

**GLOSSARY OF TERMS AND ACRONYMS**

Acronym	Definition
AAPD	Alternatives for Adults with Physical Disabilities
ACA	Arkansas Code Annotated
ADA	Americans with Disabilities Act
ADA	American Dental Association
AEVCS	Automated Eligibility Verification and Claim Submission
AKA	Also Known As
AM	Ante Meridiem – ( <i>before midday</i> )
AME	Arkansas Medicaid Enterprise
AMPP	Arkansas Medicaid Pharmacy Program
ANSI	American National Standards Institute
ANSI X12N	American National Standards Institute Accredited Subcommittee X12, Insurance Subcommittee
AP	Accounts Payable
APA	Administrative Procedures Act
APD	Advance Planning Document
API	Application Programming Interface
AR	Accounts Receivable
AR	Arkansas
ARHome	Arkansas Health and Opportunity for Me program
ARIES	Arkansas Integrated Eligibility System
ARRA	American Recovery and Reinvestment Act
ASC	Accredited Standards Committee ( <i>Part of American National Standards Institute</i> )
ASCII	American Standard Code for Information Interchange
AVRS	Automated Voice Response System
AWP	Average Wholesale Price
BC	Business Continuity
BCCDTP	Breast and Cervical Cancer Diagnosis and Treatment Program
BCP	Business Continuity Plan
BIA	Business Impact Analysis
BIN	Beneficiary Identification Number or Bank Identification Number
BMN	Brand Medically Necessary
BOM	Bill of Materials
BRD	Business Rules Development
BRMS	Business Rules Management System
CAP	Corrective Action Plan
CBT	Computer Based Training
CCN	Claim Control Number
CCU	Central Control Unit
CD	Compact Disc
CDA	Clinical Document Architecture
CDR	Claim Detail Requests
CECIG	Computing Environment Configuration and Integration Guide
CFR	Code of Federal Regulations
CHMS	Child Health Management Service

CI	Configuration Items
CIP	Configuration and Integration Plan
CLIA	Clinical Laboratory Improvement Amendment
CM	Clinical Modification
CMDB	Configuration Management Data Base
CMO	Chief Medical Officers
CMP	Certification Management Plan
CMS	Centers for Medicare and Medicaid Services
CN	Control Number
COB	Coordination of Benefits
COLD	Computer Reports on Laser Disc
COS	Category of Service
COTS	Commercial Off-The-Shelf
CPAS	Claim Processing Assessment System
CPT	Current Procedural Terminology
CRNA	Certified Registered Nurse Anesthetist
CSHCN	Children with Special Health Care Needs
CSR	Customer Service Request
CST	Central Standard Time
CT	Central Time
CTS	Change Tracking System
CV	Curriculum Vitae
DAD	Deliverable Acceptance Document
DAR	Deliverable Assessment Report
DBHS	Division of Behavioral Health Service
DCN	Document Control Number
DCO	Division of County Operations
DTS	Developmental Therapy Services
DDI	Design, Development, and Implementation
DDS	Division of Developmental Disabilities
DDTCS	Developmental Day Treatment Clinic Services
DEA	Drug Enforcement Administration
DED	Deliverable Expectation Document
DFA	Department of Finance and Administration
DHHS	Department of Health and Human Services ( <i>Federal</i> )
DHS	Department of Human Services ( <i>Arkansas</i> )
DIPRP	Defect Identification and Problem Resolution Plan
DIS	Department of Information Systems
DME	Durable Medical Equipment
DMO	District Medical Officers
DMS	Division of Medical Services
DR	Disaster Recovery
DRBC	Disaster Recovery/Business Continuity
DRG	Diagnosis Related Group
DRS	Designated Record Set
DSP	Disproportionate Share Payment
DSS	Decision Support System
DSS/DW	Decision Support System/Data Warehouse

DUR	Drug Utilization Review
DVD	Digital Video Disc
E&A	Error and Activity (Report)
EA	Enterprise Architecture
EAC	Estimated Acquisition Cost
EAI	Enterprise Application Integration
ECS	Electronic Claim Submission
ED	Effective Date
EDB	Enrollment Database ( <i>Medicare</i> )
EDI	Electronic Data Interchange
EDW	Electronic Data Warehouse
EDWM	Enterprise Data Workflow Management
EFT	Electronic Funds Transfer
EH	Eligible Hospital ( <i>eligible for PIP payments</i> )
EHR	Electronic Health Record
EID	Electronic Identification
EIN	Employer Identification Number ( <i>Federal</i> )
EMR	Electronic Medical Record
EO	Executive Order (by the Governor)
EOB	Explanation of Benefits
EOMB	Explanation of Medicaid Benefits
EOR	Explanation of Remittance
EP	Eligible Provider ( <i>eligible for PIP payments</i> )
ePHI	Electronic Protected Health Information
EPMO	Enterprise Project Management Office
EPSDT	Early and Periodic Screening, Diagnosis, and Treatment
ESB	Enterprise Service Bus
ESRD	End Stage Renal Disease
ESUR	Enterprise Surveillance and Utilization Review
ETG	Episode Treatment Grouper
EVC	Eligibility Confirmation Records
EVS	Eligibility Verification System
EVV	Electronic Visit Verification
FA	Fiscal Agent
FAQ	Frequently Asked Questions
FDD	Functional Design Document
FFP	Federal Financial Participation
FFS	Fee-for-Service
FICA	Federal Insurance Contribution Act
FNS	Food and Nutrition Service
FQHC	Federally Qualified Health Center
FR	Federal Reports
FTE	Full Time Equivalent, occasionally Full Time Employee
FUL	Federal Upper Limit
FY	Fiscal Year
GCN	Generic Code Number
GIF	Graphics Interchange Format
GOTS	Government Off-the-Shelf

