

# Arkansas Health & Opportunity for Me



**ARKANSAS DEPARTMENT OF  
HUMAN SERVICES**



# Welcome

Some Advisory Panel members may be joining via Zoom.

Reminder: Arkansas PBS will be live streaming meeting; watch livestream now or recording later [here](#).

Meeting Focus: **Increasing Opportunities for Economic Independence**

## **ARHOME Act 410 of 2021 Legislative Intent**

ARHOME is intended to be a program that:

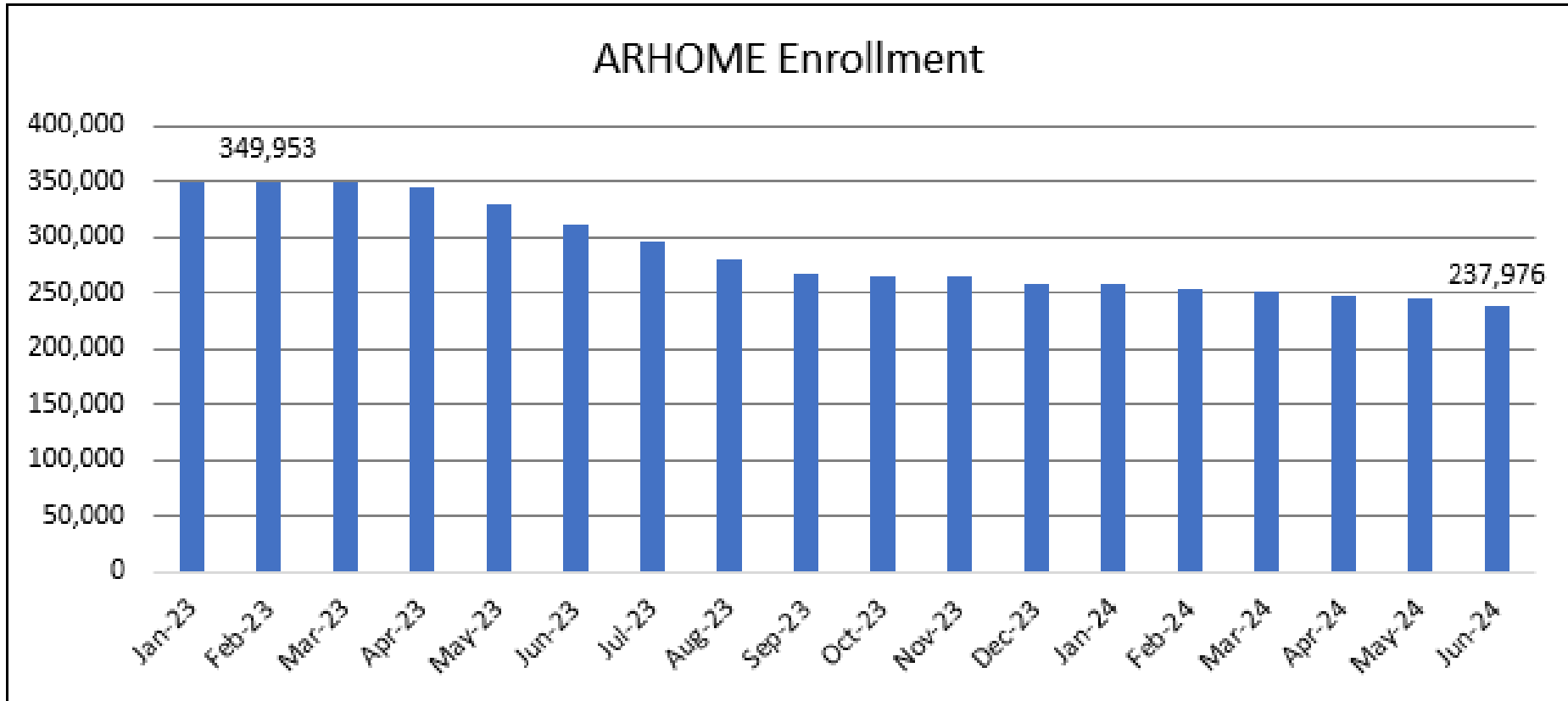
“Increases opportunities for full-time work and attainment of economic independence, especially for certain young adults, to reduce long term poverty that is associated with additional risk for disease and premature death”

