

SYSTEM	SYSTEM DESCRIPTION	DIVISION
ACES	<ul style="list-style-type: none"> • Determines eligibility for TANF & Medicaid programs • Provides case management for 300,000+ clients • Provides reports to satisfy Federal and State requirements • Provides photo Ids for clients • EBT 	DCO
Aging and Adult Services	<ul style="list-style-type: none"> • Determines eligibility of clients for benefits/services for the elderly • Creates reports to meet federal and state reporting requirements 	DAAS
Blind Services	Batch process used to create DSB file for submission to AASIS Interface using file downloaded from BSIS Server	DSB
CHRIS Board Payments	Board Payments from the CHRIS formatted for pre-AASIS warrant file.	DCFS
Children's Medical Services	<ul style="list-style-type: none"> • Determines eligibility for medical services for 9,000+ children • Case management for qualified children • Processes CMS claims • Provides reports to satisfy Federal and State requirements 	DMS
Developmental Disabilities System	<ul style="list-style-type: none"> • Tracks services provided to 6,000+ clients with disabilities • Provides reports to satisfy Federal and State requirements 	DDS
Developmental Disabilities System - Pharmacy	Tracks HDC clients medication provided to 2,200+ clients, performs medication interaction checking and provides reports to satisfy Federal and State requirements.	DDS
Foster Grandparents Payroll	Process payments to senior citizens who are enrolled as Foster Grandparents to DDS clients being served in HDCs.	DDS
FACTS	<ul style="list-style-type: none"> • Determines eligibility for Foodstamp assistance • Manages 100,000+ current Foodstamp cases • Provides and updates data for Electronic Benefits Transfer (EBT) • Provides reports to satisfy Federal and State requirements 	DCO
Legal Services	<ul style="list-style-type: none"> • Provides case management for 2,500+ OCC cases • Monitors cases and tracks review due dates 	OCC

SYSTEM	SYSTEM DESCRIPTION	DIVISION	
WISE	<ul style="list-style-type: none">• Evaluates work related activities of clients enrolled in TANF, HFDC, and/or Foodstamps programs• Track HDDC and/or Foodstamps programs• Provides reports to satisfy Federal and State requirements	DCO	

DHS Application Information

Application Name	Description	DIV
ANSWER (Arkansas' Networked System for Welfare, Eligibility and Reporting)	<ul style="list-style-type: none"> ◆ Process client information to determine eligibility for the TANF, Food Stamps and Medicaid programs. ◆ Generate data for the benefit issuance process. ◆ Interface with 3rd Party vendors. ◆ Deployed in 29 county offices as of 10/05/02. On target for deployment in 15 additional county offices by the end of the calendar year 2002. ◆ Interfaces with legacy ACES (TANF) and FACTS (Foodstamps) systems 	DCO
Appeals & Hearings	<ul style="list-style-type: none"> ◆ Schedule and track court hearings ◆ Process appeals ◆ Generate reports and letters from the data entered, and as a result of scheduled hearings. ◆ Primary users of the system are legal staff. ◆ New release Targete for mid-November 02 	OCC
APS (Adult Protective Services)	<ul style="list-style-type: none"> ◆ Track DAAS client services and other information. ◆ Used by DAAS personnel. 	DAAS
BSIS (Blind Services Information_System)	<ul style="list-style-type: none"> ◆ Multi-platform application that interfaces with the DHS mainframe Accounts Payable System ◆ Allows Services for the Blind to input Vendor information and generate payments. ◆ BSIS is also a Client tracking system with a report subsystem. ◆ Interfaces with several software products designed for the visually impaired 	DSB
Child Care Licensing Application.	<ul style="list-style-type: none"> ◆ Used to License and Manage Child Care Facilities ◆ Complete Application including Laptop Interface for Field Operations and Inspections, Reports, Warnings, New Facilities, Updates, Deletes etc... 	DCCECE
Childcare Internet Billing	Web based application used by daycare providers to enter childcare billing records that are interfaced with mainframe based billing	DCCECE
Child Care Eligibility (Kidcare)	<ul style="list-style-type: none"> ◆ Used to Eligibility for subsidized Child Care services 	DCCECE
Child Care Rates	<ul style="list-style-type: none"> ◆ Used to maintain allowable rates for Child Care services ◆ Interfaces with Child Care Eligibility 	DCCECE
CHILD Care DSS	<ul style="list-style-type: none"> ◆ Management system used to query and report trends and historical information from all Child Care Information system. 	DCCECE
CHRIS	<ul style="list-style-type: none"> ◆ Automated Child Welfare information System 	DCFS
Collections	<ul style="list-style-type: none"> ◆ Used to track delinquent or debt accounts for DHS as a result of Medicaid, Special Nutrition, Food Stamp or salary overpayments. ◆ Debtor and debt information is entered, letters generated, payments tracked, interest and attorney fees calculated and records maintained. 	OCC
CRUFOU	<ul style="list-style-type: none"> ◆ This is a New Application to merge the CRII and FOUI (Field Operations Unit) divisions ◆ The application will allow both Divisions to monitor and coordinate effort and operations between each other 	OAS

