

**GLOSSARY OF TERMS AND ACRONYMS**

Acronym	Definition
ADA	Americans with Disabilities Act
ADA	American Dental Association
AKA	Also Known As
AME	Arkansas Medicaid Enterprise
AMPP	Arkansas Medical/Medicaid Pharmacy Program
ANSI	American National Standards Institute
ANSI X12N	American National Standards Institute Accredited Subcommittee X12, Insurance Subcommittee
AP	Accounts Payable
APA	Administrative Procedures Act
APD	Advance Planning Document
API	Application Programming Interface
AR	Accounts Receivable
AR	Arkansas
ARHOME	Arkansas Health and Opportunity for Me program
ARIES	Arkansas Integrated Eligibility System
ARRA	American Recovery and Reinvestment Act
ASC	Accredited Standards Committee ( <i>Part of American National Standards Institute</i> )
ASCII	American Standard Code for Information Interchange
AVRS	Automated Voice Response System
AWP	Average Wholesale Price
BC	Business Continuity
BCCP	Business Continuity and Contingency Plan
BCP	Business Continuity Plan
BIA	Business Impact Analysis
BIN	Beneficiary Identification Number or Bank Identification Number
BMN	Brand Medically Necessary
BOM	Bill of Materials
BRD	Business Rules Development
BRMS	Business Rules Management System
CAP	Corrective Action Plan
CBT	Computer Based Training
CCN	Claim Control Number
CDA	Clinical Document Architecture
CDR	Claim Detail Requests
CECIG	Computing Environment Configuration and Integration Guide
CFR	Code of Federal Regulations
CHMS	Child Health Management Service
CI	Configuration Items
CIP	Configuration and Integration Plan
CLIA	Clinical Laboratory Improvement Amendment
CM	Clinical Modification
CMS	Centers for Medicare and Medicaid Services
COB	Coordination of Benefits
Core	System within MMIS that process claims and financial data for the AME

COS	Category of Service
COTS	Commercial Off-The-Shelf
CPAS	Claim Processing Assessment System
CPT	Current Procedural Terminology
CRNA	Certified Registered Nurse Anesthetist
CSR	Computer Service Request
CST	Central Standard Time
CTS	Change Tracking System
DAD	Deliverable Acceptance Document
DBHS	Division of Behavioral Health Service
DCN	Document Control Number
DCO	Division of County Operations
DD	Developmental Disability
DDI	Design, Development, and Implementation
DEA	Drug Enforcement Administration
DED	Deliverable Expectation Document
DFA	Department of Finance and Administration
DHHS	Department of Health and Human Services ( <i>Federal</i> )
DHS	Department of Human Services ( <i>Arkansas</i> )
DIPRP	Defect Identification and Problem Resolution Plan
DIS	Department of Information Systems
DME	Durable Medical Equipment
DMS	Division of Medical Services
DR	Disaster Recovery
DRG	Diagnosis Related Group
DSS	Decision Support System
DSS/DW	Decision Support System/Data Warehouse
DUR	Drug Utilization Review
EA	Enterprise Architecture
EAC	Estimated Acquisition Cost
EAI	Enterprise Application Integration
EDB	Enrollment Database ( <i>Medicare</i> )
EDI	Electronic Data Interchange
EDWM	Enterprise Data Workflow Management
EFT	Electronic Funds Transfer
EHR	Electronic Health Record
EID	Electronic Identification
EIN	Employer Identification Number ( <i>Federal</i> )
EMR	Electronic Medical Record
EO	Executive Order (by the Governor)
EOB	Explanation of Benefits
EOMB	Explanation of Medicaid Benefits
ePHI	Electronic Protected Health Information
EPMO	Enterprise Project Management Office
EPSDT	Early and Periodic Screening, Diagnosis, and Treatment
ESB	Enterprise Service Bus
ESRD	End Stage Renal Disease
ESUR	Enterprise Surveillance and Utilization Review

ETG	Episode Treatment Grouper
EVS	Eligibility Verification System
FA	Fiscal Agent
FAQ	Frequently Asked Questions
FDD	Functional Design Document
FFP	Federal Financial Participation
FFS	Fee-for-Service
FICA	Federal Insurance Contribution Act
FQHC	Federally Qualified Health Center
FTE	Full Time Equivalent, occasionally Full Time Employee
FUL	Federal Upper Limit
FY	Fiscal Year
GAAP	Generally Accepted Accounting Principles
GCN	Generic Code Number
GUL	Generic Upper Limits
HBE	Health Benefits Exchange
HCBS	Home and Community Based Services
HCPCS	Healthcare Common Procedural Coding System
HIE	Health Information Exchange
HIPAA	Health Insurance Portability and Accountability Act
HIPP	Health Insurance Premium Payment
HIT/HIE	Health Information Technology/Health Information Exchange
HITECH	Health Information Technology for Economic and Clinical Health
HIX	Health Insurance Exchange
IAM	Information Access Management
ICD	Interface Control Documents
ICD	International Classification of Diseases and Related Health Problems
ICD-10-CM	International Classification of Diseases and Related Health Problems, Tenth Revision, Clinical Modification
ICD-10-PCS	International Classification of Diseases and Related Health Problems, Tenth Revision, Procedural Coding System
ICN	Internal Control Number
ICR	Intelligent Character Recognition
IHS	Indian Health Service
IPR	Internal Project or Program Review
IRS	Internal Revenue Service
ITIL	Information Technology Infrastructure Library
IV&V	Independent Verification and Validation
J2EE	Java 2 Platform, Enterprise Edition
JMS	Java Messaging Service
KPI	Key Performance Indicator
LAN	Local Area Network
LOC	Level of Care
LOI	Letter of Intent
LOINC	Logical Observation Identifiers Names and Codes
LTC	Long Term Care
M&E	Modification and/or Enhancements