# ARHOME Quarterly Report



**ARKANSAS DEPARTMENT OF  
HUMAN SERVICES**

# ARHOME Enrollment After PHE

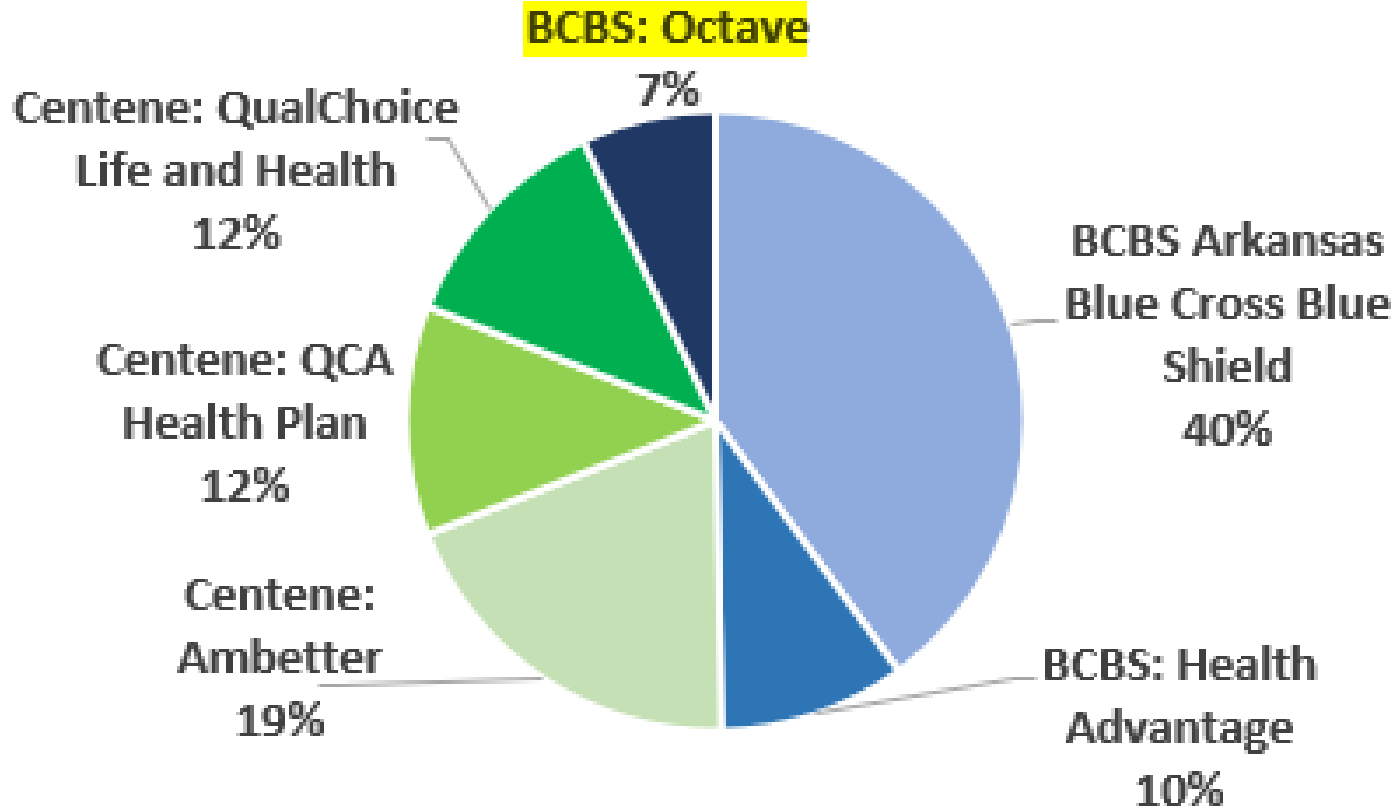


Enrollment as of the first day of each month (data pulled on 6/10/2024).



# New ARHOME QHP

## Q2 2024 Enrollment by QHP



QHP enrollment on the first day of the quarter as of 6/17/2024



# Arkansas Medicaid Sustainability Review



**ARKANSAS DEPARTMENT OF  
HUMAN SERVICES**

# AR Medicaid Sustainability Review

- Cost of operating Medicaid increased 41% between SFY2018 and SFY2023, and Medicaid increased from 20% of State General Revenue to 23%.
- Review purpose: Examine options to improve Medicaid program sustainability
- DHS evaluated key program areas, including PASSE, Pharmacy, Primary Care Case Management and ARHOME.
- Report focused on programmatic modifications to support sustainability, not provider rates; did not review hospital services.
- Report and supporting data can be found [here](#).
- Taking comments until July 14, 2024: [msr@dhs.arkansas.gov](mailto:msr@dhs.arkansas.gov)



# ARHOME Options from MSR

- Retain ARHOME QHP model and
  1. Strengthen controls
  2. Shift some cost share dollars into premium dollars
  3. Increase hospital provider quality assurance fees to fund the program
- Modify ARHOME auto-assignment process to better control spending and reward QHP performance
- Move ARHOME beneficiaries to:
  1. Redesigned PASSE program, using Medicaid provider rates
  2. Medicaid managed care program, separate from PASSE
  3. Traditional fee for service





# ARHOME Economic Independence Incentives



**ARKANSAS DEPARTMENT OF  
HUMAN SERVICES**

# Economic Independence Initiative Requirements

- QHPs were required to offer **one** economic independence incentive in 2022; **two** in 2023 and 2024
- Incentive purpose: Encourage advances in beneficiaries' economic status or employment prospects.
- QHPs must include activities to support the Economic Independence Initiative in their annual strategic plans.

# ARHOME Beneficiary Survey

*Paper* surveys mailed between Sept. and Dec. 2022; *electronic* surveys sent between June and July 2023.

Economic Independence Incentive Questions	Percent Favorable
Did your health plan offer you information on programs to help you get a job? This may include job and career fairs or referrals to programs to improve job skills.	12.5%
Did your health plan offer you any reward or ways to earn a reward, to join programs to help you get a job? This may include job and career fairs or referrals to programs to improve job skills.	10.6%
Did you know your health plan should promote programs to help you get a job as part of the ARHOME program?	15.7%



# 2022 Economic Independence Initiatives: Results

QHP	Incentive Activity	Beneficiaries Awarded	Total Incentive Awarded
Blue Cross and Blue Shield	Earn an Arkansas Career Readiness certificate and send into Arkansas Blue Cross and Blue Shield for verification.	2	\$90
Health Advantage		0	\$0
Ambetter	View videos on various financial topics to encourage savings, debt reduction and smart purchasing choices. The member views available videos on the member's secure portal. Upon completion, members earn a My Health Pays reward and can shop at the Rewards store online or convert points into money (10 points = \$1.00) to use towards healthcare-related costs or monthly bills.	4,131	\$186,726
QualChoice Life		1,262	\$52,240
QCA		1,206	\$50,234



# 2023 Economic Independence Initiatives: Results

QHP	Incentive Activity	Beneficiaries Awarded	Total Incentive Awarded	Total Eligible
BCBS	<ul style="list-style-type: none"> <li>Earn an Arkansas Career Readiness certificate and send into BCBS for verification; award is \$25-\$65, based on score on three skill levels.</li> <li>Complete a continuing ed class; award is \$25</li> </ul>	5	\$225	148,674
Health Advantage		60	\$1,500	
Ambetter	<ul style="list-style-type: none"> <li>View videos on various financial topics to encourage savings, debt reduction and smart purchasing choices. Upon completion, members earn a My Health Pays reward and can shop at the Rewards store online or convert points into money (10 points = \$1.00) to use towards healthcare-related costs or monthly bills.</li> <li>Community health fair. Attendees received hands-on assistance with job searching &amp; resume building. 350 people attended health fairs, including Centene members &amp; non-members</li> </ul>	1	\$35	41,949
QualChoice Life		7	\$175	
QCA		5,994 (video)	\$209,231 NA	73,841
	2,344 (video)	\$79,096 NA	51,134	
	2,228 (video)	\$74,596 NA	51,451	



# 2024 Economic Independence Initiatives

QHP	Incentive Activity	Incentive Amount
Blue Cross and Blue Shield	Continuing education	\$50
Health Advantage		
Octave	Career readiness certificate	\$100-\$200
Ambetter	Attendance at one Community Health Fair	Access to assistance with job searching and resume building  \$1 each in My Health Pays Member Reward Program
QualChoice Life	Watch videos on cryptocurrency, taxes, personal finance, grocery guide, etc.	
QCA		



# LAUNCH and CiviForm

Mike Rogers, Chief Workforce Officer, and  
Robert McGough, Chief Data Officer



**ARKANSAS DEPARTMENT OF  
HUMAN SERVICES**

# LAUNCH and CiviForm Update for ARHOME Advisory Panel

June 25<sup>th</sup>, 2024

Robert McGough – Chief Data Officer

Department of Transformation and Shared Services





# Arkansas Workforce Strategy Vision

## Find and Apply for Services

Residents can easily discover and connect with government or community services online.