GUI	Graphical User Interface
GUL	Generic Upper Limits
HBE	Health Benefits Exchange
HCBS	Home and Community Based Services
HCPCS	Healthcare Common Procedural Coding System
HEDIS	Health Plan Employer Data and Information Set
HIE	Health Information Exchange
HIPAA	Health Insurance Portability and Accountability Act
HIPP	Health Insurance Premium Payment
HIT/HIE	Health Information Technology/Health Information Exchange
HITECH	Health Information Technology for Economic and Clinical Health
HIX	Health Insurance Exchange
HTTPS	Hypertext Transfer Protocol Secure
ICD	Interface Control Documents
ICD	International Classification of Diseases and Related Health Problems
ICD-10-CM	International Classification of Diseases and Related Health Problems, Tenth Revision, Clinical Modification
ICD-10-PCS	International Classification of Diseases and Related Health Problems, Tenth Revision, Procedural Coding System
ICE	Integration and Configuration Environment
ICF/MR	Intermediate Care Facility for Mentally Retarded
ICN	Internal Control Number
ICR	Intelligent Character Recognition
ID	Identifier
IEEE	Institute of Electrical and Electronic Engineers
IHS	Indian Health Service
IPR	Internal Project or Program Review
IRS	Internal Revenue Service
IT	Information Technology
ITGC	Information Technology Governance Committee
ITIL	Information Technology Infrastructure Library
ITSM	IT Service Management
IV&V	Independent Verification and Validation
KPI	Key Performance Indicator
LAN	Local Area Network
LDAP	Lightweight Directory Access Protocol
LIS	Low Income Subsidy
LLC	Limited Liability Company
LOC	Level of Care
LOI	Letter of Intent
LOINC	Logical Observation Identifiers Names and Codes
LTC	Long Term Care
M&E	Modification and/or Enhancements
M&O	Maintenance and Operations
MAC	Maximum Allowable Cost
MAR	Management and Administrative Report
MARS	Management and Administrative Report System
MARS-E	Minimum Acceptable Risk Standards Exchange

MB	Mega Byte
MCHIP	Managed Care Health Insurance Plan
MCI	Multi-Cluster Interleaving ( <i>data retrieval</i> )
MCO	Managed Care Organization
MECT	Medicaid Enterprise Certification Toolkit
MFA	Medicaid Fairness Act
MFCU	Medicaid Fraud Control Unit
MITA	Medicaid Information Technology Architecture
MMA	Medicare Modernization Act
MMCS	Medicaid Managed Care Services
MMIS	Medicaid Management Information System
MOU	Memorandum of Understanding
MQC	Medicaid Qualify Control
MRI	Magnetic Resonance Imaging
MRP	Managing for Results Program
MS	Microsoft
MSIS	Medicaid Statistical Information System
NCPDP	National Council of Prescription Drug Programs
NDC	National Drug Code
NDDF	National Drug Data File
NET	Non-Emergency Transportation
NF	Nursing Facility
NHII	National Health Information Infrastructure
NHIT	National Health Information Technology
NIST	National Institute of Standards and Technology
NPI	National Provider Identifier
NPPES	National Plan and Provider Enumeration System
NUBC	National Uniform Billing Code
NUCC	National Uniform Claim Code
OASIS	Outcome and Assessment Information Set
OBC	Outcomes-Based Certification
OCC	Office of Chief Counsel
OCR	Optical Character Recognition
ODMA	Open Document Management Application
OEM	Original Equipment Manufacturer
OFA	Office of Financial Activities
OIPMF	Other Intermediary Provider Master File
OLTC	Office of Long-Term Care
OLTP	On-Line Transaction Processing
OPPS	Outpatient Prospective Payment System
ORR	Operational Readiness Review
ORT	Operational Readiness Test
OSP	Office of State Procurement
OTC	Over the Counter ( <i>medications available without prescriptions</i> )
PA	Prior Authorization
PACE	Program for All Inclusive Care of the Elderly
PAHP	Pre-Paid Ambulatory Health Plan
PASSE	Provider-Led Arkansas Shared Savings Entity