DHS Application Information

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COUGAR	<ul style="list-style-type: none"> ◆ Contract funding obligations and expenditures are managed with the COUGAR system by the OAS CSS unit. ◆ Paper voucher coding sheets are generated for Managerial accounting processing / payment. ◆ Access is provided for DHS Division personnel for the purpose of viewing and reporting. 	OAS
Commodities Distribution System	<ul style="list-style-type: none"> ◆ This systems supports the process that distributes raw commodities donated by the USDA to schools and 	DCO
DCFS Criminal Background Check	<ul style="list-style-type: none"> ◆ This is an application used to manage and track the criminal background checks required for DCFS employees and 	DCFS
FRMS	<ul style="list-style-type: none"> ◆ System used to initiate and track suspected fraud cases within the various DCO systems 	DCO
DYS Internal Affairs, Incident Tracking	<ul style="list-style-type: none"> ◆ Track information related to Incidents that may occur at any DYS facility or contracted provider location. ◆ Monitor investigation, and key results ◆ Generate reports and letters from the data entered. ◆ Primary users of the system are IAU staff. 	DYS
ElderChoices	<ul style="list-style-type: none"> ◆ Track DAAS ElderChoices client services and other information. ◆ Used by DAAS personnel. 	DAAS
GEAC History	<ul style="list-style-type: none"> ◆ Used by DHS to recall General Accounting History data 	DAS
IRIS	<ul style="list-style-type: none"> ◆ Used for the initiation, tracking, and reporting of incidents that may affect the health and safety of Department of ◆ All DHS employees will have access to IRIS. 	DO

DHS Application Information

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JTS (Juvenile Tracking System)	<ul style="list-style-type: none"> ◆ Track Juveniles for DYS ◆ Generate reports and forms from the data entered. ◆ Primary users of the system are DYS & Community Based Providers. ◆ Project to reengineer to VB-SQL 	DYS
Litigation Tracking	◆ Used by DHS attorneys to track all litigation against DHS	OCC
Special Nutrition	◆ Used by DHS to facilitate the Special Nutrition Programs sponsored by the US Department of Agriculture	DCCECE
Tefra	◆ Used to track the application process for the Tefra program from application date until case is closed.	DCO
Applicant Tracking	Used to keep track of DHS applicants and applications for jobs within DHS over all Arkansas counties	OAS
Greivance and Complaints	New system being built to capture grievances filed against DHS and employee complaints	OAS
OASIS	<ul style="list-style-type: none"> ◆ Used by DHS Accounts Receivable group to track Client and Provider overpayments ◆ Sends notices to clients and participants ◆ Interfaces with State and Federal Revenue services to intercept tax refunds for repayments 	OAS