## Find and Retain Talent

Employers can easily hire and retain new or existing talent based on skills, experience, credentials, and interests.

## Find Employment and Careers

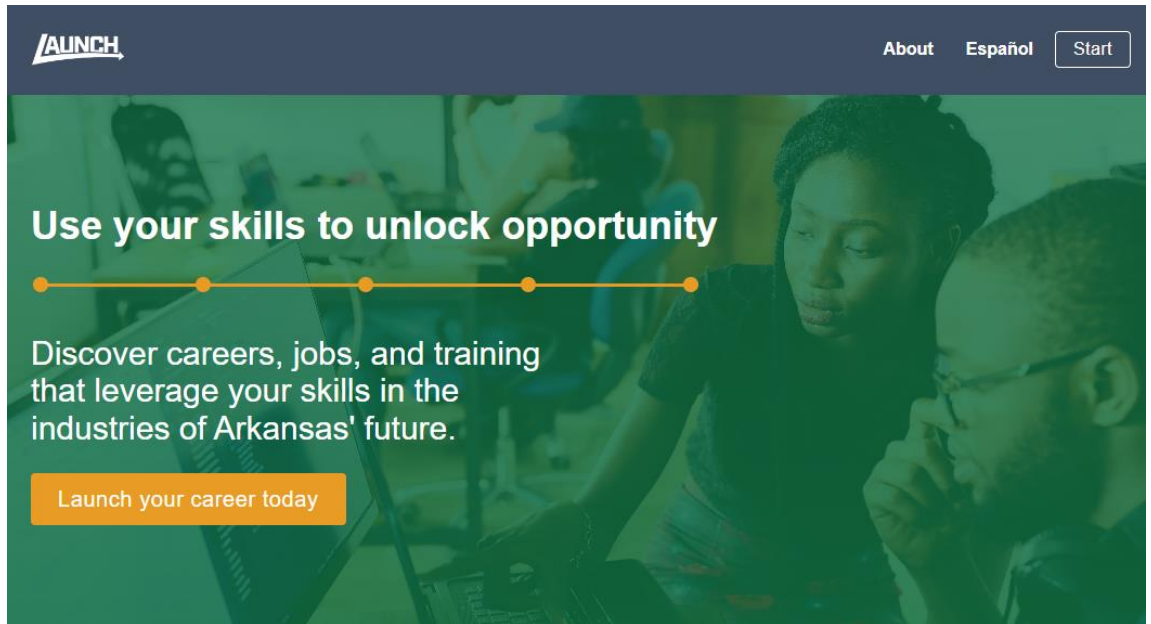
Job seekers can explore and navigate local opportunities for employment and advancement based on their skills, experience, and interests.

## Find Training and Education

Learners can easily find educational opportunities to acquire in-demand skills and credentials aligned with their career pathways and interests.



# LAUNCH for Jobseekers

The image shows a screenshot of the LAUNCH website. The top navigation bar is dark blue with the LAUNCH logo on the left, and links for 'About', 'Español', and a 'Start' button on the right. The main content area has a green background with a photo of two people looking at a laptop. The headline reads 'Use your skills to unlock opportunity' with a decorative orange line below it. The sub-headline says 'Discover careers, jobs, and training that leverage your skills in the industries of Arkansas' future.' Below this is an orange button that says 'Launch your career today'.

**LAUNCH**

[About](#)

[Español](#)

[Start](#)

## Use your skills to unlock opportunity

Discover careers, jobs, and training that leverage your skills in the industries of Arkansas' future.

[Launch your career today](#)

- Users can add education, skills, and experience manually, parse them from a resume, or import them from verifiable digital experiences and credentials
- The Arkansas Credential Registry can identify skills and competencies associated with a credential, learning opportunity, or experience



EXPLORE CAREERS FIND JOBS TRAINING ▾ WORK SEARCH ACTIVITY CONNECT TO SERVICES

## Experience & Skills

Tell us about your experience and skills to receive personalized career recommendations. More information

+ Add New Experience
👛 Share An Experience From Your Wallet

[Learn how Velocity Network's digital wallets can help you store and verify experiences and credentials.](#)

Experience	Field	Description	Associated Skills &
🏢 Employment	Orderly	Orderly	Acute Care Nursing Healthcare +2 08/2021-09/2023

### Add Experience

Select an experience that aligns with your career goals\*

Select a type of experience ▾

Share an additional description\*

Select a field that best matches your experience\*

Select a field ▾

Select at least 1 skill for this experience\*

Start typing to search for skills ▾

**Duration\***

Start Date: 02/12/2024 📅 End Date: 02/12/2024 📅

**Provider or Employer**

Provider or Employer



- Explore career recommendations based on skills matching, user preferences, and successful real world job transitions from over a decade of actual Arkansas data
- See related jobs and training
- See short videos
- Additional Arkansas-specific videos and content coming soon from Edge Factor (filming now)

The screenshot displays the LAUNCH career platform interface. At the top, there is a navigation bar with options: EXPLORE CAREERS, FIND JOBS, TRAINING, EXPERIENCE & SKILLS, WORK SEARCH ACTIVITY, and CONNECT TO SERVICES. A search bar and a 'Filter Careers' dropdown are also visible. The main content area is titled 'Discover Careers That Leverage Your Skills' and includes a sub-header: 'Great work building your skills so far! We took the skills you shared and found careers that incorporate them or skills like them for you to explore.'



