

State of Arkansas Department of Human Services
DYS Medical and Assessment 710-19-1031
Attachment B
Written Questions

Instr

This Response Template must be used for submission of written questions. All questions should provide the requested information. Those that do not, may not be answered by DHS. The Vendor may add as many lines as needed. DHS would strongly prefer the Vendor to ask multi-part questions as individual questions on separate lines.

Instructions: Complete all cells of each question asked in the Table below. Clearly identify the referenced section or text.

Question ID	RFP Reference (page number, section number, paragraph)	Specific RFP Language	Question	Answers
<i>Example</i>	<i>Page 7, section 1.15, C</i>	<i>J. Vendors may submit multiple bid</i>	<i>May vendors submit more than one bid?</i>	<i>yes See section 1.15, J</i>
1	Page 11, section 2.3, C	unconditionally...one hundred percent (100%) of the contract	Is the DHS and DYS willing to discuss bonding requirements upon negotiations?	<i>DHS will discuss the bond terms in order to provide information or clarification. The Bond requirement is not a point of negotiation.</i>
2	Page 11, section 2.4, B1	Telemedicine to facilitate follow-up appointments	Does the DHS and DYS anticipate using telemedicine for all routine services?	<i>DYS anticipates most services will be telemedicine, primarily site follow-ups; Face to face services will be required upon request.</i>
3	Page 11, section 2.4, B1	Telemedicine to facilitate follow-up appointments	Is the Telemedicine 12 hours of nursing or NP? Is this 7 days a week or business days?	<i>1). Nursing. 2) Seven days a week. DYS requires 16 hours per day for LPN duties , with an on-call services eight hours.</i>
4	Page 11, 2.4.B.3.	assessments should occur within two (2) business days after health appraisal	Does the 2 business days refer to community offsite referrals?	<i>Yes. This does address community referrals which must be scheduled within two days; urgent scenarios may require action within twenty-four (24) hours.</i>
5	Page 12, 2.4.C.4	establish and maintain an inventory and daily count of medications onsite	Is this "all" medications or just "controlled" medications?	<i>Controlled</i>
6	Page 12, 2.4.C.5	provide and distribute over the counter meds.	Is the expectation that the youth will have over the counter medications on their person?	<i>No. A doctor's order is required for over the counter meds and these shall be distributed by staff.</i>
7	Page 12, 2.4.C.5	provide and distribute over the counter meds.	Is the expectation that over the counter medications be available to be issued by the nurse according to nursing protocols?	<i>Yes</i>
8	Page 12, 2.4.C.5	provide and distribute over the counter meds.	Is the expectation that the security staff have over the counter medications available to issue to the youth at their request?	<i>Yes, when the nurse is not available</i>
9	Page 12, 2.4.C.8	provide medication distribution and medication inventory trainings,	Does this refer to medical staff or medical and security staff?	<i>Medical and security staff; all staff must be trained in medication administration.</i>
10	Page 12, 2.4.D.3	Referrals for medical services must be approved by DYS	Does this refer to all offsite services?	<i>Yes</i>

11	Page 12, 2.4.D.3	Referrals for medical services must be approved by DYS	What is the process for obtaining approval? Please provide.	<i>A written referral must be submitted to the designated DYS staff. DYS Staff will then respond in writing to approve or deny.</i>
12	Page 12, 2.4.D.4	Non-emergency referrals must be scheduled for appointment within two (2) business days	Is the 2 business for the referral start before or after the approval by DYS?	<i>After DYS approval</i>
13	Page 12, 2.4.D.4	Non-emergency referrals must be scheduled for appointment within two (2) business days	Does the appointment have to just be scheduled within 2 days of identified need or is this referring to being seen within 2 days?	<i>Scheduled</i>
14	Page 12, 2.4.E.1	Optometry Care	Is the expectation for the youth to be seen and have glasses issued to them within 10 business days?	<i>The expectation is to be seen and have glasses prescribed within ten (10) business days.</i>
15	Page 13, 2.4.I.7	Contractor must upload individual records into Juvenile Justice Information System (JJIS).	Does this require an interface? Who is responsible for the cost of this interface?	<i>This does not require interface at the present time.</i>
16	Page 16, 2.8	Attachment C: Performance Based Contracting	Based on the current contract, would the DHS and DYS consider discussion regarding Damages for Insufficient Performances?	<i>Yes.</i>
17	Page 16, 2.7.G	Vendor must notify DHS not less than forty-five (45) days in advance	Will the DHS consider alternate verbiage that allows for the Vendor to make all efforts to notify DHS 45 days in advance?	<i>No.</i>
18	Page 16, 2.8	Attachment C: Performance Based Contracting	Is the DHS amenable to modifying the Damages presented in the IFB?	<i>See answer to Question 16</i>
19	Page 18, 3.3	Contractor agrees to the Performance Based Contracting standards	Will the DHS negotiate in good faith the contracting standards presented in the provided Attachments based upon the current contract?	<i>See answer to Question 16</i>
20	Page 19, 3.10. A	For Cause. The State may cancel any contract resulting from this solicitation	Will the state agree to a cure period if a notice of cancellation is provided?	<i>No.</i>
21	Page 19, 3.10. B	For Convenience. The State may cancel any contract	Will the state agree to mutual cancellation terms?	<i>No.</i>
22			Will additional or clarifying questions be permitted?	<i>No. However, DHS will discuss the contract with the lowest responsive responsible bidder.</i>