

State of Arkansas  
DEPARTMENT OF HUMAN SERVICES  
700 South Main Street  
P.O. Box 1437 / Slot W345  
Little Rock, AR 72203

**ADDENDUM 2**

**TO:** All Addressed Vendors  
**FROM:** Office of Procurement  
**DATE:** July 12, 2023  
**SUBJECT:** 710-23-0052 Asset Verification Services

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The following change(s) to the above referenced IFB have been made as designated below:

- Change of specification(s)
- Additional specification(s)
- Change of bid opening date and time
- Cancellation of bid
- Other

**CHANGE OF SPECIFICATIONS**

- **Section 2.18 of the solicitation – remove and replace with the following:**  
The Contractor shall provide technical support to DHS and FI staff. The Contractor must provide support and shall be available during DHS normal business hours Monday through Friday, except State holidays (8:00 am – 4:30 pm central time). Calls received after normal business hours must have the option to leave a voice message. Voice messages must be returned the next business day.

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The specifications by virtue of this addendum become a permanent addition to the above referenced IFB. Failure to return this signed addendum may result in rejection of your proposal.

If you have any questions, please contact: Buyer's name, Buyer's email address and phone number.

\_\_\_\_\_  
Vendor Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Company