Four job recommendations are shown in a grid:



- Entertainment and Recreation Manager**: 88% Match. Video thumbnail shows a casino roulette table. Common skills: Event Management, Event Planning, Restaurant Management, Catering, Coordination. \$94k/year Average Salary, +25% Projected Job Growth. Buttons: DISCOVER JOBS (1), EXPLORE TRAINING (37).
- Chef or Head Cook**: 88% Match. Video thumbnail shows a chef in a kitchen. Common skills: Restaurant Management, Food Production, Catering, Sanitation, Menu Development. \$50k/year Average Salary, +25% Projected Job Growth. Buttons: DISCOVER JOBS (14), EXPLORE TRAINING (37).
- Elementary School Teacher**: 88% Match.
- Compliance Officer**: 88% Match.






- Explore job recommendations
- Filter by job search focus, career path, salary range, location, posting date, etc.
- All job postings available from the National Labor Exchange (NLX)



Official Website of the State of Arkansas

**AUNCH** Español  

Explore Careers Find Jobs Training  Experience & Skills Work Search Activity Other Services 

**Connect to Job Opportunities in a Career Path** Filter and Sort 

 41 Career Paths  1444 Jobs



 Save This 

**Vice President, Customer Engagement**  
TheCollegeBoard

Career Path: Chief Executives

\$111K/year  
Little Rock

[Visit the Job Posting !\[\]\(6f360d301fc22a55ebe77eb8d2d1db9c\_img.jpg\)](#)



 Save This 

**Microsoft Licensing Executive**  
SHI

Career Path: Chief Executives

\$111K/year  
Little Rock

[Visit the Job Posting !\[\]\(a5a44b04a7ff3cfeeeccc980d359b4b5\_img.jpg\)](#)



 Save This 

**Senior Analyst, Analytics**  
Newell Brands

Career Path: Operations Research Analysts

\$69K/year  
Bentonville



[Visit the Job Posting !\[\]\(ee6f23300f4759a213bfc3e98b16d605\_img.jpg\)](#)

 Save This 

**operations analyst**  
Randstad US



Career Path: Operations Research Analysts

\$69K/year

 Save This 

**Oncology Regional Medical Scientific Director - Thoracic Malignancies - NC, SC**  
Merck

Career Path: Managers, All Other

 Save This 

**Architectural Design Coordinator**  
Arkansas Department of Workforce Services

Career Path: Managers, All Other

\$85K/year

- See work search activity requirements and current status
- Download PDF report of work search activity
- Automatically submitted to state systems

Welcome to Arkansas LAUNCH 🎯, John!

[EDIT SKILLS & EXPERIENCE](#)

[ADD WORK SEARCH ACTIVITY](#)

[CAREER PATHS](#)

[JOBS](#)

[TRAINING](#)

[SKILLS & EXPERIENCE](#)

[SAVED ITEMS](#)

## Work Search Activity

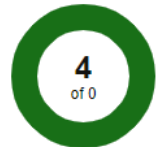
Download Activity: [Download PDF](#) 📄

Starting January 1, 2024, you are required to complete at least five work search activities per week. They can be any of the following:

- [Apply for a job](#)
- Complete an interview with an employer
- Attend a job fair
- Participate in a Reemployment Services and Eligibility Assessment (RESEA) workshop

**Required Weekly Activity**  
**September 24-30, 2023**

You have completed 4 of 0 of your required tasks



You are waived from the work search activity requirements for this week, but you can access career recommendations, jobs, and training recommendations at any time and track your work search activity here.

# LAUNCH for Employers



## Welcome to LAUNCH for Employers!

We can help you match to qualified Arkansas in just a few minutes. To get started, please share a few details here.

First Name*	Last Name*
Email* kstanchev@ar.dev@rpl.org	
Company Name*	
Company EIN*	
Company Role*	

I agree to the Terms and Conditions

Get Started



### Helpful Links

[Arkansas Department of Commerce](#)

[Discover Arkansas - Your Labor Market Information Source](#)

[Economic Security Report Dashboards](#)

### DWS Service Contact Info

[Department Name](#)

[Address](#)

[Phone](#)

[Email](#)



# Employers Can Find Candidates by Skills

**1**

Welcome to LAUNCH for Employer!

Please fill out your profile to qualify as an employer and get a free profile. To get started, please enter your company name.

First Name: [input] Last Name: [input]  
 Email Address: [input]  
 Company Name: [input]  
 Company Size: [input]  
 Company Type: [input]

Sign Up

Sign Up for the Tools and Features

**2**

Hi, **ACME!**

We'll help you find qualified matches for your open roles and create your profile.

3 Open Roles | 30 Candidates | 45 Candidates Invited to Apply

Top Skill Setup For Active Job: [Bar chart showing Python, JavaScript, Java, C++, C#, PHP, Ruby, Swift, Kotlin]

Top Skills Required For Active Job: [Donut chart showing Python, JavaScript, Java, C++, C#, PHP, Ruby, Swift, Kotlin]

**3**

Find Instant Matches

Job Description: [input]

Target Years of Experience: [range 0-20]

Required Skills For This Role: [input]

Skills You Are Able to Teach: [input]

**4**

Candidate Matches for Software Engineer

Job Title	Experience Level	Match Score	View Profile
Software Engineer	Senior	95%	View Profile
Software Engineer	Mid-Level	88%	View Profile
Software Engineer	Junior	72%	View Profile
Software Engineer	Senior	90%	View Profile
Software Engineer	Mid-Level	85%	View Profile
Software Engineer	Junior	70%	View Profile
Software Engineer	Senior	92%	View Profile
Software Engineer	Mid-Level	87%	View Profile
Software Engineer	Junior	71%	View Profile

**5**

Your Candidate Matches for Software Engineer

Job Title	Experience Level	Match Score	View Profile
Software Engineer	Senior	95%	View Profile
Software Engineer	Mid-Level	88%	View Profile
Software Engineer	Junior	72%	View Profile
Software Engineer	Senior	90%	View Profile
Software Engineer	Mid-Level	85%	View Profile
Software Engineer	Junior	70%	View Profile
Software Engineer	Senior	92%	View Profile
Software Engineer	Mid-Level	87%	View Profile
Software Engineer	Junior	71%	View Profile

**6**

Candidate Matches for Software Engineer

Preview This Email to Candidates

Hi [Candidate Name],

We've identified that you are a strong match for the role of Software Engineer at ACME. We are looking for someone with 3-5 years of experience in software development, with a focus on Python and JavaScript. If you are interested in this role, please click on the link below to apply for this position. We will contact you if you are selected for an interview.

