code G2012). The code was turned on April 23, 2020, with a retroactive effective date of service March 18, 2020. DMS also opened the telemedicine code T1015, U7, GT, with an effective date of April 28, 2020. The telemedicine code is not retroactive.

The below billing guidelines are for RHCs billing G2012 and T1015, U7, GT:

- CMS-1500: Procedure code G2012 or T1015, U7, GT should be submitted with Place of Service 02
- UB-04: Procedure code G2012 or T1015, U7, GT must be present on the claim detail in addition to the revenue code being billed.

**If you have submitted claims on a UB-04 without the code present, please immediately resubmit the claims.**

**To ensure quality and consistency of care to Medicaid beneficiaries, DMS will coordinate with the Office of the Medicaid Inspector General (OMIG) to conduct retrospective reviews of all services provided during this time. Please keep all records of services as required by Medicaid billing rules.**