

State of Arkansas
DEPARTMENT OF HUMAN SERVICES
700 South Main Street
P.O. Box 1437 / Slot W345
Little Rock, AR 72203

ADDENDUM 1

TO: All Addressed Vendors
FROM: Office of Procurement
DATE: May 13, 2025
SUBJECT: 710-25-048 Electronic Benefit Transfer Services System

The following change(s) to the above referenced RFP have been made as designated below:

- ☐ Change of specification(s)
☐ Additional specification(s)
☐ Change of bid opening date and time
☐ Cancellation of bid
☒ Other

OTHER

- 710-25-048 Solicitation – remove and replace with 710-25-048 Solicitation Revision 1 (Redline and Clean versions)
- 710-25-048 Attachment C Performance Based Contracting – remove and replace with 710-25-048 Attachment C Performance Based Contracting Revision 1
- 710-25-048 Attachment F Business Associate Agreement – remove
- 710-25-048 Attachment M Cost Proposal Template – remove and replace with 710-25-048 Attachment M Cost Proposal Template Revision 1
- Bidder's Library
 - Remove and Replace Exhibit 4 Historical Data with Exhibit 4 Historical Data Revision 1
 - Add the following: Exhibit 8 Card Carrier Sample
 - Add the following: Exhibit 9 Training Pamphlet
- Technical Response Packet E.5.F – remove and replace with the following:
Describe Prospective Contractor's approach to mass reissuance of EBT cards and EMV card transition including a timeline.

The specifications by virtue of this addendum become a permanent addition to the above referenced RFP. Failure to return this signed addendum may result in rejection of your proposal.

If you have any questions, please contact: Ian Cunningham, 501-682-0120,
DHS.OP.Solicitations@dhs.arkansas.gov

Vendor Signature

Date

Company