[Apply Now]

**7**

Candidate Experience & Skills

Top Skill Areas

- Python: 95%
- JavaScript: 88%
- Java: 72%
- C++: 90%
- C#: 85%
- PHP: 70%
- Ruby: 92%
- Swift: 87%
- Kotlin: 71%

Experience

Employment: Software Engineer  
 The Software Company  
 Duration: 3 years  
 Skills: Software Development, Computer Science, Requirements Gathering

Education: Information Security  
 Advanced Academy  
 Duration: 2 years  
 Skills: Common Basic Identification, SQL Injection, Linux, Cybersecurity Practices, Networking

**8**

Open Roles

Job Title	Status	Date Added	Total Matches	New Matches Today	Shared Matches	Invited to Apply	Details
Python	Active	6/5/2024	95	N/A	0	0	Details
JavaScript	Active	6/5/2024	88	N/A	0	0	Details
Java	Active	6/5/2024	72	N/A	0	0	Details
Python	Active	6/5/2024	90	N/A	0	0	Details
Software Engineer	Active	6/6/2024	7	2	0	0	Details
Python	Active	6/5/2024	92	N/A	0	0	Details
JavaScript	Active	6/5/2024	87	N/A	0	0	Details
Java	Active	6/5/2024	70	N/A	0	0	Details
Python	Active	6/5/2024	90	N/A	0	0	Details
Software Engineer	Active	6/7/2024	1	0	0	0	Details
Python	Active	6/6/2024	1	0	0	0	Details
Software Engineer	Active	6/7/2024	2	0	0	0	Details



# Civi — Form

Connecting Arkansans with  
Government or Community Services

# Save time when applying for

Log in to your Login.gov account or create an account and apply for many services without having to enter the same information again. You can also edit application information and check your application statuses.

Log in

Create account

Find services that can help you

## Start Here

Enter your basic information here.

[Program details](#)

Start here

Start with 12 quick questions

MyAR SERVICES Arkansas Civiform English You're a guest user. End session  
[Log in](#) | [Create account](#)

### Start Here

## Benefits pre-screener summary

Note: Fields marked with a \* are required.

Date of Birth (mm/dd/yyyy) *	01/01/2004	Previously answered on 2023-09-26	<a href="#">Edit</a>
Are you a veteran or active duty service member or their spouse? *	None of the Above	Previously answered on 2023-09-26	<a href="#">Edit</a>
Are you an American Indian, Alaskan Native, Native Hawaiian, or Other Pacific Islander? *	No	Previously answered on 2023-09-26	<a href="#">Edit</a>
Do you have a disability that impacts any of your major life activities? (Work, School, Activities of Daily Living, etc.) *	No	Previously answered on 2023-09-26	<a href="#">Edit</a>
Do you have a job? *	I don't have a job, but I want a job.	Previously answered on 2023-09-26	<a href="#">Edit</a>
Are you currently enrolled in school? *	No, and I dropped out of high school and don't have a high school diploma or GED.	Previously answered on 2023-09-26	<a href="#">Edit</a>
What was the last grade you finished in school? *	10th Grade	Previously answered on 2023-09-26	<a href="#">Edit</a>
Do you need help with your English, reading, writing, math, or other academic skills? *	Yes	Previously answered on 2023-09-26	<a href="#">Edit</a>
Are you or your family low-income? *	Yes	Previously answered on 2023-09-26	<a href="#">Edit</a>
Do you or your family move around for farm work or seasonal work? *	No	Previously answered on 2023-09-26	<a href="#">Edit</a>
Are you currently or have you in the past been involved with the criminal justice system? (Arrested, convicted, in prison or jail, on parole or probation, etc.) *	No	Previously answered on 2023-09-26	<a href="#">Edit</a>
Do you need help getting into or completing an education or training program, or getting or keeping a job? *	Yes	Previously answered on 2023-09-26	<a href="#">Edit</a>

[Submit](#)

✔ You may qualify

**Adult Education Services Intake**

Adult education's mission is to provide adult

ⓘ You may not qualify

**WIOA In-School Youth 14-21 Years Old**

In-School Youth (ISY) 14-21 Years Old

✔ You may qualify

**WIOA Employment and Training Services**

Find out if you are eligible for certain employment and job seeker services.

✔ You may qualify

**WIOA Out-Of-School Youth 16-24 Years Old**

Out-Of-School Youth (OSY) 16-24 Years Old

[Details](#)

[Program details](#)

[Program details](#)

Apply

Apply

Apply

## Benefits you may qualify for

### Adult Education Services Intake

Adult education's mission is to provide adult learners with the tools to improve and refine their academic skills, attain the General Educational Development® Credential, and the life skills that prepare the citizen for self-sufficiency and improvement in the quality of life. Free Services Include: -Adult Basic Education (ABE) from 0.0 grade level to 8.9 -Adult Secondary Education (ASE) from 9.0 grade level to 12.9 -English to Speakers of Other Languages (ESOL) -Workplace Education -Correctional/Institutional Education (C&I) -Workforce Alliance for Growth in the Economy™ (WAGE) -Learning Disabilities Screening -GED Testing Services -Arkansas Adult Learning Resource Center (AALRC) -Family Literacy

### WIOA Employment and Training Services

Find out if you are eligible for certain employment and job seeker services.

### WIOA Out-Of-School Youth 16-24 Years Old

Out-Of-School Youth (OSY) 16-24 Years Old

You may be able to get these benefits if you apply through the online application by clicking 'Apply to programs'.

### Create an account or sign in

Log in to your Login.gov account or create an account to have your information saved. You'll be able to return at any time to complete future applications. If you do not already have an account, the login page will allow you to sign up and you won't lose any data you've already entered.

Apply to programs

Log in

Create account

- Quickly identify and apply to potentially relevant programs and services
- Nudges when new potentially relevant programs are added

## WIOA Out-Of-School Youth 16-24 Years Old

2 of 8

Note: Fields marked with a \* are required.

### Are you registered for Selective Services, or are you exempt because of gender or age?

You are exempt if you are a female, or if you are a male under 18 years old or over 64 years old.