PBC	Performance Based Contracting
PBM	Pharmacy Benefit Management
PBS	Performance Based Standards
PC	Personal Computer
PCCM	Primary Care Case Management
PCN	Processor Control Number
PCP	Primary Care Provider
PCS	Procedure Coding System
PCSAS	Personal Computer Statistical Analysis Software
PDCAP	Production Environment Corrective Action Plan
PDF	Portable Document Format
PDL	Preferred Drug List
PDO	Paid Days Off
PHI	Protected Health Information
PHR	Public Health Record
PI	Program Integrity
PIHP	Prepaid Inpatient Health Plan
PIN	Personal Identification Number
PIP	Provider Incentive Payments
PIU	Program Integrity Unit
PM	Post Meridiem ( <i>period from noon to midnight</i> )
PM	Project Management
PMBOK	Project Management Body of Knowledge
PMF	Provider Master File
PMI	Project Management Institute
PMO	Project Management Office
PMP	Project Management Professional
PMPM	Per Member Per Month
PNF	Portable Network Framework
PNG	Portable Network Graphics
POC	Plan of Care
POS	Point of Sale
Pro DUR	Prospective Drug Utilization Review
PRTF	Psychiatric Residential Treatment Facility
PSCAP	Production Environment Defect Corrective Action Plan
QA	Quality Assurance
QARI	Quality Assurance Reform Initiative
QC	Quality Control
QI	Quality Improvement
QIO	Quality Improvement Organization
RA	Remittance Advice
RBAC	Role-Based Access Control
RBRVS	Resource Based Relative Value Scale
RDUR	Retroactive Drug Utilization Report
REC	Regional Extension Center
REM	Risk Enterprise Management
Retro DUR	Retrospective Drug Utilization Review
RFP	Request for Proposals

RHC	Rural Health Clinic
ROI	Return on Investment
RQI	Regional Quality Improvement
RSPD	Rehabilitative Services for Persons with Physical Disabilities
RSPMI	Rehabilitative Services for Persons with Mental Illness
RSV	Respiratory Syncytial Virus
RSYC	Rehabilitative Services for Youth and Children
RTM	Requirements Traceability Matrix
RTP	Return to Provider
RUG	Resource Utilization Group
RVU	Relative Value Unit
Rx	Prescription/pharmacy
RxBIN	Pharmacy Beneficiary Identification Number
SAP	Security Assessment Plan
SAR	Security Assessment Report
SASS	Statistical Analysis for Social Services
SAW	Security Assessment Workbook
SCCAP	Score Card Corrective Action Plan
SDLC	System Development Life Cycle
SDPM	Service Delivery Performance Measure
SDX	State Data Exchange
SEDS	Statistical Enrollment Data System
SEMP	System Engineering Management Plan
SFA	State Fiscal Year
SFTP	Secure File Transfer Protocol
SFY	State Fiscal Year
SHARE	State Health Alliance for Records Exchange (Arkansas)
SI	Systems Integrator
SIT	System Integration Testing
SLA	Service Level Agreement
SMAC	State Maximum Allowable Code
SME	Subject Matter Expert
SMHP	State Medicaid Health Information Technology Plan
SMM	State Medicaid Manual
SOA	Service Oriented Architecture
SOAP	Simple Object Access Protocol
SOC	Share of Costs
SOR	Statement of Remittance
SOW	Scope of Work or Statement of Work
SQL	Structured Query Language
SQR	Structured Query Reporter
SRD	System Requirements Documents
SS	Social Security
SSA	Social Security Administration
SS-A	State Self-Assessment (for MITA)
SSI	Supplemental Security Income
SSN	Social Security Number
SSO	Single Sign On

ST&E	Security Test and Evaluation
SUR	Surveillance and Utilization Review
TA1	Transaction Acknowledgement 1
TBD	To Be Determined
TCM	Targeted Case Management
TCS	Transactions and Code Sets
TDD/TTY	Telecommunication Device for the Deaf/Tele Typewriter
TEFRA	Tax Equity and Fiscal Responsibility Act
TELCO	Telecommunications Company
TEMP	Test and Evaluation Management Plan
TIN	Tax Identification Number
TIP	Technical Infrastructure Plan
TOC	Table of Contents
TPL	Third Party Liability
U&C	Usual and Customary
UAT	User Acceptance Testing
UB04	Uniform Billing Form 04
UCD	Unique Client Directory
UM	Utility Management
UPC	Universal Product Code
URL	Uniform Resource Locator
US	United States
USPS	United States Postal Service
VPN	Virtual Private Network
VPR	Vendor Performance Review
WAN	Wide Area Network
WBS	Work Breakdown Structure
WebDAV	Web-based Distributed Authoring and Versioning
XML	Extensible Markup Language
XSLT	Extensible Stylesheet Language Transformations