

# Arkansas Medicaid Arkansas Payment Improvement Initiative

## APII Provider Representatives



[www.paymentinitiative.org](http://www.paymentinitiative.org)

### APII



Help Desk.....(501) 301-8311  
 Toll Free.....(866) 322-4696  
<http://www.paymentinitiative.org>  
 ARKPII@dxc.com

### PCMH

Help Desk ..... (501) 301-8311  
 Toll Free ..... (866) 322-4696  
 Fax ..... (501) 374-0549  
 General Inquiries.....ARKPII@dxc.com  
 Applications..... ARKPCMH@dxc.com

### DXC Technology APII Representatives

Courtney Tipple, Provider Relations Manager.....(512) 319-3823  
 Evan Hunter, APII Supervisor.....(501) 244-5994

Area	Representative	Phone Number	Mobile number	E-mail
	Justin Brown	(501) 499-2225		APIIWest@dxc.com
	Shaquita Lowmack	(501) 516-0451		APIIEast@dxc.com

### Important Phone Numbers

Advanced Health Information Network (AHIN).....(501) 378-2336  
 AHIN Toll Free .....(855) 822-2446  
 ARKids First Enrollment .....(888) 474-8275  
 ConnectCare .....(800) 322-5580  
 Local .....(501) 614-4689

### Provider Relations

(800) 457-4454 In-state toll-free  
 (501) 376-2211 Local and out-of-state  
 Select Option 0 for "Other Inquiries" then  
 Option 1: EDI Support Center  
 Option 2: Provider Assistance Center  
 Option 3: Provider Enrollment  
 Option 4: Arkansas Incentive Payment  
 Team (AIPT)  
 Fax (501) 374-0549

### Claims

PO Box 8034  
 Little Rock AR 72203

### Special Claims

Attn: Research Analysts  
 PO Box 8036  
 Little Rock AR 72203