Yes

No

### Are you a Displaced Homemaker?

A Displaced Homemaker is someone who has lost the income of a family member they depended on and now needs to find a job or a better job. This could include things like 1) being a stay at home parent that now has to return work because of a job loss of the other parent, 2) divorce or death of a spouse, 3) being the spouse of an active military member and your income has changed due to deployment, relocation, or death or disability connected to service.

Yes

No

Not Sure

Review

Previous

Save and next

### Verify address

We could not verify the address that you provided, but found something similar.

#### Address entered:

123 Main St.  
Little Rck, AR 72201

#### Suggested address:

123 Main St  
Little Rock, AR 72201

- Interactive intake forms with explanatory text, address verifications, and other usability supports
- Multilingual
- 508 Compliant

## WIOA Employment and Training Services

### Program application summary

Note: Fields marked with a \* are required.

Date of Birth (mm/dd/yyyy)

01/01/2004

Previously answered on 2023-09-26

[Edit](#)

Are you a veteran?

None of the Above

Previously answered on 2023-09-26

[Edit](#)

Are you an American Indian, Alaskan Native, Native Hawaiian, or Other Pacific Islander?

No

Previously answered on 2023-09-26

[Edit](#)

Do you have a disability that impacts any of your major life activities? (Work, School, Activities of Daily Living, etc.)

No

Previously answered on 2023-09-26

[Edit](#)

Do you have a job?

I don't have a job, but I want a job.

Previously answered on 2023-09-26

[Edit](#)

Time to complete subsequent forms is reduced through reuse of answers from a common question bank

## Other Features

- Quick, no-code form creation and management
- Community-based organizations and other trusted intermediaries can help residents apply through a dedicated interface
- Program administrators can manage application statuses and export information for processing or reporting
- Referrals or intakes can be sent to case management systems via API
- A curriculum has been developed for facilitating evaluation and research of integrated service delivery strategies to inform policy, practice, and referral rules

Questions?

[Robert.mcgough@arkansas.gov](mailto:Robert.mcgough@arkansas.gov)

# Closing Remarks



**ARKANSAS DEPARTMENT OF  
HUMAN SERVICES**



# Next Activities

- ARHOME Public Forum to follow
- Next meeting in September, date and location TBD
- Meeting topic:
  - Results of 2023 health measures (e.g., % of women 50+ who received a mammogram)
  - Results of QHP incentives to improve those measures

We Care. We Act. We Change  
Lives.



# Arkansas Health & Opportunity for Me

## Annual Public Forum



**ARKANSAS DEPARTMENT OF  
HUMAN SERVICES**



# Purpose of This Public Forum

- ARHOME operates as a Section 1115 demonstration waiver
- Federal waiver regulations require a post-award public forum to solicit comments on the progress of the demonstration
- Public has an opportunity to provide comments
- Forum summary will be included in quarterly and annual reports to CMS
- Forum materials available:

[ARHOME Advisory Panel Information - Arkansas Department of Human Services](#)



# ARHOME Overview

Arkansas's Medicaid expansion program under the federal Affordable Care Act.

Serves adults:

- Between 19 and 64 years old
- With household income below 138% FPL

Established as a Medicaid waiver program to allow AR to spend Medicaid dollars to **buy private insurance** for clients

Federal government pays 90%; Arkansas pays 10%  
CY 2023 expenditures totaled \$2.4 billion.

# Current ARHOME Population

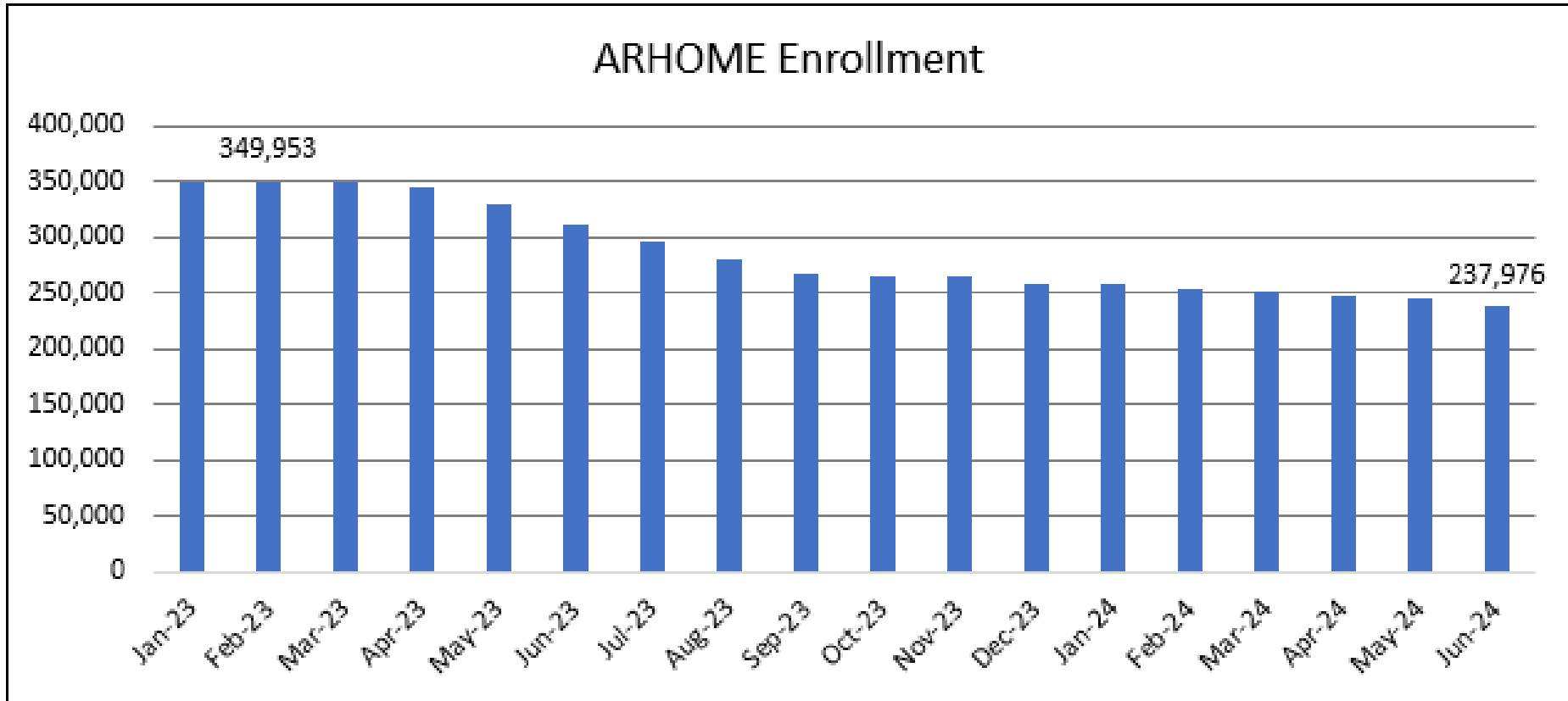
- About **238,000 people** are currently enrolled in ARHOME.
- About **13% of Arkansas's non-elderly adults** receive health coverage through ARHOME.
- About **55% of ARHOME enrollees are women**; 46% are men.
- About **67% are 45 years old or younger**.
- About **45% are  $\leq$  20% FPL**; 20% are  $>$  100% FPL



