

REVISED OFFICIAL BID PRICE SHEET**710-24-058 Telephone Answering Service**

All costs **must** be included in the unit price. Costs not included in the unit price below are not billable under a contract established from this solicitation. Bidder must submit a printed copy of the completed official *Bid Price Sheet* with bid submission.

Quantities are estimated for bidding purposes only. Quantities may increase or decrease.

ITEM	DESCRIPTION	ESTIMATED QUANTITY (Per Month)	UNIT OF MEASURE	UNIT PRICE	EXTENDED AMOUNT <i>(Unit Price x QTY)</i>
1	24 HR TELEPHONE ANSWERING SERVICE	13500	Per minute (first minute)	\$1.25	\$16,875.00
2	24 HR TELEPHONE ANSWERING SERVICE	13500	Each additional minute	\$1.15	\$15,525.00
3	Operators	730	Hours	\$29.50	\$21,535.00
				GRAND TOTAL	\$53,935.00

CALLS PLUS expects that the State will select either the per minute pricing option or the bundled per agent hour rate. Both fee options include telephone charges and labor associated with fielding calls and entering allegations in the State's web-based documentation system.