

State of Arkansas  
DEPARTMENT OF HUMAN SERVICES  
700 South Main Street  
P.O. Box 1437 / Slot W345  
Little Rock, AR 72203

**ADDENDUM 2**

**TO:** All Addressed Vendors  
**FROM:** Office of Procurement  
**DATE:** October 24, 2025  
**SUBJECT:** 710-25-008 Utilization Management and Clinical Services

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The following change(s) to the above referenced RFP have been made as designated below:

- Change of specification(s)
- Additional specification(s)
- Change of bid opening date and time
- Cancellation of bid
- Other

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**CHANGE OF SPECIFICATION(S)**

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- Solicitation, Section 2.7.C. – add the following:
  8. Compliance with Statement on Standards for Attestation Engagements (SSAE-18) SOC 2 Type 2 including all trust service principles.

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**OTHER**

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- Solicitation – remove Revised Solicitation (markup and clean versions) and replace with Revised 2 Solicitation (markup and clean versions)
- Attachment B Questions and Answers – remove the answer to number 81, and replace with the following:
  1. Prior authorizations shall be worked through DHS' MMIS system.
  2. Yes, all review levels, appeals, and reconsiderations are in MMIS.
  3. Yes, MMIS generates denial letters and reports.
  4. No interfaces will be allowed at this time.
  5. No, DHS will not consider alternative system approaches with interoperability.

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The specifications by virtue of this addendum become a permanent addition to the above referenced RFP. Failure to return this signed addendum may result in rejection of your proposal.

If you have any questions, please contact: Tamara DeBord, (501) 683-5969,  
[DHS.OP.Solicitations@dhs.arkansas.gov](mailto:DHS.OP.Solicitations@dhs.arkansas.gov)

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Vendor Signature

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Date

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Company