# End of Public Health Emergency

- **During COVID Public Health Emergency, federal government provided enhanced Medicaid matching funds in exchange for state agreements not to disenroll beneficiaries except in certain circumstances.**
- **Federal government set April 1, 2023, as the end date for continuous enrollment requirement and resumption of normal operations.**
- **Act 780 of 2021 required all Medicaid eligibility redeterminations to be completed within six months.**

# ARHOME Enrollment After PHE



Enrollment as of the first day of each month (data pulled on 6/10/2024).





# Steps to ARHOME Renewal

## What To Do

Look for your Medicaid renewal form. Fill it out. Send it back.

## If You Have Questions About Your Renewal

- Call our call center at **855-372-1084**
- Submit a question at **[ar.gov/accessanywhere](https://www.ar.gov/accessanywhere)**
- Call or visit your local county office

## If You Have Lost Health Care Coverage Because You Haven't Provided Requested Information

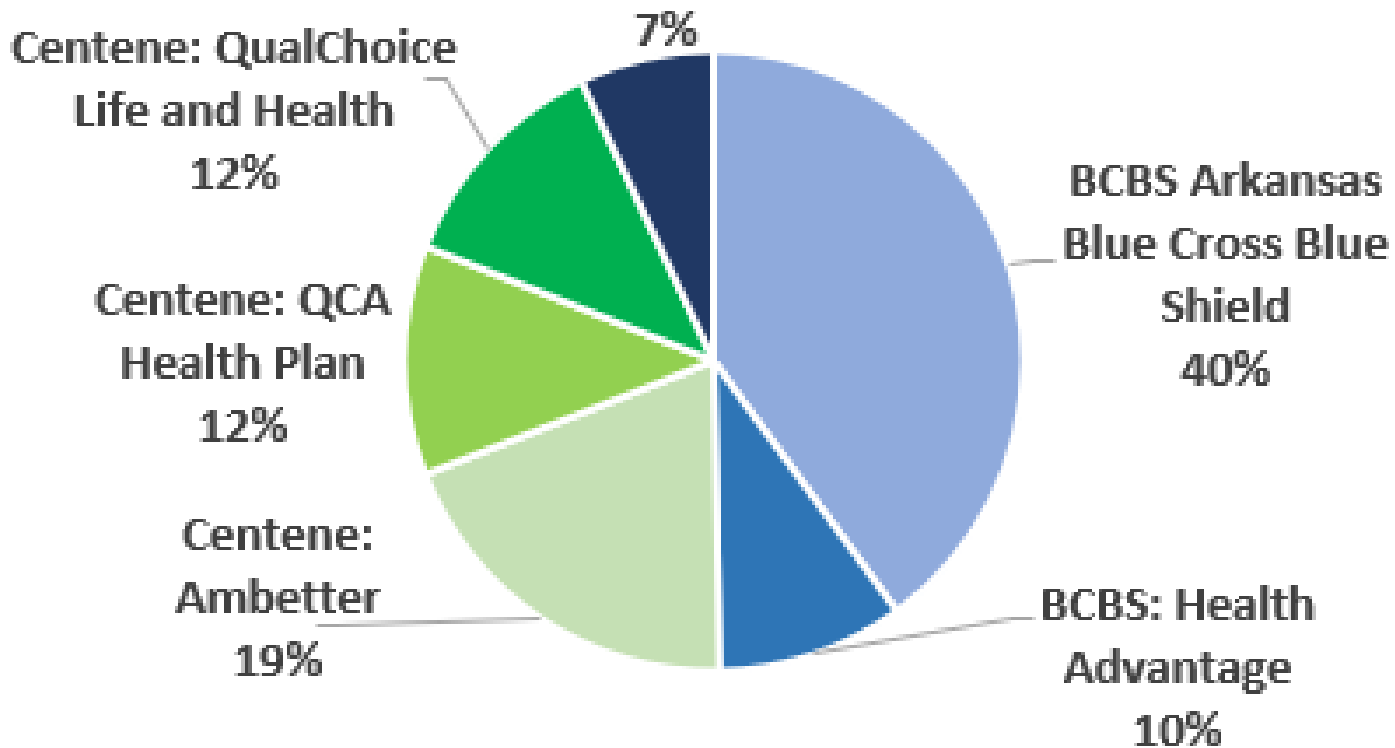
- You still can provide that information and have your coverage re-opened. You have 90 days after your closing date if you qualified for ARHOME.
- The easiest way to provide the needed information is by going to [access.arkansas.gov](https://www.access.arkansas.gov), signing into (or creating) your account.



# New ARHOME QHP

## Q2 2024 Enrollment by QHP

BCBS: Octave



QHP enrollment on the first day of the quarter as of 6/17/2024



# ARHOME: Primary Focus is Health Improvement

Health Plans are required to:

- Provide **incentives** to their members or providers to encourage health improvement activities.
- Submit annual Quality Assessment and Performance Improvement **Strategic Plans**.
- Meet annual **targets** on quality of care measures; DHS may assess **penalties** if targets are not met.
- Most recent metrics are available [here](#) (see pages 18-24).



