

State of Arkansas  
DEPARTMENT OF HUMAN SERVICES  
700 South Main Street  
P.O. Box 1437 / Slot W345  
Little Rock, AR 72203  
501-320-6511

**ADDENDUM 1**

**DATE:** March 2, 2020

**SUBJECT:** 710-20-0015 External Quality Review Organization (EQRO)

The following change(s) to the above referenced Request for Proposal for DHS has been made as designated below:

- Change of specification(s)  
 Additional specification(s)  
 Change of bid opening date and time  
 Cancellation of bid  
 Other

1. Replace Appendix C with the new Appendix C (attached)
2. Replace Attachment A with the new Attachment A (attached)
3. Revision of dates in the below sections of the RFP as follows:

**Section 3.3 PASSE ENTITIES SCOPE OF WORK**

A. Validation of each PASSE's performance improvement projects (PIP) that were underway during the preceding twelve (12) months. **(The report shall be due to DHS no later than December 1, 2020).**

C. Validation of performance measures calculated by the State during the preceding twelve (12) months. **(The report shall be due to DHS no later than December 1, 2020).**

D. Validation of compliance with Managed Care standards, quality assessment, and performance improvement. Analyze data identified by the state as having potential quality or utilization concerns. **(The report shall be due to DHS no later than May 1, 2021).**

F. Review of grievance and appeals process. **(The report shall be due to DHS no later than October 1, 2020).**

**Section 3.4 DENTAL MANAGED CARE ENTITIES SCOPE OF WORK**

A. Validation of each DMO's performance improvement projects (PIPs) that were underway during the preceding 12 months. **(The report shall be due to DHS no later than December 1, 2020).**

B. Validation of performance measures calculated by the State during the preceding twelve (12) months. **(The report shall be due to DHS no later than December 1, 2020).**

D. Analysis of data identified by the Department as having potential quality or utilization concerns. **(The report shall be due to DHS no later than May 1, 2021).**

F. Review of the grievance and appeals Process. **(The report shall be due to DHS no later than October 1, 2020).**

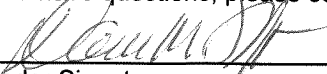
**BID OPENING DATE AND TIME**

Bid opening date and time will not change.

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BIDS WILL BE ACCEPTED UNTIL THE TIME AND DATE SPECIFIED. THE BID ENVELOPE MUST BE SEALED AND SHOULD BE PROPERLY MARKED WITH THE BID NUMBER, DATE AND HOUR OF BID OPENING AND BIDDER'S RETURN ADDRESS. IT IS NOT NECESSARY TO RETURN "NO BIDS" TO THE DEPARTMENT OF HUMAN SERVICES.

If you have questions, please contact the buyer at [nawania.williams@dhs.arkansas.gov](mailto:nawania.williams@dhs.arkansas.gov) or 501-320-6511

  
Vendor Signature \_\_\_\_\_ Date 3/2/2020

Q. Source  
Company \_\_\_\_\_