



ARKANSAS DEPARTMENT OF HUMAN SERVICES

Long-Term Services and Supports Direct Care Payment FAQ's

Top 5 Questions as of 4/16/20 at 5:00 PM

- (Question)** I am a home health physical therapist for Baptist here in Little Rock. After listening to and reading the press release from Governor Hutchinson today it looks like I am in a setting (home health care) that would qualify for his new executive order but there was nothing stating physical therapist. **Would you be able to let me know if physical therapist is included in this order?** Thank you for your time in helping.

(Answer): Therapists will be included in this payment as long as they are working for or contracted hourly by an eligible Medicaid provider or a staffing agency used by the provider. (Please see Guidance document for list of eligible provider types)

The payments will be available to Medicaid-enrolled providers listed below:

- Public and Private Intermediate Care Facilities
- Public and Private Nursing Facilities
- Home Health Agencies
- Personal Care Agencies
- Hospice
- Assisted Living Facilities
- Residential Care Facilities
- Psychiatric Residential Treatment Facilities
- AR Choices Waiver Adult Day Health Providers, Adult Day Service Providers, Adult Family Home Providers, Attendant Care Providers, and Respite Care Providers
- Living Choices Waiver nursing, personal care and attendant care providers
- CES Waiver Supportive Living and Respite Providers

The payments are for direct care workers. These include:

- Registered Nurses
- Licensed practical nurses/Licensed vocational nurses
- Nurse aides/techs/assistants
- Personal care aides assisting with activities of daily living
- Home health aides assisting with activities of daily living
- Direct care workers providing services under home and community-based waivers



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- Intermediate Care Facility direct care staff members including those that work for a state-run Human Development Center
 - Assisted Living direct care staff members
 - Therapists employed in one of the eligible service providers
2. **(Question)** I listened with interest today as the Governor and you announced the incentives for direct care workers. If I understood you correctly, you also stated that there is another “round” of assistance that may be available for other workers. I believe you mentioned hospital laundry workers, janitors, etc. I respectfully request that you consider adding for this incentive round, the Medicaid targeted case managers, as they are still doing face-to-face assessments, reassessments, monitoring, and linkage to community resources. I appreciate you for the incentives that were outlined today and look forward to additional information concerning accessing that for our employees. I also appreciate your consideration regarding targeted case managers.
- (Answer):** Please know that the Governor’s Steering Committee is reviewing these requests and guidance will be issued in the near future.
3. **(Question)** Are Dialysis technicians eligible for the payments?
- (Answer):** This payment is directed to direct care workers, who are providing long term services and support in either a facility or home and community-based setting. Please refer to the guidance document for a list of direct care workers who are in this category.
4. **(Question)** How will DHS know what to pay the provider?
- (Answer):** Report forms will be completed by the provider, detailing the number of direct care workers and the number of hours that they work. DHS will then use this information to determine the total payment.
5. **(Question)** When and how will the payments be made?
- (Answer):** Payments will be made from Division of Medical Services to the provider organizations weekly. Forms received by COB (close of business) Wednesday will be processed for payment the following Friday.