# ARHOME QHP Health Quality Metrics

## All QHPs met the established 2022 targets for:

- Hospital readmission ratios
- Hospital admission rates for COPD or asthma, older adults
- Hospital admission rates for asthma, younger adults
- Follow-up after ED visit for substance abuse
- Asthma medication ratio
- Use of pharmacotherapy for opioid use disorder
- Use of opioids at high dosage

## Most QHPs met the 2022 targets for:

- Engagement of SUD treatment
- Concurrent use of opioids and benzodiazepines



# ARHOME QHP Health Quality Metrics

## No QHPs met the 2022 targets for:

- Cervical cancer screening
- Breast cancer screening
- Contraceptive care: postpartum and all women
- Hospital admission rates for heart failure
- Follow up after ED visit for mental illness within 30 days
- Follow up after hospitalization for mental illness within 30 days
- Adherence to medications for beneficiaries with schizophrenia

## Most QHPs did not meet the 2022 targets for:

- Chlamydia screening
- Antidepressant medication management, continuation phase

# ARHOME QHP Health Quality Metrics

## Mixed results for:

- Hospital admission rate for diabetes short-term complications
- Initiation of SUD treatment
- Antidepressant medication management, acute phase
- Diabetes screening for people using antipsychotic medications

# Life360 HOME Update

The concept: DHS contracts with hospitals to provide or contract to provide intensive care coordination ARHOME enrollees most at risk

Three types of Life360 HOMES:

- ✓ **Maternal** Life360 HOMES: home visiting services to women with high-risk pregnancies
- ✓ **Rural** Life360 HOMES: care coordination services to individuals with serious mental illness or substance abuse disorders living in rural areas
- ✓ **Success** Life360 HOMES: help with life skills and social-related health needs for young adults most at risk

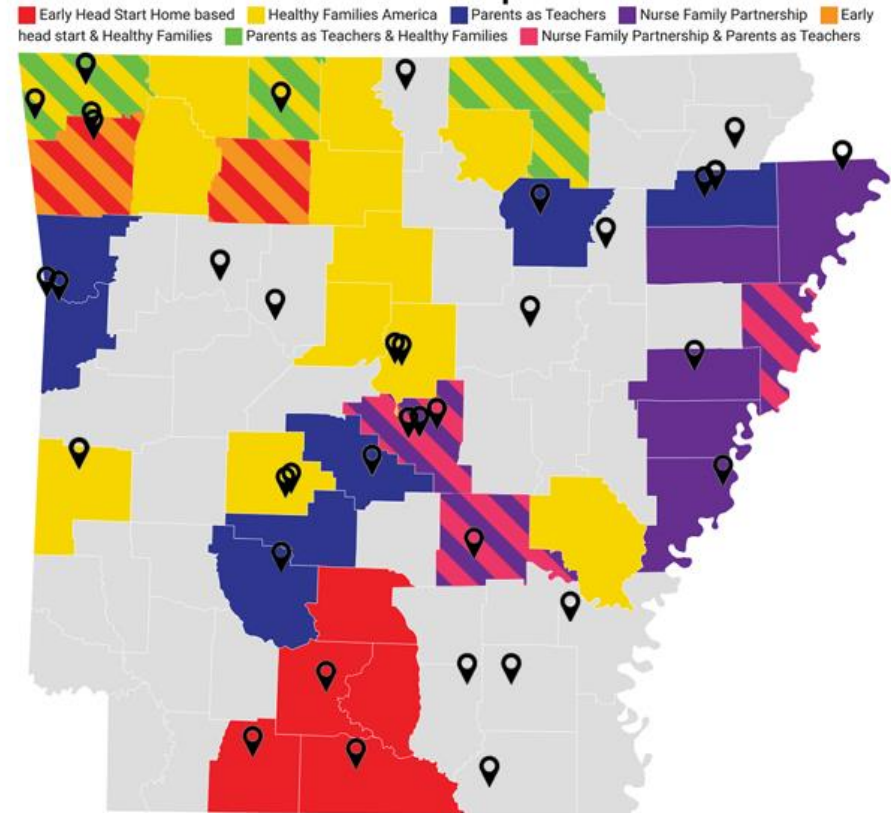


# Maternal Life360

## Service Delivery and Population

- Life360 hospital contracts with an evidence-based home visiting provider to provide home visiting.
- Home visiting program provides services to those with a high-risk pregnancy who live in service area up to
  - two (2) years after birth in ARHOME, or
  - one (1) year for other Medicaid beneficiaries
- ARHOME beneficiaries can continue to receive services even if they disenroll from Medicaid

### Maternal Life360 Hospitals



\* Nurse Family Partnership also serves portions of Cross, Craighead, Cleveland, Lincoln and Grant counties  
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# Identifying Providers: Experience so far...

- **Approved two applications and reviewing two other applications**
- **Executed two startup agreements**
- **Approved 10 Letters of Intent from hospitals; nine for Maternal and one for Rural (one hospital decided not to move forward).**
  - **Some hospitals are partnering with an existing home visiting program, while others are starting new programs with own staff**
  - **Counties include Craighead, Pulaski, Saline, Independence, Faulkner, Washington and Benton**
- **Conducted first readiness review visit on June 17: St. Bernards in Jonesboro**



# Other Updates and Approvals

- **Completed billing system updates to allow for enrollment of Life360 HOMEs (hospitals) and beneficiaries in CY 2023**
- **Created Life360 webpage: [ar.gov/life360](http://ar.gov/life360)**
- **Amended beneficiary/provider relations contract to add support for Life360 HOME providers to enroll beneficiaries and set up call center for the program**
- **CMS approved state plan amendment to allow other Medicaid programs to participate in Maternal Life360; will be posted for public comment and legislative approval soon**
- **Other waiver deliverables revised and submitted to CMS, including the evaluation plan**



# Comments and Questions

- Comments and questions can be:
  - ✓ Submitted to [nell.m.smith@dhs.Arkansas.gov](mailto:nell.m.smith@dhs.Arkansas.gov)  
or
  - ✓ Mailed to Nell Smith, Arkansas Department of Human Services, Division of Medical Services, 700 Main Street, Little Rock, AR 72203  
or
  - ✓ Expressed during the public comment portion of this meeting



# Contact

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- Nancy Watson, Life360 HOME Program Manager, [Nancy.Watson@dhs.Arkansas.gov](mailto:Nancy.Watson@dhs.Arkansas.gov)



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