

The Arkansas Department of Human Services seeks to clarify information from all parties that submitted proposals for RFP 710-19-1001. Please review the following items and respond accordingly by email on or before September 19, 2018.

1. As stated in Section 1.31 of the RFP, the Intent to Award is anticipated on or about 9/21/18 with a contract effective date (subject to State approval) of 01/01/19. The anticipated Intent to Award announcement date is now on or about 9/26/18 at which point begins a fourteen (14) day period where non-awarded respondents may file a protest. If no protest is filed or a filed protest is resolved quickly, contract preparations could be finalized by the end of October with possible final Legislative review mid-November. Assuming favorable review, the contract could be finalized. Does this information impact your proposed implementation plan and dates originally submitted? If so, please provide a revision to such and any cost adjustments. Any cost adjustments must be submitted on the original Official Bid Price Sheet.

eQHealth Response: *The revised procurement schedule would not significantly impact eQHealth Solutions' implementation plan. The plan includes contingencies for scenarios such as this and we are confident that our original plan remains viable and that we require no cost adjustments to accommodate.*

2. As stated in Section 2.21 of the RFP regarding the expected implementation schedule, it is the intent the Arkansas Department of Human Services that each phase's go-live be completed by the first business day of the month listed in each phase. Does this information impact your proposed implementation plan and dates originally submitted? If so, please provide a revision to such and any cost adjustments. Any cost adjustments must be submitted on the original Official Bid Price Sheet.

eQHealth Response: *Please find attached to this email an adjusted project plan reflecting that each phase go-live will be completed by the first business day of the month listed in each phase. We do not require any cost adjustments to accommodate this change. eQHealth Solutions implementation plan has a start date of 10/1/18 to build in contingencies for schedule slippage. Now that the Department is expecting the go-live to be completed by the first business day of the month in which the phase is listed it becomes even more critical that eQHealth is afforded the opportunity to work with the Department immediately after the award announcement. This will ensure that we are able to meet our obligations where there are dependencies with the Department and the Department's other vendors in making this implementation successful.*

3. As stated in Section 2.4.B.1., the Contractor shall process PA reviews for EIDT and ADDT. This requirement is expected to be included in Phase I. Does this information impact your proposed implementation plan and dates originally submitted? If so, please provide a revision to such and

any cost adjustments. Any cost adjustments must be submitted on the original Official Bid Price Sheet.

eQHealth Response: *The expediting of the scope specific to 2.4.B.1 is achievable by frontloading resources during the implementation phase of our project plan to deliver at Phase I. We own all resources and systems that will be utilized for this contract and are able to be flexible when priorities change to meet business needs. We can revise the implementation plan and will require no cost adjustments to accommodate.*