



March 18, 2020

COVID-19 CMS response to Provider Enrollment Site Visits for State Medicaid Agencies

If the provider had a CMS site visit within the last 5 years, the state may use the CMS site visit. If there is not a CMS site visit, then the state will conduct a site visit by going to the address on the application.

At that address, staff members will take photos of the signage on outside of building and hours of operation and complete the form as normal. The staff members will not go inside the provider's office during this time frame.

If a provider has a question regarding a site visit, you may send an email to the following email address:

PEsitevisits@dhs.arkansas.gov

This email will be worked by the State Provider enrollment staff.

Amended May 19, 2020

This guidance is in effect until the Governor ends the public health emergency in Arkansas.