M&O	Maintenance and Operations
MAC	Maximum Allowable Cost
MAR	Management and Administrative Report
MARS	Management and Administrative Report System
MARS-E	Minimum Acceptable Risk Standards Exchange
MCHIP	Managed Care Health Insurance Plan
MCI	Master Client Index
MCO	Managed Care Organization
MECT	Medicaid Enterprise Certification Toolkit
MFA	Medicaid Fairness Act
MFCU	Medicaid Fraud Control Unit
MITA	Medicaid Information Technology Architecture
MMA	Medicare Modernization Act
MMCS	Medicaid Managed Care Services
MMIS	Medicaid Management Information System
MSIS	Medicaid Statistical Information System
NCPDP	National Council of Prescription Drug Programs
NDC	National Drug Code
NDDF	National Drug Data File
NHIT	National Health Information Technology
NIST	National Institute of Standards and Technology
NPI	National Provider Identifier
NPPES	National Plan and Provider Enumeration System
NUBC	National Uniform Billing Code
OCC	Office of Chief Counsel
OLTC	Office of Long-Term Care
OLTP	On-Line Transaction Processing
ORT	Operational Readiness Test
OTC	Over the Counter ( <i>medications available without prescriptions</i> )
PA	Prior Authorization
PACE	Program for All Inclusive Care of the Elderly
PBC	Performance Based Contracting
PBM	Pharmacy Benefit Management
PBS	Performance Based Standards
PCCM	Primary Care Case Management
PCP	Primary Care Provider
PDF	Portable Document Format
PDL	Preferred Drug List
PHI	Protected Health Information
PHR	Public Health Record
PI	Program Integrity
PIN	Personal Identification Number
PIP	Provider Incentive Payments
PIU	Program Integrity Unit
PM	Project Management
PMBOK	Project Management Body of Knowledge
PMF	Provider Master File
PMO	Project Management Office

PNG	Portable Network Graphics
POC	Plan of Care
POS	Point of Sale
PCI	Provider Client Index
Pro DUR	Prospective Drug Utilization Review
QA	Quality Assurance
QC	Quality Control
RA	Remittance Advice
RBAC	Role-Based Access Control
RBRVS	Resource Based Relative Value Scale
RDUR	Retroactive Drug Utilization Report
Retro DUR	Retrospective Drug Utilization Review
RFP	Request for Proposals
RHC	Rural Health Clinic
RSV	Respiratory Syncytial Virus
RTM	Requirements Traceability Matrix
RUG	Resource Utilization Group
RVU	Relative Value Unit
Rx	Prescription/pharmacy
RxBIN	Pharmacy Beneficiary Identification Number
SDLC	System Development Life Cycle
SFY	State Fiscal Year
SFTP	Secure File Transfer Protocol
SFY	State Fiscal Year
SHARE	State Health Alliance for Records Exchange (Arkansas)
SI	Systems Integrator
SLA	Service Level Agreement
SMAC	State Maximum Allowable Code
SME	Subject Matter Expert
SMHP	State Medicaid Health Information Technology Plan
SMM	State Medicaid Manual
SOA	Service Oriented Architecture
SOAP	Simple Object Access Protocol
SOP	Standard Operating Procedures
SOW	Scope of Work
SQL	Structured Query Language
SRD	System Requirements Documents
SSA	Social Security Administration
SSI	Supplemental Security Income
SSN	Social Security Number
SSO	Single Sign On
SUR	Surveillance and Utilization Review
TBD	To Be Determined
TDD/TTY	Telecommunication Device for the Deaf/Tele Typewriter
TEFRA	Tax Equity and Fiscal Responsibility Act
TEMP	Test and Evaluation Master Plan
TIN	Tax Identification Number
TIP	Technical Infrastructure Plan

TOC	Table of Contents
TPL	Third Party Liability
U&C	Usual and Customary
UAT	User Acceptance Testing
UB04	Uniform Billing Form 04
UCD	Unique Client Directory
USPS	United States Postal Service
VPN	Virtual Private Network
WAN	Wide Area Network
WBS	Work Breakdown Structure
WebDAV	Web-based Distributed Authoring and Versioning
XML	Extensible Markup Language