State of Arkansas
DEPARTMENT OF HUMAN SERVICES
700 South Main Street
P.O. Box 1437 / Slot W345
Little Rock, AR 72203

ADDENDUM 7

TO: All Addressed Vendors
FROM: Office of Procurement
DATE: March 13, 2026
SUBJECT: 710-25-078 Customer Service Center Final

The following change(s) to the above referenced RFP have been made as designated below:

__X__ Change of specification(s)
_____ Additional specification(s)
_____ Change of bid opening date and time
_____ Cancellation of bid
_____ Other

CHANGE OF SPECIFICATION(S)

- 710-25-078 Revised Attachment L – Cost Proposal – Tab 12. Hosting Costs: Instructions

  Remove the following: **Please note that your hosting approach must align with your answers to the System Hosting Section of Attachment B (Which will be evaluated for quality and feasibility)**.

  Replace with the following: **Please note that your hosting approach must align with how you propose to handle hosting the CSC system in your proposal.**

The specifications by virtue of this addendum become a permanent addition to the above referenced RFP. Failure to return this signed addendum may result in rejection of your proposal.

If you have any questions, please contact: Tamara DeBord, DHS.OP.Solicitations@dhs.arkansas.gov; (501) 683-5969.

Vendor Signature _____ Date _____

Company _____