

Arkansas Employee Benefits Divisions (EBD)

EBD is placing furloughed employees in protected leave without pay status within the system. This designation ensures that employees are responsible only for the employee portion of their monthly insurance premium. EBD will bill them directly for that portion, allowing employees to manage payment directly with EBD.

EBD will continue coordinating with agencies on the employer portion and the associated billing and payment processes.

This approach will ensure there is no break in coverage and that benefits continue seamlessly throughout the shutdown.

[Arkansas State Employees - Arkansas Department of Shared Administrative Services](#)

EMPLOYEE BENEFITS DIVISION

501 Woodlane St., Ste 501

Little Rock, AR 72201

Mailing Location: P.O. Box 15610, Little Rock, AR 72231

EBD Front Desk: 501-682-5500 (Office hours are 8:00AM – 4:30PM)

EBD Member Services Line: 877-815-1017 (Operating hours are 8:00AM – 4:00PM)

Email: Ask.EBD@arkansas.gov

Fax Numbers:

- **Voluntary Products:** 501-682-1200
- **Eligibility:** 501-683-0983
- **Retirement:** 501-682-1200
- **Accounting:** 501-683-0230
- **Appeals:** 501-683-6516