

APPENDIX A ACRONYM LIST

| | | | |
|--------|--|--------|--|
| APC | Arkansas Provider Coalition (Summit Community Care) PASSE | NCQA | National Committee For Quality Assurance |
| ATC | Arkansas Total Care PASSE | NET | Non-Emergency Transportation |
| BH | Behavioral Health | OB/GYN | Obstetrics and Gynecology (physicians) |
| CAHPS | Consumer Assessment Of Healthcare Providers And Systems | OCM | Organizational Change Management |
| CFR | Code Of Federal Regulations | OMIG | Office Of The Medicaid Inspector General |
| CM | Contract Manager | OP | Office Of Procurement |
| CMS | Center for Medicare and Medicaid Services | P&P | Policies And Procedures |
| DAABH | Division Of Aging, Adult And Behavioral Health | PAHP | Prepaid Ambulatory Health Plan |
| DCFS | Division Of Children And Family Services (Arkansas DHS) | PASSE | Provider-Led Arkansas Shared Savings Entities |
| DD | Developmental Disabilities | PCCM | Primary Care Case Manager |
| DDS | Division Of Developmental Disabilities Services | PCMH | Patient-Centered Medical Home |
| DHS | Arkansas Department of Human Services | PCSP | Person-Centered Service Plan |
| DMC | Dental Managed Care | PHI | Protected Health Information |
| DMO | Arkansas Dental Managed Care Organization | PI | Performance Indicators (Arkansas DHS Office of Procurement Document) |
| DMS | Division of Medicaid Services (Arkansas Medicaid) | PIHP | Prepaid Inpatient Health Plan |
| EQR | External Quality Review | PII | Personal Identifying Information |
| EQRO | External Quality Review Organization | PIP | Performance Improvement Project |
| FFS | Fee-For-Service | PIPA | Arkansas Personal Information Protection Act |
| FTE | Full-Time Equivalent (Employee) | PM | Project Manager |
| HCBS | Home- And Community-Based Services | QA | Quality Assurance |
| HEDIS | Healthcare Effectiveness Data And Information Set | QC | Quality Compass |
| HIPAA | Health Insurance Portability and Accountability Act of 1996 | QI | Quality Indicators |
| HITECH | Health Information Technology for Economic and Clinical Health Act | QM | Quality Measures |
| ISCA | Information Systems Capability Assessment | RFP | Request For Proposal |
| MCNA | Managed Care Of North America, Inc. (Dental MCO) | SSA | Social Security Act |
| MCO | Managed Care Organization | UAT | User Accepting Testing |
| MMIS | Medicaid Management Information System | | |